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# INTEGRATING RESEARCH: HUMANITIES TO MANAGEMENT



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## **Integrating Research: Humanities to Management**

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## **PREFACE**

*In the ever-evolving landscape of academia and professional practice, the integration of diverse disciplines has become not just a necessity but a catalyst for innovation and holistic understanding. Integrating Research: Humanities to Management is a significant step in this direction, bringing together scholars and researchers from varied fields to explore the intersections between the humanities and management studies.*

*This book is born from the belief that the richness of human experience, as explored in the humanities, and the strategic, analytical frameworks of management, are not mutually exclusive but rather mutually enriching. In today's complex world, solutions to social, economic, and organizational challenges require a nuanced approach that blends critical thinking, cultural insight, ethical reflection, and strategic execution.*

*The chapters in this volume cover a broad spectrum of themes—ranging from literature, history, philosophy, sociology, and psychology to economics, commerce, and modern management practices. Contributors delve into how human values and cultural contexts influence managerial decision-making, leadership styles, consumer behavior, and organizational dynamics. They also highlight the growing relevance of interdisciplinary research in addressing global challenges such as sustainability, digital transformation, and social responsibility.*

*This book aims to foster dialogue between disciplines, promote collaborative thinking, and encourage scholars to move beyond conventional boundaries. It provides a platform for voices from multiple academic backgrounds to converge, share, and synthesize their insights in meaningful ways.*

*We hope that Integrating Research: Humanities to Management will serve as a valuable resource for students, educators, researchers, and practitioners seeking to understand the benefits of interdisciplinary research. By integrating knowledge across fields, we can build a more inclusive, informed, and empathetic future—both in academia and in practice.*

*We express our sincere gratitude to all the contributors, reviewers, and supporters whose dedication and expertise have shaped this book.*

**- Editors**

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## **EMERGING TRENDS IN BUSINESS MODELS: A SYSTEMATIC REVIEW OF DIGITAL, SOCIAL, AND DISRUPTIVE APPROACHES**

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### **Abstract:**

In a business environment characterized by accelerated innovation, digitalization, and the pursuit of sustainability, business models have evolved toward more flexible and adaptive structures. This study aims to identify and analyze the main trends in contemporary business models, integrating technological, social, and strategic approaches. The research was conducted through a qualitative systematic review of 19 models documented in academic and specialized sources. Each model was analyzed based on its definition, characteristics, advantages, and disadvantages, and subsequently classified into five categories: digital and ICT models, recurring revenue models, disruptive models, sustainable/social models, and strategic business design tools. The results show a clear predominance of digital and technology-based models, such as streaming, marketplaces, and software-as-a-service. Recurring monetization schemes such as subscription and freemium are also prominent, as are emerging models supported by blockchain, artificial intelligence, and the metaverse. Although less common, sustainable and social models offer proposals aligned with the Sustainable Development Goals. The conclusion is that current business models are tending toward hybrid, technologically integrated, and customer-oriented structures, while remaining mindful of the need for social impact and strategic adaptability. This analysis provides a useful foundation for entrepreneurs, researchers, and decision-makers seeking to understand and apply innovative approaches to business management.

**Keywords:** Business Models, Systematic Review, Business Innovation, Digital Economy, Organizational Transformation

### **Introduction:**

Over the past two decades, business models have undergone a radical transformation driven by technological, social, economic, and environmental factors. Far from being rigid structures, business models have become dynamic mechanisms that allow organizations to adapt quickly to changing environments. This evolution has given rise to a variety of innovative models that redefine how companies generate, deliver, and capture value, especially in an increasingly competitive digital environment.

New trends in business models reflect not only a shift in available technological tools, but also in consumer expectations, market behavior, and socio-environmental pressures. Models such as digital subscriptions, collaborative economy platforms, artificial intelligence-based services, the circular economy, and virtual ecosystems like the metaverse shape a new business landscape that demands adaptability, creativity, and strategic thinking. In this context, understanding the characteristics, advantages, and disadvantages of different models becomes essential for entrepreneurs, academics, and decision-makers.

This study is based on a comparative analysis of nineteen business models selected by undergraduate students, organized around key variables: conceptual definition, main characteristics, perceived benefits, and limitations. The models analyzed were developed based on contemporary authors such as Botsman, Ojer, Gregorie, Lantz, and Restrepo, who have contributed to the understanding of business models in contexts as diverse as blockchain, artificial intelligence, ICT-based services, virtual kitchens (dark kitchens), the freemium model, gamification with progressive jackpots, and the Lean Startup model.

The approach adopted is exploratory and qualitative, and is based on a structured review of representative cases drawn from student academic work. This approach allows us not only to identify the most recurring trends but also to observe how new models are grouped into categories that respond to specific societal demands, such as the need for sustainability, accelerated digitalization, or the search for more inclusive business models.

Preliminary findings highlight the high prevalence of models supported by technological platforms, such as cloud services (SaaS), audiovisual streaming, and marketplaces. Likewise, emerging models such as those based on blockchain and the metaverse present a business logic centered on decentralization, digital ownership, and immersive experiences. Moreover, adapted traditional models, such as bait-and-switch or subscriptions, show how innovation can also manifest itself in the reinterpretation of existing models.

The importance of this analysis lies in its potential to construct a synthetic view of the current evolution of business models. In a business environment characterized by uncertainty, innovation, and rapid change, identifying common trends, patterns, and challenges offers key tools for the strategic development of new business initiatives and for teaching management.

Therefore, the overall objective of this study is to identify and analyze contemporary trends in business models based on a representative set of academic cases, classifying them based on their structure, functionality, and relevance. The specific objectives include: a) describing the key characteristics of the selected business models; b) comparing their advantages and disadvantages; and c) establishing a preliminary typology that allows for groupings based on technological, social, or commercial orientation.

This research is geared toward building useful knowledge for both academia and business, and seeks to contribute to the discussion on how businesses of the future should be configured in an increasingly complex, interconnected, and demanding environment.

### **Methodology:**

This research was conducted through a qualitative systematic review, with the aim of identifying, classifying, and analyzing the main trends in contemporary business models. The systematic review allows for the rigorous and replicable collection, evaluation, and interpretation of relevant studies, facilitating a structured understanding of complex phenomena from a variety of secondary sources (Tranfield, Denyer, & Smart, 2003).

### ***Methodological design***

The analysis focused on a sample of 19 business model cases documented in academic literature, each accompanied by specific information including: author, year of formulation, conceptual definition with citation, main structural characteristics, strategic advantages, and operational disadvantages. This information was systematized into a comparative matrix designed to identify common patterns and significant differences among the models reviewed.

The study focused on models with distinct innovation approaches, including: digital businesses, subscription-based monetization schemes, sustainable and social proposals, advanced technological structures, and adaptations of traditional models. This diversity allowed for a broad and analytical view of the current ecosystem of business models in different sectors.

### ***Inclusion and Exclusion Criteria***

Inclusion criteria were established:

- Business models published between 2012 and 2022, supported by recognized academic or scientific sources.
- Proposals that represent innovation in processes, technologies, income structures or social impact.
- Cases that include a clear and verifiable description of their components, either through textual citations or bibliographic references in APA style.

The exclusion criteria considered:

- Models without documentary support, vaguely defined or with unverifiable citations.
- Proposals focused exclusively on highly documented and recurring commercial companies (such as Google, Amazon, Tesla, or Apple), to avoid bias due to saturation of analysis in the literature.
- Cases that did not offer a minimum analysis structure (definition, characteristics, advantages and disadvantages).

### ***Analysis Procedure***

The analysis was organized in three consecutive phases:

1. Open coding: Each model was broken down into units of analysis: core concept, structural features, key benefits, and potential limitations. Inductive coding was used to identify common variables such as "technology use," "revenue model," "customer interaction," and "sustainability approach."
2. Thematic classification: the models were grouped into five main categories based on their dominant attributes:
  - a) Digital and ICT-based models,
  - b) Recurring monetization models (subscription, freemium),
  - c) Sustainable and circular models,
  - d) Emerging and disruptive models (such as blockchain, AI or metaverse),
  - e) Reinterpreted traditional models (such as bait and hook, Canvas).
3. Qualitative synthesis: Conceptual matrices and graphs were developed to reveal recurring patterns, structural similarities, shared strategic advantages, and common disadvantages. This process allowed us to identify predominant trends in business model design, based on the frequency of appearance of certain characteristics and the strategic relevance identified by their authors.

### ***Ethical Considerations and Limitations***

The analysis was conducted respecting the integrity of the academic sources consulted, which were duly cited in accordance with APA style (7th ed.). Although the review is based on secondary documents, it is recognized that some cases vary in analytical depth or conceptual detail. However, the diversity of models considered and the systematization of their key elements allow for the construction of an integrative and useful perspective for research in business administration and strategy.

### **Results:**

The analysis of the 19 business models identified five predominant trends in contemporary business design: ICT-based digital models, recurring revenue models, disruptive approaches, socially oriented sustainable models, and strategic business design tools. This classification is based on the conceptual content, operational characteristics, and documentary sources that support each proposal.

Table 1 summarizes the classification of the business models analyzed, grouped into five general categories according to their functional and strategic focus. This systematization allows for a clear view of the thematic distribution and facilitates the identification of the areas of greatest innovation or recurring application in the current environment.

**Table 1: Classification of business models**

Category	Number of models	Representative model
Digital models and ICT	6	Netflix (Ojer & Capapé, 2012)
Recurring revenue models	3	Freemium (Sophie & Cano, 2015)
Disruptive models	4	Blockchain (Sáez Poveda, 2019)
Sustainable and social models	3	Circular Economy (Fraga Chiva, 2017)
Strategic models	3	Canvas (Montalvo-Castro, 2016)

*Note:* Prepared by the authors.

As the table shows, digital and ICT-based models account for the largest number of cases, reflecting the importance of technological infrastructure in contemporary business design. Although less frequently, sustainable, social, and strategic models provide differentiated approaches that complement the traditional business vision, incorporating new variables such as environmental impact, collaboration, and empirical hypothesis validation.

### **1. Digital and ICT-based Models**

One of the most evident trends is the digitalization of business structures, represented by platforms such as Netflix (Ojer & Capapé, 2012), marketplaces (Fernández, 2016), professional ICT services (Sánchez Lima, 2014), software-as-a-service (Gregorie, 2013), and virtual kitchens (Navarrete *et al.*, 2022). These models share characteristics such as remote access, service automation, and scalability through virtual channels. Netflix, for example, eliminates intermediaries through a flat-rate monthly system, optimizing the user experience in digital audiovisual distribution (Ojer & Capapé, 2012).

In the case of marketplaces, a distinction is observed between horizontal and vertical platforms, with structures that connect supply and demand in specific sectors, standing out for their breadth of products and ease of access (Fernández, 2016). Dark kitchens, meanwhile, break with the traditional restaurant model by eliminating customer service and relying on home delivery services and communication via social media (Navarrete *et al.*, 2022).

### **2. Monetization based on recurring revenue**

Business models that focus their strategy on recurring revenue are another key trend. These include the subscription model (Rojo Noriega, 2016), the freemium model (Sophie & Cano, 2015), and the "bait and hook" model (Haya Canosa, 2017). These schemes are based on offering an initial free or low-cost product or service (bait), followed by paid complementary features or products (hook).

The subscription model comes in various forms (fixed, unlimited, basic, and paid) and relies on data analytics to build long-term relationships with customers (Rojo Noriega, 2016). The freemium model, on the other hand, facilitates market entry through a free basic version of

the product, generating revenue through premium features (Sophie & Cano, 2015). In both cases, effectively converting free users into paying customers represents one of the most significant challenges for financial sustainability.

### ***3. Emerging and Disruptive Models***

Disruptive models that incorporate emerging technologies such as blockchain, artificial intelligence, and metaverse were also identified. The blockchain-based employment model, developed by Sáez Poveda (2019), allows for secure validation of data included in candidates' resumes using smart contracts, reducing costs and selection times. Similarly, the artificial intelligence-based model (Lantz, 2019) applies machine learning algorithms to detect financial fraud, anticipate technical failures, and optimize business processes in B2B environments.

On the other hand, the metaverse as an economic space (García Rodríguez de Mondelo, 2022) proposes new sources of income through the creation and exchange of virtual assets, using platforms like Roblox or Fortnite. This model stands out for its immersive, interoperable, and scalable nature, but faces challenges associated with token volatility and legal uncertainty.

### ***4. Sustainable and Socially Focused Models***

Trends related to sustainability and social responsibility also occupy a prominent place. The circular economy model proposed by Pearce and Turner (2020), cited by Fraga Chiva (2017), proposes a regenerative cycle that optimizes resources, reduces waste, and enhances natural capital. Its implementation requires a profound transformation of production processes, as well as the adoption of strategies based on ecological efficiency.

On the other hand, Restrepo and Silva's (2016) Business Life Model emphasizes social innovation as the cornerstone of business design, integrating aspects such as crowdfunding, shared value creation, and community engagement. These models not only seek economic profitability but also positive environmental and social impact, aligning with the Sustainable Development Goals (SDGs).

### ***5. Strategic and Methodological Models***

Finally, methodological tools such as the Business Model Canvas (Montalvo-Castro, 2016) and the Lean Startup model (Fernández & Rodríguez, 2018) were included, which allow structuring and validating business ideas under contexts of uncertainty. The Canvas is structured in nine visual blocks that help identify the value proposition, customer segments, distribution channels, among other key components. The Lean Startup approach proposes rapid iterations through minimum viable products (MVPs) to test market hypotheses and avoid failed investments in early stages (Fernández & Rodríguez, 2018).

Both methodologies promote strategic reflection, informed decision-making, and the ability to continuously adapt the business model.

## **Discussion:**

The results of this systematic review reveal that business models are undergoing a substantial transformation in response to technological, social, and economic changes in the global environment. The five categories identified—digital models, recurring revenue, disruptive innovation, social sustainability, and strategic tools—provide insight into how organizations configure their structures to generate value in increasingly dynamic and competitive environments.

One of the most solid trends is the consolidation of digital models such as streaming, marketplaces, and cloud-based services. Ojer and Capapé (2012) highlight the case of Netflix as a paradigmatic example of disintermediation in content distribution, which has allowed audiovisual consumption to be redefined in the digital age. For his part, Fernández (2016) points out that marketplaces constitute spaces where multiple suppliers and demanders converge, facilitating transactions without the need for complex physical infrastructure. In this sense, models such as dark kitchens (Navarrete, García & Sánchez, 2022) reshape the restaurant sector by dispensing with traditional physical space, relying exclusively on technological platforms to operate.

The second category, corresponding to recurring revenue, confirms the effectiveness of models such as subscription (Rojo Noriega, 2016), freemium (Sophie & Cano, 2015), and bait-and-switch (Haya Canosa, 2017). These schemes allow companies to stabilize their revenues and develop sustainable relationships with their customers, although they face challenges associated with user retention and conversion. As Sophie and Cano (2015) warn, an overly comprehensive free version can diminish the perceived value of the premium service, which requires maintaining a delicate balance between accessibility and differentiation.

Regarding disruptive models, the incorporation of emerging technologies has opened up new possibilities for generating value. Sáez Poveda (2019) describes how blockchain technology can transform curriculum validation processes, bringing transparency and security to selection processes. Similarly, Lantz (2019) proposes the use of artificial intelligence to optimize business operations through machine learning, from fraud detection to urban traffic prediction. For his part, García Rodríguez de Mondelo (2022) highlights the potential of the metaverse as an immersive economic environment, although he warns about the volatility of tokens and the legal challenges it still faces.

The fourth category is made up of models with a sustainable and social orientation, such as the one proposed by Pearce and Turner (2020) and cited by Fraga Chiva (2017), based on circular economy principles. This approach promotes the rational use of resources, reuse and regeneration of natural systems, which represents an advance compared to traditional linear models. Along these lines, Restrepo and Silva (2016) introduce the Business Life Model, a social

innovation tool that combines economic objectives with collaborative relationships and inclusive strategies, demonstrating that business models can also be vehicles for community development. Finally, strategic models, such as the Business Model Canvas (Montalvo-Castro, 2016) and the Lean Startup (Fernández & Rodríguez, 2018), offer valuable methodological frameworks for the design and validation of business proposals. Both models emphasize the importance of experimentation, iteration, and structured business visualization, providing clarity and flexibility in contexts of high uncertainty. Montalvo-Castro (2016) highlights that the Canvas allows representing the key elements of the business on a single page, while Fernández and Rodríguez (2018) underline that the Lean approach allows learning from the client in real time, reducing investment risks.

Taken together, the observed trends suggest that contemporary business models are characterized by their adaptability, customer focus, and alignment with technology and sustainability. However, they also face significant challenges such as market saturation, the legal risks of digitalization, the pressure to maintain personalized experiences, and the need for constant innovation. Despite these challenges, the models analyzed show a positive evolution toward more resilient, agile, and environmentally conscious structures.

This analysis contributes to the academic literature by offering an updated and classified typology of business models, supported by specialized authors and applied cases. It also provides researchers, educators, and practitioners with an integrated overview of the main lines of strategic development in contemporary business.

### **Conclusions:**

This systematic review allowed us to identify, classify, and analyze the main trends shaping current business models. The results show that organizations are no longer governed exclusively by traditional value exchange structures, but rather integrate dynamic and adaptive approaches that respond to an environment marked by digitalization, automation, sustainability, and social innovation.

Among the most relevant findings is the predominance of digital and information technology-based models, such as Netflix (Ojer & Capapé, 2012), marketplaces (Fernández, 2016), and SaaS services (Gregorie, 2013), which have transformed value chains through virtualized, scalable, and user-centric processes. Likewise, recurring revenue models—such as subscriptions (Rojo Noriega, 2016), freemium (Sophie & Cano, 2015), and the bait-and-switch (Haya Canosa, 2017)—consolidate sustainable monetization schemes based on customer loyalty.

Emerging models that incorporate disruptive technologies, such as artificial intelligence (Lantz, 2019), blockchain (Sáez Poveda, 2019), and the metaverse (García Rodríguez de Mondelo, 2022), pose new opportunities to rethink value creation in decentralized, predictive,

and immersive environments. However, these approaches also face challenges associated with regulation, security, and social acceptance.

On the other hand, sustainable and social models, such as the circular economy (Fraga Chiva, 2017) and the Business Life Model (Restrepo & Silva, 2016), demonstrate that it is possible to reconcile economic profitability with respect for the environment and community development, responding to global demands around the Sustainable Development Goals (SDGs). Finally, methodological tools such as the Business Model Canvas (Montalvo-Castro, 2016) and the Lean Startup model (Fernández & Rodríguez, 2018) provide agile and visual structures to design, test and validate business proposals, becoming indispensable references for entrepreneurs and organizational strategists.

Taken together, the models analyzed suggest that the general trend is toward greater flexibility, digitalization, sustainability, and the integration of new technologies, while also highlighting the importance of strategic thinking and the generation of shared value. This study provides an integrative view of current approaches, useful for both professional practice and academic research, and paves the way for future studies that delve deeper into the evaluation of the impact, effectiveness, and replicability of these models across different sectors.

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## **REHUMANIZING LEADERSHIP**

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### **Abstract:**

This paper explores the growing consensus on integrating humanities into management education to address ethical and psychosocial challenges in leadership. While misconceptions often limit humanities to abstract moral lessons, their true value lies in fostering emotional intelligence—such as empathy, self-awareness, and interpersonal skills—critical for effective management. By examining theoretical frameworks and current practices, the paper highlights the need for interdisciplinary approaches that combine management theories with humanistic insights. It also discusses barriers like institutional silos and methodological differences, proposing strategies for curriculum redesign and collaborative research. Integrating humanities into management education enhances leaders' ability to navigate ethical complexities and promotes sustainable, human-centered organizational cultures. The paper calls for institutional reforms and scholarly collaboration to fully realize the benefits of this interdisciplinary integration.

### **Purpose of Review:**

This narrative review examines the emerging movement to integrate humanities into management education, particularly in response to ethical and psychosocial challenges faced by modern leaders. While traditional business curricula emphasize analytical and strategic skills, they often overlook emotional intelligence (EI), moral reasoning, and interpersonal competencies—skills that are increasingly essential in today's complex and high-pressure organizational environments. The purpose of this review is to evaluate current theoretical and practical approaches to humanistic management education, identify persistent barriers, and propose strategies for reform.

### **Introduction:**

In recent years, a growing consensus has emerged within academic and professional circles regarding the future of management education: the humanities must play a more central role in shaping it. This call is not merely about curriculum diversification, but about fundamentally rethinking the purposes and methods of management education in an increasingly complex, ethically fraught, and psychologically demanding global environment. While business schools have traditionally emphasized quantitative analysis, strategic planning, and operational

efficiency, there is a rising awareness that these competencies alone are insufficient for producing well-rounded, ethical, and emotionally intelligent leaders.

However, despite the momentum behind this shift, several persistent misconceptions continue to obscure both the rationale and the pathways for integrating the humanities into management. The most notable among these is the reductive assumption that the humanities offer only abstract moral lessons or soft skills detached from real-world relevance. In reality, disciplines such as philosophy, literature, history, and the arts provide critical tools for cultivating ethical reasoning, empathy, reflective thinking, and a deeper understanding of human behavior—qualities essential for navigating today's complex organizational and societal challenges.

At the heart of this integration lies the urgent need to enhance the psychosocial impact of management education. Business leaders are increasingly called upon not only to make decisions but to do so in ways that foster emotional well-being, inclusivity, and long-term societal value. Emotional intelligence (EI)—encompassing self-awareness, empathy, emotional regulation, motivation, and social skills—has been widely recognized as a foundational component of effective leadership. Yet, traditional management programs often fail to develop these attributes in a sustained or meaningful way. The humanities, with their deep engagement with the human condition, offer a natural and powerful means to strengthen these dimensions.

This paper explores the imperative to integrate the humanities into management education and research. It examines the theoretical foundations of this integration, identifies the challenges and institutional barriers to its implementation, and outlines the potential benefits—including the cultivation of ethical awareness and emotional intelligence. Through this lens, we argue that such integration is not merely desirable, but necessary for creating responsible leaders capable of driving sustainable and human-centered progress.

### **Sources of Information**

Sources include peer-reviewed academic journals, books, and systematic literature reviews published between 1995 and 2025. Key databases searched include JSTOR, Scopus, PubMed, Emerald Insight, and Google Scholar. The focus was on literature related to leadership education, emotional intelligence, moral imagination, transformative learning, and humanities-based pedagogy in business or organizational settings. Recent literature (2023–2025) was prioritized to ensure relevance to contemporary educational and organizational challenges.

### **Methods**

The review employed an integrative and interpretive approach. First, conceptual frameworks—such as emotional intelligence theory (Goleman, 1995) [1], moral imagination (Werhane, 1999) [2], and transformative learning (Mezirow, 1991) [3]—were used to assess the compatibility of humanities with leadership development. Second, empirical studies and

systematic literature reviews were analyzed to synthesize insights into how humanities-based methods (e.g., storytelling, ethical reflection, narrative pedagogy) influence leadership competencies. Sources were thematically categorized into (a) benefits of humanities in management, (b) implementation models, (c) institutional and methodological barriers, and (d) recommendations for curricular integration.

### **Key findings:**

#### **1. Humanities Enhance Emotional and Ethical Competence**

Humanities disciplines such as literature, philosophy, and history foster empathy, ethical reasoning, and self-awareness—core components of emotional intelligence essential for effective leadership [1, 2, 4, 5]. Engaging with fiction and moral philosophy enhances leaders' capacity for perspective-taking and moral imagination, enabling them to navigate complex ethical decisions with greater integrity and sensitivity [2, 6]. Recent studies confirm that such engagement improves interpersonal effectiveness, reduces stress, and strengthens transformational leadership behaviors [4, 6].

#### **2. Narrative and Reflective Pedagogy Promote Transformative Learning**

Pedagogical tools like storytelling, reflective journaling, and case-based ethical inquiry promote transformative learning by encouraging leaders to critically examine their values, assumptions, and emotional responses [3, 7]. These practices build authenticity, interpersonal awareness, and emotional resilience—traits underdeveloped in traditional business curricula. Narrative learning also strengthens communication, trust, and psychological safety within teams, making it a valuable approach for developing human-centered leadership capacities.

#### **3. Barriers to Integration**

Despite demonstrated benefits, integration of humanities into management education faces several obstacles:

- **Institutional silos:** Humanities and business faculties often operate separately, limiting collaboration [8].
- **Methodological tensions:** Business education prioritizes quantitative metrics, while humanities use interpretive, qualitative methods [9].
- **Perceived irrelevance:** Humanities are often viewed as abstract or “soft,” lacking direct applicability to managerial tasks [5][8].

These barriers can be overcome through targeted strategies that emphasize applied humanistic learning and highlight real-world impact.

#### **4. Strategies for Integration**

1. **Curriculum Redesign:** Embed humanistic content within leadership, ethics, and organizational behavior courses—for example, using literary narratives to explore ethical dilemmas or leadership failure.

2. **Case-Based and Narrative Pedagogy:** Replace purely analytical business cases with narrative-based cases that include emotional and ethical complexity.
3. **Cross-Disciplinary Collaboration:** Promote joint teaching and research initiatives between business schools and humanities departments to design integrative learning experiences.
4. **Reflective and Experiential Learning:** Encourage students to engage in journaling, storytelling, or arts-based projects to develop emotional intelligence and self-awareness.
5. **Institutional Advocacy:** Leaders in business education must actively champion the value of the humanities, framing them as vital to responsible leadership, not optional enrichment.

### **Conclusion:**

As leaders grapple with rising emotional demands and ethical ambiguities in the workplace, it is clear that technical expertise alone is no longer sufficient. The humanities offer indispensable tools for cultivating the emotional and moral capacities needed in modern management. By integrating these disciplines into business education, institutions can develop leaders who are not only effective but also compassionate, reflective, and ethically grounded.

The time has come to rehumanize leadership by reimagining managerial training—not as a domain of control and calculation alone, but as a practice of empathy, narrative insight, and ethical responsibility.

### **Limitations:**

This review is limited by its narrative nature and did not use systematic meta-analytical procedures. Most of the evidence is drawn from qualitative or conceptual studies, with fewer large-scale empirical studies assessing long-term outcomes. Additionally, while recent sources were included, the integration of humanities into management is still an evolving area, and more longitudinal data is needed.

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## EMBRACING HUMANITIES IN COMPUTER SCIENCE: AN AUTOETHNOGRAPHY

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### Abstract:

Global enrolment in Humanities has declined significantly as students increasingly favour STEM disciplines, particularly Computer Science. While these fields offer technical expertise, the absence of Humanities limits students' ability to contextualise their knowledge. This study leverages my dual perspective as a student of both disciplines to argue for the value of Humanities in Computer Science and advocate for an interdisciplinary approach. Using autoethnography as the research methodology, I analysed self-reflective narratives, assignment feedback, and excavation logs, coding emergent themes and interpreting them through interdisciplinary knowledge integration theory. The findings reveal that despite the polarised methodologies of Humanities and Computer Science, their integration fosters crucial transferable competencies—including communication, critical thinking, adaptability, and self-learning—enhancing students' overall development. This study underscores the need for higher education institutions to embrace interdisciplinary learning.

**Keywords:** Interdisciplinary, Higher Education, Humanities, Computer Science, Trinidad and Tobago

### 1. Introduction:

#### 1.1 Background

*“The best of the past, with all the hopes for the future”*—this is how I explain my dual passion for History and Computer Science. My academic journey began with a Bachelor of Arts in History, followed by a return to my first love: technology, where I earned a Bachelor of Science and Master’s in Computer Science. Now a lecturer in Computer Science, I often encounter students who question the relevance of mandatory Humanities courses—such as history, academic writing, and theology—to their technical education. My attempts to highlight the value of interdisciplinary learning are frequently met with skepticism, prompting me to reflect: *Has the global emphasis on STEM (Science, Technology, Engineering, and Mathematics) inadvertently diminished the perceived importance of the Humanities?*

STEM disciplines are often prioritized for their direct link to economic growth (White, 2014), driving governments and industries to invest heavily in these fields (Barkatas *et al.*, 2018). Countries like Finland, Singapore, and Canada have reaped significant benefits from such

policies (Marginson *et al.*, 2013). Yet this focus has contributed to a stark decline in Humanities enrolments worldwide. At Harvard, Humanities majors dropped from 21% to 17% between 2012–2013 (Berube & Ruth, 2015), while the *New York Times* reported a collapse in Humanities graduates from 165 to 62 between 1991–2013. Similar trends are evident in the U.S., South Africa, Japan, and Australia (Yu & Pillay, 2011).

Despite this decline, the Humanities offer critical skills—contextual reasoning, ethical judgment, and communication—that are increasingly vital in technology-driven fields. For instance, Microsoft’s *The Future Computed* (2018) argues that as artificial intelligence advances, insights from philosophy, ethics, and history will be essential to guide its development. This raises a pressing question: *Could integrating Humanities into Computer Science education bridge the gap between technical proficiency and human-centered innovation?*

## **1.2 Research Aims**

This study employs an autoethnographic approach to examine how Humanities education shapes the skills and perspectives of Computer Science students. By analyzing my dual academic background, I aim to:

1. Demonstrate the transferable competencies Humanities fosters (e.g., critical thinking, adaptability).
2. Advocate for interdisciplinary curricula that prepare technologists to address complex societal challenges.
3. Highlight the under-researched potential of Humanities-Computer Science integration in higher education.

## **2. Literature Review**

### **2.1 Approaches to Higher Education**

#### **2.1.1 Traditional (Disciplinary) Approach**

Higher education has long been structured around isolated disciplines, each with distinct methodologies and knowledge boundaries (Davies & Devlin, 2007). This model promotes deep specialization—for example, Computer Science traditionally emphasizes algorithmic problem-solving and technical innovation (Regli, 2017). However, its siloed nature risks producing graduates ill-equipped to tackle interdisciplinary real-world problems (Tarrant & Thiele, 2017).

#### **2.1.2 Interdisciplinary Approach**

Interdisciplinarity integrates methods, theories, and insights across fields to foster holistic learning (Songca, 2006). Kidron and Kali (2015) outline four key processes:

1. Creating a framework for knowledge integration.
2. Identifying transferable domains.
3. Formulating connections between disciplines.
4. Refining insights into new knowledge.

While Computer Science has successfully merged with STEM fields (e.g., bioinformatics at MIT [Tadmor & Tidor, 2005]), collaborations with Humanities remain rare. Exceptions include Stanford's joint Computer Science-Humanities major, designed to cultivate "humanists who can code and engineers enriched by Humanities" (Hayward, 2014). Yet, interdisciplinary research in Computer Science constitutes less than 3.5% of published work (Heikkinen & Raisanen, 2018), lagging far behind Social Sciences (31.8%) and Medicine (51.4%).

## **2.2 Benefits of Interdisciplinary Learning**

Studies show that interdisciplinary education enhances:

- Critical thinking and problem-solving (Lattuca *et al.*, 2004).
- Communication and ethical reasoning (Bear & Skorton, 2019).
- Adaptability through exposure to diverse perspectives (Kali & Kidron, 2015).

However, challenges include the risk of superficial knowledge integration (Nissani, 1997).

## **2.3 Research Context**

This study addresses a gap in literature by exploring Humanities' role in Computer Science education through autoethnography—a novel lens compared to existing STEM-focused interdisciplinary research.

## **3. Research Methodology**

This section justifies the use of autoethnography as the research methodology, outlines the research questions, and describes the data collection and analysis methods. It also addresses ethical concerns that may arise during the research process.

### **3.1 Autoethnography**

The aim of this study is to explore the impact of an interdisciplinary educational approach—specifically the integration of Humanities within a Computer Science curriculum—through the lens of a student engaged in both disciplines. The central objective is to assess whether and how perspectives and competencies derived from the Humanities shape the educational experience in Computer Science.

The chosen methodology for this inquiry is autoethnography, as it aligns with the personal, reflective, and contextual nature of the research questions, which are:

- RQ1: What specific methodology or perspective from the Humanities was I able to use in my Computer Science studies?
- RQ2: What specific competencies did I acquire through my study of the Humanities that differentiated my learning experience from that of other Computer Science students?

Autoethnography offers a means to critically analyse and present personal experience within a cultural, institutional, and disciplinary context. It is particularly suitable here, given that Computer Science traditionally remains siloed from disciplines like History, Philosophy, or

Literature. As a student of both Humanities and Computer Science, I am uniquely positioned to narrate and analyse the interplay between these fields.

Autoethnography is an emerging qualitative research methodology that emphasizes self-narrative to connect personal experience with broader cultural and disciplinary contexts (Adams *et al.*, 2015; Anderson, 2006; Butz & Besio, 2009). According to Adams *et al.* (2015), four guiding principles underpin autoethnographic inquiry:

1. Recognition of the limits of knowledge regarding identities, experiences, and relationships.
2. Integration of personal experience with broader disciplinary and cultural discussions.
3. Valuing both narrative and intellectual inquiry.
4. Acknowledging and addressing ethical implications.

These principles shaped the design and conduct of this study. Ethical and validity-related concerns are addressed in Sections 3.2 and 6.0, while principles three and four guided the structure and content of the discussion (Section 5.0). It is my hope that this research contributes to broader discourses surrounding curriculum design and interdisciplinarity, especially by illustrating the intellectual value that Humanities may offer to technically focused disciplines such as Computer Science.

### **3.2 Validity and Ethical Considerations**

Validity in autoethnography relates to the credibility and trustworthiness of the researcher's narrative. Two major challenges faced in this study were:

- An overemphasis on storytelling over critical analysis.
- Inadequate attention to ethical obligations.

To enhance validity, I adopted member checking, wherein two doctoral peers at Lancaster University reviewed the research for factual accuracy and interpretation. Both reviewers are educators whose research also focuses on learning experiences, ensuring alignment with the thematic focus of this study.

Given that this research uses personal narratives, ethical concerns primarily relate to privacy and the mention of real institutions and individuals. To uphold ethical standards, all names of institutions and individuals have been anonymised. Additionally, ethical approval for this study was obtained through Lancaster University's ethics committee.

### **3.3 Data Collection**

This autoethnographic study places my own educational experience at its centre. Personal narratives and reflective writing form the core data set. These were recorded using the Microsoft Word Dictate feature, generating approximately 117 pages and 52,534 words.

To enhance the credibility and richness of the dataset, three supplementary sources were also used (summarised in Table 1):

**Table 1: Supplementary Data Sources Used**

Data Source	Humanities (History UG)	Computer Science (UG)
Assessment Feedback Forms	Tutor feedback from essay-based final exams (14 items)	Tutor feedback from written-based final exams (26 items)
Assignments	Essays and tutorial presentations (10 items)	Programming tasks, essays on emerging technologies, documentation (10 items)
Excavation Log	Archaeological field diary from coursework (1 item)	Not applicable

These materials supported memory recall and triangulated the narratives for greater depth and coherence.

### 3.4 Data Analysis

To address the research questions, data was analysed through a thematic coding process. The data (including personal narratives, feedback, assignments, and logs) were read and analysed for recurring themes and key concepts. This process yielded 137 initial codes, ranging from cognitive skills (e.g., coding, writing, debugging) to affective experiences (e.g., uncertainty, confidence, persistence).

Of these, 77 codes were excluded due to irrelevance. The remaining 60 codes were grouped based on thematic similarity into 10 categories, including:

- Critical thinking
- Attention to detail
- Communication
- Motivation
- Interest
- Scepticism
- Adaptability
- Self-learning
- Historiography
- Inapplicable

These were further refined to determine their relevance to the research questions:

- For RQ1: *Inapplicable* (as a reflection of disciplinary separation)
- For RQ2: *Attention to detail, Communication, Adaptability, and Persistence*

The findings and implications of these thematic categories are elaborated in the discussion section (5.0).

### **3.5 Theoretical Framework**

To guide analysis and structure the discussion, this study employed the Three-Step Process of Interdisciplinary Knowledge Integration Theory developed by Shen, Liu, and Sung (2014). This framework is particularly suited for assessing whether and how Humanities can influence learning and cognition in a seemingly distant domain such as Computer Science, especially within the context of higher education.

According to Shen *et al.* (2014), interdisciplinary knowledge integration involves more than the mere addition of knowledge from different domains—it entails the synthesis of concepts, methods, and reasoning approaches across disciplinary boundaries to generate novel understandings or solutions. The framework consists of three interrelated processes:

1. **Translation:** Understanding and interpreting the unique terminologies, concepts, and epistemologies of each discipline.
2. **Transfer:** Applying theories, models, or concepts from one discipline to understand or analyse problems in another.
3. **Transform:** Reconceptualising or reshaping disciplinary knowledge by integrating diverse perspectives, leading to new interpretations or innovations.

This framework helped ground the interpretation of findings in a structured way, offering both a theoretical and empirical lens through which to assess the influence of Humanities on a Computer Science education (Cohen *et al.*, 2018).

### **4.0 Findings**

The findings from this autoethnographic study are organised according to the two research questions, with emergent themes derived from a thorough coding of personal narratives and supporting documents (as outlined in Section 3.4).

#### **4.1 RQ1 – What specific methodology or perspectives from Humanities was I able to use in my Computer Science studies?**

##### **4.1.1 Inapplicable**

The primary theme that emerged was Inapplicability—the perceived disconnect between Humanities methodologies and Computer Science practices.

Throughout my narratives, I reflected on the interpretive and subjective nature of historical inquiry. For instance, doing History required not just recounting events but deeply analysing evidence, contextualising sources, and recognising both authorial and personal biases. These skills were honed through assignments, presentations, and practical experiences like archaeological excavations, which demanded interpretative theorisation of material culture.

However, my experience in Computer Science revealed a stark methodological contrast. Programming assignments required objective reasoning, problem definition, algorithmic design, and precise modelling—a shift from interpretative to empirical and deductive thinking. As I

noted, transitioning between these domains involved "rewiring" my analytical approach, moving from subjectivity to objectivity.

Ultimately, I concluded that while both disciplines demand rigour, their epistemological foundations are divergent. Therefore, in terms of methodology or perspective, I did not find a direct or conscious application of Humanities methods within my Computer Science studies.

#### **4.2 RQ2 – What specific competencies did I acquire in my Humanities studies that made my learning experience different from Computer Science students?**

Despite the perceived methodological disconnect, four key competencies emerged as having significantly shaped my experience as a Computer Science student: attention to detail, communication, adaptability, and persistence.

##### **4.2.1 Attention to Detail**

Humanities training developed my ability to analyse complex problems by deconstructing them into manageable components—an essential skill in software development. For example, when facing complex case study problems in programming, I instinctively broke them down, analysed causality, and considered ethical dimensions—such as data privacy and algorithmic bias—elements often overlooked by peers solely trained in technical domains.

##### **4.2.2 Communication**

My Humanities background significantly enhanced my ability to write clearly, argue logically, and document software solutions effectively. Where some peers struggled to communicate technical solutions, I found comfort in using written narratives, diagrams, and structured documentation—skills fostered through years of essay writing and academic presentations in History.

##### **4.2.3 Adaptability**

Exposure to diverse perspectives, collaborative group work across disciplines, and working with unfamiliar peers in Humanities nurtured a sense of flexibility and open-mindedness. This proved invaluable when adjusting to the unfamiliar pedagogical norms and learning culture of Computer Science.

##### **4.2.4 Persistence**

History education often required independent study, critical reading, and navigating dense theoretical texts without direct instruction—a "self-teaching method" that cultivated academic resilience. This trait translated directly into persistence in programming, where troubleshooting, debugging, and self-directed learning were essential. As dropout rates in my Computer Science program rose, my ability to persist through challenges and frustration became a vital differentiator.

## **5.0 Discussion**

This section interprets the findings in light of the interdisciplinary knowledge integration framework by Shen *et al.* (2014). The discussion is structured around the theory's three dimensions—Translation, Transfer, and Transform—to evaluate the extent to which competencies from the Humanities informed and shaped my Computer Science experience.

### **5.1 Translation**

As Benson (1982) posits, interdisciplinary studies often involve the borrowing of methods and concepts across disciplines. Fields like Clinical Technology (Klaassen, 2018) and Biological Engineering (Tadmor & Tidor, 2005) exemplify this, where disciplinary boundaries are intentionally blurred to foster holistic learning.

However, Benson also warns that such integration often leads to conceptual confusion, especially when students lack a clear purpose or framework for integration. My reflections echo this concern. The epistemological and pedagogical gap between Humanities and Computer Science made translation of concepts challenging. For example, while Humanities emphasised contextual, subjective analysis, Computer Science prioritised objective problem-solving and empirical modelling.

As noted in my assignments, these paradigmatic differences shaped how problems were approached and assessed. History assignments valued argumentation and interpretation, while Computer Science demanded accuracy and implementation. This distinction explains why, despite the broader interdisciplinary value of Humanities, I initially viewed them as irrelevant to Computer Science—a siloed mindset fostered by disciplinary training (Skorton, 2018).

Nonetheless, as Repko *et al.* (2017) argue, the value of Humanities lies not in content overlap, but in cultivating a mindset of critical reflection, contextual sensitivity, and ethical awareness—qualities often missing in STEM education. While direct translation was minimal, this cognitive dissonance was a critical first step toward broader knowledge integration.

### **5.2 Transfer and Transform**

As previously established, the methodologies and epistemologies of the Humanities and Computer Science are not inherently aligned, and do not lend themselves to direct translation. This divergence supports concerns raised by scholars like Benson (1982), who suggested that interdisciplinary education may hinder the development of core competencies specific to a student's primary discipline. In the case of Computer Science, these competencies traditionally include problem-solving aptitude and strong mathematical reasoning (Medeiros *et al.*, 2019)—skills that are not typically emphasized in Humanities curricula.

However, my autoethnographic narratives challenge this premise and reveal that Humanities education can, in fact, both transfer and transform the learning experience for students of Computer Science. Drawing from my own interdisciplinary trajectory, I identified

two key competencies acquired through Humanities study that meaningfully transferred into my Computer Science learning:

1. **Attention to Detail and Critical Thinking:** The Humanities honed my capacity to analyse, critique, and synthesize information—skills directly applicable to debugging, algorithm design, and computational problem-solving.
2. **Communication Skills:** Engaging with complex texts, articulating arguments, and writing persuasively enhanced my ability to understand and communicate technical ideas clearly—an essential skill in collaborative software development and documentation.

These findings align with broader scholarly perspectives on interdisciplinary learning. Bear and Skorton (2019) argue that such education enhances critical thinking, written and oral communication, and real-world application of knowledge. Similarly, Kali and Kidron (2015) observed improvements in students' analytical and writing skills when exposed to interdisciplinary curricula. You (2017) further contend that interdisciplinary learning stimulates cognitive processes that bridge disciplinary boundaries.

Yet, most existing literature draws from general or STEM-to-STEM interdisciplinary contexts, not from the juxtaposition of Humanities and Computer Science. My findings suggest that this particular combination produces a unique set of outcomes. Khalid *et al.* (2013) noted that engineers, though proficient in critical thinking, often lack interpersonal and communication skills. Humanities education can mitigate this gap, fostering creativity, empathy, and more nuanced problem-solving abilities. Skorton (2018) similarly emphasized that the integration of STEM and Humanities cultivates higher-order thinking, creativity, and communication.

Beyond the competencies echoed in literature, my study surfaced two additional transformative values not widely reported:

1. **Adaptability:** The Humanities encouraged intellectual flexibility and openness—qualities that allowed me to navigate rapidly evolving technical environments and collaborate with diverse teams.
2. **Self-Learning:** Exposure to self-directed learning practices in Humanities primed me to pursue knowledge autonomously, a critical asset in mastering programming languages and emerging technologies outside the classroom setting.

These insights affirm Skorton's (2018) argument that the value of interdisciplinary education lies not in the conceptual alignment of fields but in the complementary competencies they cultivate. As Steve Jobs famously declared during the 2011 launch of the iPad 2, "...technology alone is not enough – it is technology married with liberal arts, married with the humanities, that yields us the results that make our hearts sing." His sentiment encapsulates the transformative synergy I experienced.

## 6. Limitations

While this research identified competencies shaped by Humanities education that enhanced my experience in Computer Science, it does not determine causality. Whether these competencies emerged directly from studying Humanities or were influenced by other life experiences or academic exposures remains unclear. Future studies involving multiple interdisciplinary learners could provide a broader empirical basis for such conclusions.

### Conclusion:

Much of the existing research on interdisciplinary education tends to explore disciplines with shared methodologies, often within the STEM domain. This study identified a significant gap: the lack of focus on interdisciplinary interactions between Humanities and Computer Science. By drawing on my unique position as a student of both History and Computer Science, I aimed to address this oversight.

The findings affirm that, despite methodological differences, the Humanities contribute valuable transferable and transformative competencies to Computer Science education. These include enhanced communication, critical thinking, adaptability, and self-learning. These competencies are increasingly vital in a dynamic, collaborative, and complex digital world.

For this reason, higher education institutions should explore interdisciplinary curricula that incorporate Humanities into Computer Science programs. Doing so, however, poses pedagogical and institutional challenges, such as redesigning teaching approaches and assessment strategies to bridge fundamentally different academic traditions. Nonetheless, the potential benefits justify this investment.

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# **MATHEMATICAL STRUCTURES AS A UNIFYING LANGUAGE ACROSS DISCIPLINES**

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## **Abstract:**

This chapter explores the role of pure mathematics as a bridge between diverse fields of research, from the humanities to management sciences. It highlights how mathematical structures such as logic, algebra, graph theory, and optimization underpin analytical reasoning in ethics, linguistics, decision-making, and organizational behavior. Through interdisciplinary case studies and theoretical insights, the chapter shows that mathematics offers a common framework for modeling complex systems, structuring abstract thought, and making informed decisions. By integrating mathematical tools into broader research paradigms, scholars can achieve greater clarity, rigor, and innovation. The chapter also addresses challenges in mathematical integration and suggests pathways for effective interdisciplinary collaboration.

## **1. Introduction:**

Pure mathematics, traditionally associated with abstraction and theory, is increasingly recognized for its applicability across disciplines. Its formal structures—logic, algebra, set theory, and topology—offer tools to model reasoning, relationships, and systems in diverse fields. In philosophy, mathematics shapes arguments about truth and knowledge. In linguistics, it models syntax and semantics. In management, mathematical optimization informs strategic planning and operations. The shift toward interdisciplinary research calls for mathematical literacy beyond STEM fields. This chapter examines how mathematical thinking enriches inquiry in the humanities and management, establishing it as a unifying language in academia. It argues for the elevation of mathematics in interdisciplinary curricula and research methodologies.

## **2. Mathematical Logic and Philosophy**

The study of logic in mathematics directly intersects with philosophy, particularly in areas like epistemology, ethics, and language. Formal systems, symbolic logic, and Gödel's incompleteness theorems have reshaped the understanding of truth and provability.

- **Propositional and predicate logic** are foundational for philosophical arguments.
- **Set theory and axiomatic systems** help define consistency in ethical and metaphysical frameworks.

- **Category theory** models relationships between abstract structures, now used in philosophical ontology and linguistic theory.

### 3. Mathematical Modeling in Social Sciences

Mathematics enables the abstraction and simulation of social behavior:

- **Linear programming** and **optimization** model resource allocation and social planning.
- **Markov chains** simulate state transitions in social mobility or decision-making.
- **Graph theory** helps visualize and analyze relationships in social networks and institutions.

The use of mathematical statistics supports data-driven decision-making in political science, sociology, and education research.

### 4. Algebraic Structures in Linguistics and Logic

Formal languages and automata theory are built on mathematical foundations such as:

- **Group theory** and **semigroups**: Modeling syntax and transformation rules in linguistics.
- **Boolean algebra**: Essential in semantics, truth tables, and digital logic design.
- **Information theory**: Quantifies communication, ambiguity, and efficiency in natural and artificial languages.

Such structures allow rigorous analysis of grammar, translation, and even cognitive processing in language.

### 5. Mathematics in Management Science

In the realm of management, mathematical tools enhance strategic planning, operational efficiency, and risk management.

- **Game theory** models competition, negotiation, and collaboration between agents or firms.
- **Decision theory** provides a quantitative approach to evaluate alternatives under uncertainty.
- **Queuing theory** and **inventory models** optimize logistics and supply chain management.
- **Fuzzy logic** helps in modeling human reasoning in complex decision environments.

Mathematical abstraction supports predictive analytics and strategic foresight in dynamic market conditions.

### 6. Pure Mathematics in Ethical and Aesthetic Theory

Surprisingly, pure mathematics finds application even in the abstract realms of aesthetics and ethics:

- **Topology** is used in modeling conceptual spaces and relationships, even moral or aesthetic landscapes.
- **Number theory** has philosophical significance in symmetry, harmony, and structure—seen in art, music, and architecture.

- **Fractals and chaos theory** metaphorically and mathematically explore irregularity, beauty, and unpredictability in natural and human systems.

These connections reinforce the philosophical depth of mathematical inquiry across disciplines.

## **7. Interdisciplinary Case Studies**

### **Case 1: Game Theory in Ethical Decision-Making**

Mathematical models of cooperation (e.g., Prisoner's Dilemma, Nash equilibrium) are used in moral philosophy to examine trust, reciprocity, and altruism.

### **Case 2: Network Theory in Historical Analysis**

By treating historical actors and events as nodes and links, historians use graph theory to analyze influence, connectivity, and causality in social change.

### **Case 3: Mathematical Modeling in Literary Structure**

Narrative analysis has adopted formal methods to map plot structures, character interactions, and thematic evolution using matrices and logic graphs.

### **Case 4: Optimization in Public Policy**

Linear and nonlinear optimization help design equitable resource distribution models, urban planning strategies, and emergency response logistics.

## **8. Theoretical and Educational Implications**

Integrating mathematics across disciplines enhances analytical rigor and supports critical thinking. For humanities scholars, it offers a way to structure arguments and validate hypotheses. For managers, it provides decision-making tools grounded in logic and precision.

Educationally, promoting mathematical literacy beyond the STEM fields will foster a new generation of researchers who are equipped to think abstractly and act systematically, regardless of their domain.

## **9. Challenges in Integration**

Despite its power, mathematics can be perceived as rigid or inaccessible. Successful integration requires:

- Contextualizing mathematics for non-mathematicians
- Encouraging collaboration across fields
- Emphasizing the interpretive power of mathematical abstraction, not just computation

Misapplication or oversimplification of mathematical tools in the humanities or management can lead to flawed conclusions. Thus, interdisciplinary literacy is key.

## **Conclusion:**

Mathematics is not confined to the boundaries of science and technology—it is a universal framework that connects diverse domains of thought. Its formal structures, logical foundations, and modeling capabilities offer powerful tools for unifying research across the

humanities, social sciences, and management. As knowledge becomes increasingly interconnected, mathematics stands as a critical enabler of interdisciplinary understanding and innovation.

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# **HISTORICAL EVOLUTION OF FINANCIAL INSTRUMENTS AND THEIR SOCIAL IMPACT**

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## **Abstract:**

The evolution of financial instruments from ancient clay tablets to modern digital currencies represents one of humanity's most profound technological and social transformations. This article examines how financial innovations have shaped social structures, power dynamics, and economic relationships across civilizations. Through historical analysis spanning over 5,000 years, we trace the development of key financial instruments including early promissory notes, medieval bills of exchange, joint-stock companies, and contemporary derivatives. The research reveals that financial instruments have consistently served as both catalysts for social change and mechanisms for reinforcing existing power structures. Major findings indicate that financial innovations have facilitated economic growth and social mobility while simultaneously creating new forms of inequality and systemic risk. The study demonstrates that understanding the social impact of financial instruments is crucial for comprehending broader patterns of historical development and contemporary challenges in global finance.

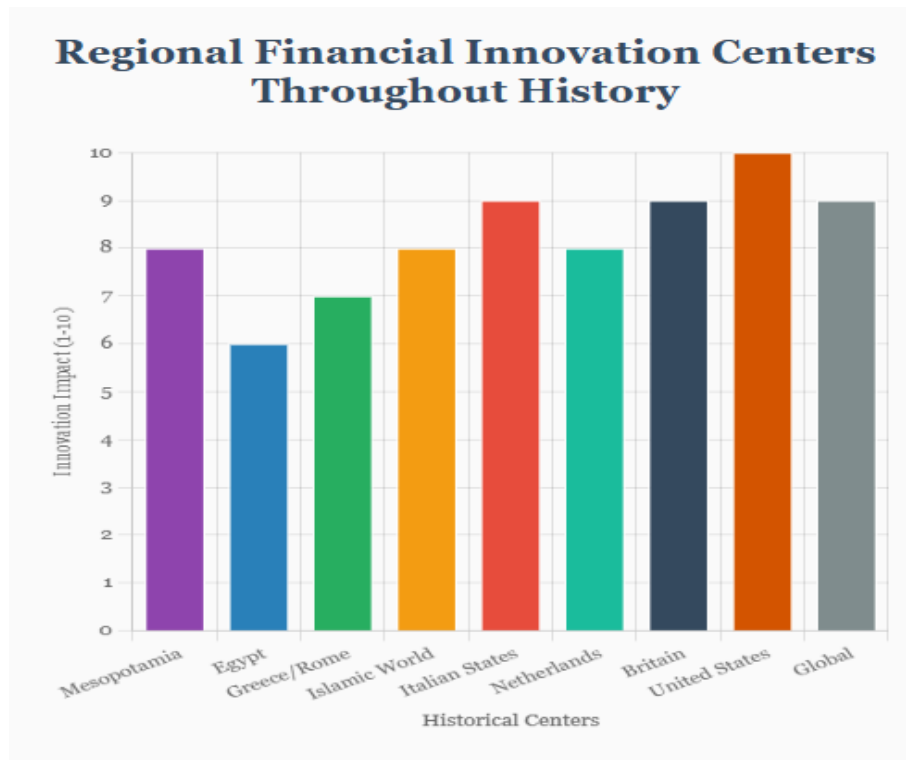
**Keywords:** Financial Instruments, Social Impact, Historical Evolution, Economic Development, Financial Innovation, Social Stratification, Capital Markets.

## **Introduction:**

Financial instruments represent far more than mere tools for economic exchange; they constitute fundamental mechanisms through which societies organize power, allocate resources, and structure social relationships. From the earliest Mesopotamian clay tablets recording grain loans to today's complex algorithmic trading systems, financial innovations have consistently reshaped human civilization in profound and often unexpected ways.

The central question guiding this analysis is: How have financial instruments evolved across different civilizations, and what social changes have accompanied major financial innovations? This inquiry requires examining not only the technical aspects of financial development but also the broader social, political, and cultural contexts in which these instruments emerged and operated.

The methodology employed here draws from economic anthropology and financial sociology, utilizing primary historical sources, contemporary accounts, and cross-cultural comparative analysis. By examining specific case studies alongside broader historical patterns, this article seeks to illuminate the complex relationship between financial innovation and social transformation.



### **Ancient Foundations: The Birth of Financial Instruments (3000 BCE - 500 CE)**

The earliest financial instruments emerged in ancient Mesopotamia around 3000 BCE, fundamentally transforming agricultural societies into complex urban civilizations. Cuneiform tablets from Babylon and Assyria reveal sophisticated lending practices, including interest-bearing loans, promissory notes, and early forms of banking. These clay tablets served as both legal contracts and transferable instruments, enabling merchants to extend credit across vast trading networks.

The social impact of these early innovations was profound. The Code of Hammurabi (circa 1750 BCE) included detailed regulations governing loans, interest rates, and debt collection, reflecting the central role of credit in Mesopotamian society. These financial instruments created new social categories: creditors and debtors, whose relationships often determined social status and political power. The emergence of professional merchants and money-lenders challenged traditional aristocratic hierarchies based solely on land ownership and military prowess.

In ancient Egypt, grain banking systems developed around temple complexes, where surplus harvests were stored and receipts issued to depositors. These receipts became among the

earliest negotiable instruments, circulating as a form of currency backed by stored commodities. The system facilitated long-distance trade along the Nile and Mediterranean, contributing to Egypt's economic dominance in the ancient world.

The Greeks and Romans further refined financial instruments, introducing coined money, banking houses, and maritime loans. Roman law established many principles still governing modern finance, including concepts of legal tender, compound interest, and bankruptcy procedures. The social implications were significant: these instruments enabled the rise of a commercial middle class, facilitated the growth of cities, and supported the expansion of trade networks that connected diverse cultures across the Mediterranean basin.

### **Medieval Developments: Islamic Finance and European Innovation (500-1500 CE)**

The medieval period witnessed remarkable financial innovations across different civilizations, each reflecting distinct cultural and religious values. Islamic finance developed sophisticated instruments that complied with Sharia law prohibitions against interest (riba) and excessive uncertainty (gharar). The mudaraba (profit-sharing partnership) and musharaka (joint venture) contracts enabled Muslim merchants to finance trade expeditions across the Indian Ocean and Silk Road while maintaining religious compliance.

These Islamic financial instruments had significant social implications. By emphasizing profit-sharing rather than predetermined interest payments, they created more equitable relationships between investors and entrepreneurs. The prohibition against speculation encouraged productive investment over purely financial manipulation, contributing to the flowering of Islamic civilization during the medieval period.

In medieval Europe, the development of bills of exchange revolutionized international commerce. Italian banking houses, particularly the Medici Bank, created sophisticated networks for transferring funds across borders without physically moving gold or silver. These instruments enabled merchants to conduct business across vast distances while minimizing risks from bandits and political instability.

The social impact of these European innovations was transformative. The rise of merchant banking gradually undermined feudal structures based on land ownership and personal loyalty. Cities like Venice, Genoa, and Florence became centers of financial power, challenging the traditional dominance of landed nobility. The emergence of double-entry bookkeeping, popularized by Luca Pacioli's treatise in 1494, provided the accounting framework necessary for complex financial operations, contributing to the rationalization of economic life that would characterize the modern era.

### **Early Modern Period: Joint-Stock Companies and Government Finance (1500-1800)**

The early modern period marked a crucial transition in financial instrument development, driven by the demands of global exploration, colonial expansion, and emerging nation-states.

The Dutch East India Company, chartered in 1602, represented a revolutionary financial innovation: the joint-stock company with tradeable shares. This instrument enabled the pooling of capital from numerous investors while limiting individual liability, making possible ventures too large and risky for individual merchants.

The social implications of joint-stock companies were profound. They democratized investment opportunities, allowing middle-class citizens to participate in colonial ventures previously reserved for aristocrats. The Amsterdam Stock Exchange, established in 1611, created the world's first modern securities market, where company shares could be bought and sold freely. This development marked the beginning of financial capitalism as distinct from earlier forms of commercial capitalism.

Government bonds emerged as another crucial innovation during this period. The English government's development of perpetual bonds (consols) in the 18th century provided a reliable mechanism for financing wars and public works. These instruments created a new relationship between citizens and the state, as bondholders became stakeholders in government success. The growth of government debt markets also facilitated the development of central banking, with institutions like the Bank of England serving as both government financiers and monetary authorities.

Insurance markets developed simultaneously, with Lloyd's of London emerging as the center for maritime insurance. These instruments enabled the distribution of risks across multiple parties, making possible the massive expansion of global trade. The social impact extended beyond commerce: insurance principles influenced philosophical discussions about risk, probability, and social responsibility that would shape Enlightenment thinking.

### **Industrial Revolution Era: Corporate Securities and Mass Finance (1800-1900)**

The Industrial Revolution created unprecedented demands for capital, driving the development of modern securities markets and corporate finance. Railroad bonds became the first mass-market securities, enabling the construction of transportation networks that transformed national economies. The London Stock Exchange and New York Stock Exchange emerged as central institutions for mobilizing capital for industrial development.

The social impact of these developments was revolutionary. Corporate securities enabled ordinary citizens to participate in industrial growth through investment, creating new forms of wealth accumulation beyond traditional land ownership. However, these instruments also created new forms of inequality, as those with access to capital markets could multiply their wealth while industrial workers remained dependent on wages.

The development of consumer credit during this period had equally significant social implications. Department stores began offering installment buying, enabling middle-class families to purchase manufactured goods beyond their immediate means. This innovation

contributed to the emergence of consumer culture and changed fundamental relationships between individuals and material possessions.

Central banking evolved during this period to manage the increasingly complex financial system. The Federal Reserve System, established in 1913, represented a new model of monetary governance that balanced private banking interests with public oversight. These institutional innovations reflected growing recognition that financial instruments required sophisticated regulatory frameworks to prevent systemic instability.

### **Modern Era: Derivatives and Institutional Investment (1900-2000)**

The 20<sup>th</sup> century witnessed explosive growth in financial instrument complexity and variety. The development of derivatives markets, beginning with agricultural futures in Chicago, created new mechanisms for managing risk and speculation. Options, futures, and swaps enabled businesses to hedge against price volatility while creating new opportunities for financial manipulation.

The social impact of derivatives was ambiguous. While these instruments enabled more efficient risk management and contributed to economic growth, they also created new forms of systemic risk. The 1929 stock market crash demonstrated how financial instruments could amplify economic instability, leading to the Great Depression and fundamental changes in financial regulation.

Institutional investment emerged as a dominant force during this period. Pension funds, mutual funds, and insurance companies became major players in financial markets, pooling individual savings for large-scale investment. These developments democratized access to financial markets while creating new forms of collective ownership and shared risk.

The Bretton Woods system, established after World War II, created a new international monetary order based on fixed exchange rates and dollar convertibility. This system facilitated unprecedented growth in international trade and investment while creating new forms of global financial interdependence. The system's collapse in 1971 marked the beginning of the current era of floating exchange rates and global financial integration.

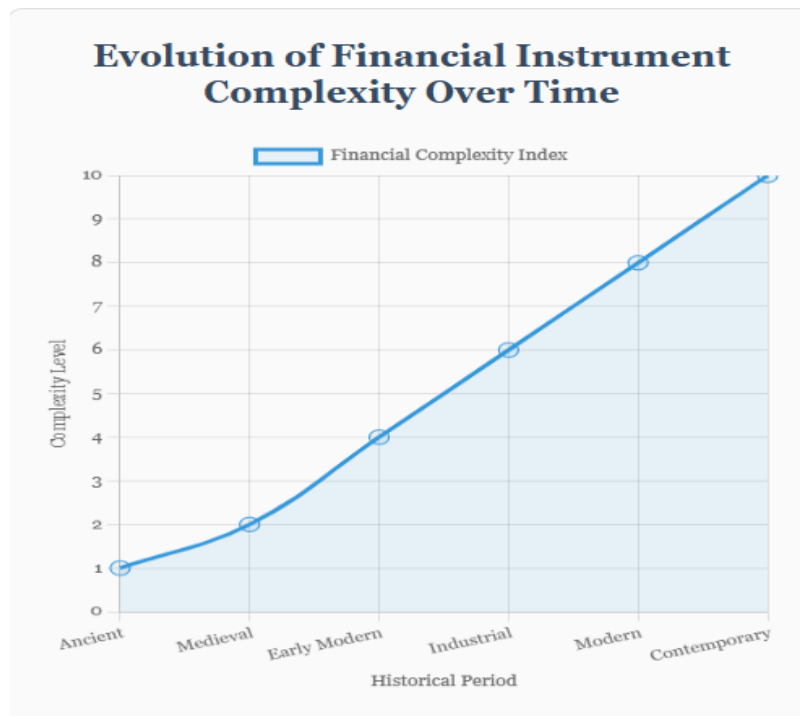
### **Contemporary Period: Digital Finance and Global Integration (2000-Present)**

The 21<sup>st</sup> century has brought revolutionary changes in financial instruments, driven by digital technology and global integration. Online banking, electronic trading, and mobile payment systems have transformed how individuals and businesses access financial services. Crypto currencies like Bitcoin represent a fundamental challenge to traditional monetary systems, offering decentralized alternatives to government-issued currencies.

The social impact of digital finance has been profound but uneven. While these technologies have improved financial inclusion in developing countries through mobile banking, they have also created new forms of exclusion for those lacking digital literacy or access to

technology. The rise of algorithmic trading has increased market efficiency but also contributed to flash crashes and market volatility that affects millions of investors.

The 2008 financial crisis demonstrated how complex financial instruments could create systemic risks that threatened the global economy. Mortgage-backed securities and collateralized debt obligations, originally designed to distribute risk, instead concentrated it in ways that policymakers and regulators failed to anticipate. The crisis's social impact included massive unemployment, foreclosures, and a loss of confidence in financial institutions that continues to influence political and economic debates.



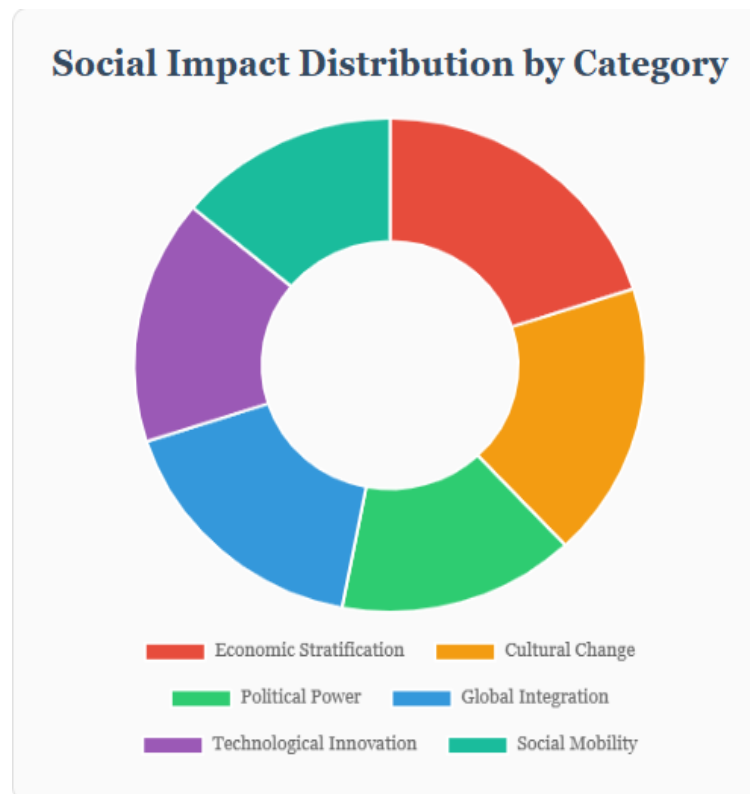
### **Social Impact Analysis**

Throughout history, financial instruments have served as both engines of social mobility and mechanisms for reinforcing existing inequalities. The democratization of investment opportunities through stock markets and mutual funds has enabled middle-class wealth accumulation, while complex derivatives have often benefited sophisticated investors at the expense of ordinary citizens.

Cultural transformations have accompanied financial innovations. The development of credit cards and consumer lending has fundamentally altered attitudes toward debt and consumption. What previous generations viewed as moral failings—living beyond one's means—became standard practice in consumer-oriented societies. These changes reflect broader shifts in cultural values regarding risk, responsibility, and material success.

Political implications have been equally significant. The growth of government bond markets has transformed the relationship between states and citizens, creating new forms of political obligation and accountability. International financial markets have constrained national

sovereignty while creating new forms of global governance through institutions like the International Monetary Fund and World Bank.

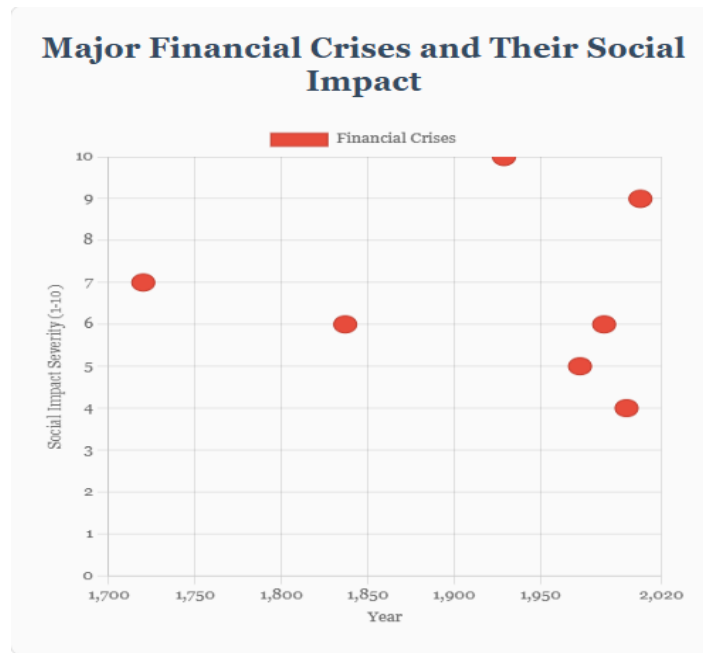


### **Case Studies in Financial Innovation and Social Change**

The South Sea Bubble of 1720 provides a classic example of how financial instruments can create and destroy social fortunes. The South Sea Company's stock offering captured public imagination with promises of wealth from South American trade. When the bubble burst, it ruined thousands of investors and led to fundamental changes in corporate regulation and public attitudes toward speculation.

The Great Depression of 1929-1939 demonstrated how financial instruments could amplify economic instability. Margin buying, investment trusts, and speculative trading contributed to the stock market crash that triggered global economic collapse. The social response included New Deal reforms that created modern financial regulation and social safety nets.

The 2008 financial crisis revealed how complex modern financial instruments could create systemic risks. Mortgage-backed securities and credit default swaps, designed to distribute risk, instead concentrated it in ways that threatened the entire global financial system. The crisis's social impact included widespread unemployment, foreclosures, and political upheaval that continues to influence contemporary politics.



### Contemporary Challenges and Future Directions

Digital transformation presents both opportunities and challenges for financial instrument development. Blockchain technology offers possibilities for more transparent and efficient financial systems, while artificial intelligence enables new forms of automated trading and risk assessment. However, these innovations also raise concerns about financial inclusion, privacy, and systemic stability.

Sustainability finance represents an emerging area where financial instruments are being developed to address environmental and social challenges. Green bonds, impact investing, and environmental, social, and governance (ESG) criteria are reshaping how financial markets allocate capital. These developments suggest that financial instruments may play crucial roles in addressing climate change and social inequality.

Regulatory evolution continues to struggle with balancing innovation and stability. The challenge lies in developing frameworks that encourage beneficial financial innovation while preventing the kind of systemic risks that led to past crises. This requires understanding not only the technical aspects of financial instruments but also their broader social implications.

### Conclusion:

The historical evolution of financial instruments reveals a complex pattern of innovation, social transformation, and unintended consequences. From ancient Mesopotamian clay tablets to modern digital currencies, these instruments have consistently served as both catalysts for social change and mechanisms for reinforcing existing power structures.

The social impact of financial instruments has been profound and multifaceted. They have facilitated economic growth, enabled social mobility, and supported the development of

complex modern societies. However, they have also created new forms of inequality, systemic risk, and social instability that continue to challenge policymakers and society.

Understanding this historical pattern is crucial for navigating contemporary challenges in global finance. As new technologies continue to transform financial instruments, society must grapple with questions of inclusion, stability, and equity that have persisted throughout history. The future development of financial instruments will likely determine not only economic outcomes but also the broader trajectory of human social organization.

The lessons from 5,000 years of financial innovation suggest that the most successful financial instruments are those that serve broad social needs while maintaining stability and fairness. As we face new challenges from climate change, inequality, and technological disruption, the development of appropriate financial instruments will be crucial for creating a more equitable and sustainable future.

Future research should continue to explore the social dimensions of financial innovation, examining how new instruments affect different social groups and contribute to broader patterns of social change. Only by understanding these complex relationships can we hope to harness the power of financial instruments for positive social transformation while avoiding the pitfalls that have characterized past financial crises.

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## **HARNESSING ARTIFICIAL INTELLIGENCE TO ENHANCE EMPLOYEE RETENTION**

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### **Abstract:**

Employee retention is a critical challenge for organizations striving for long-term success and growth. Traditional methods of employee engagement and retention are evolving, with Artificial Intelligence (AI) offering innovative solutions to address this issue. This paper explores the potential of AI to enhance employee retention by utilizing predictive analytics, machine learning, and natural language processing to better understand employee needs, identify at-risk individuals, and personalize engagement strategies. AI-driven tools enable organizations to analyse vast amounts of employee data, uncover patterns in behavior, and predict turnover before it happens. Furthermore, AI can facilitate the creation of personalized development plans, optimize compensation and benefits packages, and improve workplace culture through sentiment analysis. This research discusses the practical applications of AI in retention strategies and highlights the ethical considerations, challenges, and future directions for AI adoption in human resource management. By leveraging AI, companies can foster a more engaged, satisfied, and loyal workforce, ultimately drive organizational performance and reduce turnover-related costs.

**Keywords:** Employee Retention, Artificial Intelligence, Predictive Analytics, Engagement Strategies, Workplace Culture

### **1. Introduction:**

In the dynamic business world of today, employee retention is a central issue for organizations in various industries (Nwokocha and Iheriohanma, 2012). The escalating cost of turnover, loss of institutional knowledge, and finding it hard to attract top performers make retention a priority for human resource functions (Hiltrop, 1999). Reasons like limited career growth opportunities, poor work-life balance, poor management, and lack of engagement are typical reasons why workers quit their workplaces (Hughes and Bozionelos, 2007). Also, today's workplace is more diverse and dispersed in nature, making it all the more difficult for organizations to meet the differing needs and wants of the employees (Joplin and Daus, 1997). Here, firms are seeking more advanced answers to retain their employees happy and engaged.

Artificial Intelligence (AI) is a revolutionary technology in human resource management (HRM), transforming the way organizations operate and care for their employees (Khan *et al.*, 2023). AI technologies, including machine learning, predictive analytics, and natural language

processing, are being incorporated into HR practices to automate processes, strengthen decision-making, and enhance employee experience (Sharma and Chanana, 2025). In particular, AI's ability to process large volumes of data and identify patterns has made it an invaluable asset in talent management, recruitment, and employee retention strategies. By using AI to assess employee behavior, predict turnover, and personalize engagement, organizations can create more proactive and effective retention strategies (Yanamala, 2024). The reason for using AI in employee retention is that it can use data-driven analytics to detect retention threats and opportunities. Conventional approaches to retention, effective as they may be in some situations, tend to be back-end oriented and do not have the level of granularity of insights necessary to solve specific employee issues (Phillips and Connell, 2003). AI enables companies to forecast possible turnover on the basis of different variables including employee performance, job satisfaction, and career advancement. Through an early grasp of these forces, HR teams can introduce effective interventions that enhance staff happiness, promote loyalty, and lower voluntary exit chances (Batt and Colvin, 2011). Additionally, the scalability of AI enables organisations to implement retention initiatives on huge, assorted labour forces, which makes it a crucial instrument for contemporary HRM.

### **Objectives and Scope of the Chapter**

This chapter aims to explore the potential of AI in enhancing employee retention. The objectives are to:

1. Provide an overview of the challenges organizations face in retaining talent in the modern workplace, including factors contributing to employee turnover and their associated costs.
2. Examine how AI technologies can be integrated into HRM practices to proactively address retention issues, enhancing decision-making and workforce engagement.
3. Highlight the AI tools and techniques available for predicting and mitigating employee turnover, such as predictive analytics, sentiment analysis, and personalized engagement strategies.
4. Discuss the ethical implications and challenges of using AI for retention management, including privacy concerns, bias in algorithms, and the importance of employee trust and transparency.
5. Identify future research opportunities related to AI in HR, including innovations for hybrid/remote work models and emotional intelligence tracking for improved employee well-being.

The scope of this chapter encompasses the intersection of AI and human resource management, with a particular focus on retention strategies. It is intended for HR professionals, organizational leaders, and researchers interested in leveraging AI for improving employee retention in their organizations.

## **2. Understanding Employee Retention**

Employee retention describes an organization's capacity to retain its employees for long periods, such that skilled and experienced workers do not leave the workforce for greener pastures (Hiltrop, 1999). Retention is also a good determinant of organizational health, since high retention levels usually indicate a healthy workplace culture, good leadership, and job satisfaction. It is especially crucial in the current competitive labor market, in which qualified professionals are in high demand and may shift quickly to other employers (Salt, 1988). Organizations with high retention rates enjoy a stable workforce, lower turnover costs, and the capacity to establish long-term, high-quality relationships with employees, which can enhance general performance and customer satisfaction (Hancock et al, 2013).

Turnover or attrition among employees may be caused by different factors, either within or external to the firm (Porter and Steers, 1973). Some of the frequent causes are insufficient career progression, low compensation and benefits, bad work-life balance, and a lack of appreciation or recognition. Another factor is also management style, wherein those who feel neglected, micromanaged, or disconnected with top leadership tend to resign (Banks, 2020). Other factors contributing to turnover include poor organizational culture, inadequate training and development programs, and a mismatch between an employee's job role and their skills or aspirations. Personal reasons, such as relocation, family obligations, or pursuing different career paths, can also influence turnover, though these are typically less controllable for organizations (Porter and Steers, 1973).

Heavy employee turnover may come at a price for organizations in both direct and indirect terms. Direct expenses are recruitment, hiring, and training costs to replace exiting employees (Tziner and Birati, 1996). These can add up rapidly, particularly in high-turnover industries. In addition, there is a possibility of lost productivity because new hires are not yet at full efficiency (Fridholm and Brogren, 2017). Indirect costs consist of the negative effect on team morale, knowledge losses, and a lower organizational culture. When departing employees are experienced ones, institutional knowledge is typically lost along with them, leading to decreased innovation and poorer problem-solving (Massingham, 2018). High turnover also harms an organization's reputation, which subsequently makes attracting high-quality talent in the future more challenging. At worst, heavy attrition can cause a serious degradation of customer relationships and brand loyalty, which hurts the company's bottom line.

In an effort to curb employee retention, organizations have implemented different methods that serve to maintain job satisfaction and lower turnover rates. One of the most popular methods is the provision of competitive remuneration and health care packages, such as health insurance, pension schemes, and merit-based bonuses (San *et al.*, 2012). Also, most companies are concentrating on building a healthy work environment through programs that enhance the well-being of their employees, including flexible working hours, telecommuting opportunities,

and mental health care. Career development activities, mentorship programs, and weekly feedback meetings also contribute significantly to employee retention as they make the employees feel appreciated and committed to their professional development (Cloutier *et al.*, 2015). Leadership development, enhancing management skills, and open communication are also integral components in curbing turnover since staff are more likely to remain when they are supported and appreciated by their managers. Notwithstanding these interventions, most organizations are starting to adopt higher technologies, like Artificial Intelligence, in order to deliver even more customized and data-driven solutions to retention, providing more room for improvement (Johnson *et al.*, 2021).

### **3. The Role of Artificial Intelligence in HRM**

Artificial Intelligence (AI) is revolutionizing human resource management (HRM) with automation of mundane tasks, improved decision-making, and enhanced employee engagement (Sundari *et al.*, 2024). HR departments currently utilize AI to streamline processes such as recruitment, performance management, and retention programs. AI enables HR professionals to make informed decisions, minimize biases, and craft personalized experiences for both employers and employees, ultimately resulting in effective and efficient workforce management (Vishwanath and Vaddepalli, 2023).

Major AI technologies that HRM employs are machine learning (ML), predictive analytics, natural language processing (NLP), and chatbots. ML allows programs to make estimates about employee outcomes, such as turnover or performance, by examining patterns in data (Gupta, 2024). Predictive analytics applies historical data to predict future trends and enables HR teams to expect challenges such as employee attrition. NLP enables AI systems to examine employee sentiment and feedback from surveys or performance appraisals. Finally, chatbots streamline employee interactions, responding to frequently asked HR questions or helping with processes such as onboarding, enhancing efficiency and user experience (Kylliäinen, 2024).

In contrast to conventional HR practices, AI provides a more data-centric, scalable strategy for talent management. Conventional HR practices are based on subjective evaluation and manual processes that can be time-consuming and variable in nature (Kambur and Yildirim, 2023). AI has the ability to scan large sets of data at lightning speed and produce insights used in recruitment, performance measurement, and worker development. For example, AI-powered tools can determine the suitability of a candidate for a job from past data, minimizing human bias and increasing the accuracy of hiring (Kambur and Yildirim, 2023). AI also facilitates the development of employees by providing real-time feedback on their performance, whereas classic performance appraisal is more periodic and less descriptive. AI technologies monitor ongoing performance to allow HR departments to detect skills deficits or engagement problems sooner, and then intervene specifically (Benabou *et al.*, 2024). This is in contrast to the

historically reactive strategy of conventional HR practices, resulting in improved long-term retention and engagement

#### **4. AI Applications to Improve Employee Retention**

##### **4.1 Attrition Risk Predictive Analytics**

Predictive analytics by AI assists companies in identifying employees that are likely to be at high risk of turnover. Through the examination of the trends in performance, job satisfaction, and other data points, AI is able to highlight employees with early indicators of disengagement or dissatisfaction (Ravichandran *et al.*, 2023). This enables HR teams to introduce early intervention measures like additional support, career development opportunities, or modifying workloads with the purpose of retaining high-risk workers before they actually leave.

##### **4.2 Employee Feedback and Sentiment Analysis**

AI applies sentiment analysis to measure employee sentiments and office morale by reviewing feedback from surveys, emails, and chats. This technology enables HR departments to track employees' satisfaction in real time, detecting problems such as frustration or disengagement at early stages (Burnett and Lisk, 2021). By measuring sentiment across multiple communication channels, AI offers useful insights that enable organizations to proactively tackle issues, creating a more pleasant and helpful work culture.

##### **4.3 AI-Powered Personalized Engagement**

AI enables tailored engagement through customized career development plans and training suggestions based on an individual employee's information. Machine learning algorithms are capable of examining skills, interests, and performance to recommend customized development opportunities aligned with employees' career aspirations (Morozevich *et al.*, 2022). Moreover, adaptive performance appraisal systems driven by AI can give employees real-time feedback, enabling them to continuously develop and remain motivated, resulting in greater satisfaction and retention.

##### **4.4 Intelligent Onboarding and Cultural Fit Matching**

AI is crucial in enhancing onboarding through efficiency and cultural suitability. AI-based technologies can determine the personality, values, and working style of the candidates to allocate them to organizations where they are likely to perform best (Yap *et al.*, 2024). An effective cultural match at recruitment results in enhanced first-year retention since workers are more likely to remain with an organization whose values and mode of work aligns with theirs, thus lessening early-stage turnover.

##### **4.5 Real-time Workload and Burnout Monitoring**

AI can detect workload and avoid employee burnout through such measures as tracking hours worked, task completion rates, and levels of stress. When signs of overwork are detected, AI can send automated notices to HR or management that will trigger them to intervene with such support as redistributing tasks or providing wellness programs (Smith, 2023). This ensures

the overall employee well-being without allowing them to get into burnout, which will result in increased retention and satisfaction.

## **5. Challenges and Ethical Considerations**

### **Privacy and Data Protection Issues**

With increasing integration of AI into HR functions, privacy and data protection are a matter of concern. Worker information, including performance statistics, personal details, and criticism, is invaluable to make AI-based tools work optimally (Thirunagalingam *et al.*, 2025). Yet, unauthorized use or misuse of this data can result in privacy infringement. Organizations have to make sure they have strong security controls in place to safeguard sensitive employee data and adhere to data protection legislation, like the General Data Protection Regulation (GDPR).

### **Bias in AI Algorithms**

AI algorithms can unintentionally perpetuate bias where AI systems are trained on biased datasets or have limited diversity in their training datasets. For instance, predictive analytics models could prefer one demographic over another based on past trends, to the detriment of treating others unfairly or discriminatorily. It is important to counter algorithmic bias to ensure that AI solutions enable equity in hiring, promotion, and retention (Kondra *et al.*, 2025). The HR department has to periodically review AI systems to verify that they are engineered to reduce biases and ensure fairness across all employee populations.

### **Employee Trust and Transparency**

For AI to be successful within HR, the employees must also have faith in the systems used. Transparency on how AI is being utilized as well as how employee data is being gathered and analyzed is crucial in building trust. Employees should know what data is being gathered, for what purposes it is being utilized, as well as the decisions in which AI systems are assisting (Strich *et al.*, 2021). Transparency or ambiguity in communication can contribute to employee doubt, ultimately weakening the impact of AI-powered initiatives such as performance reviews or retention programs.

### **Future Directions and Research Opportunities**

As AI continues to evolve, several future directions and research opportunities are emerging in the field of human resource management. One promising area is the development of new AI tools for employee engagement, such as gamified platforms and real-time engagement trackers that personalize experiences based on individual needs. The integration of AI with hybrid and remote work models presents opportunities to enhance virtual team dynamics, track well-being, and optimize productivity across distributed teams (Rahmatullah *et al.*, 2024). Additionally, the integration of emotional intelligence (EI) tracking could help HR better understand and support employees' emotional states, fostering a more supportive work environment. Academic and industrial research will also need to focus on ethical concerns, such

as bias in AI algorithms, data privacy, and the impact of AI on workplace culture and decision-making. Investigating these areas will be crucial in developing AI tools that are not only effective but also transparent, fair, and aligned with organizational and employee values.

**Conclusion:**

AI presents significant opportunities for enhancing employee retention and transforming human resource management by providing data-driven insights, personalized engagement, and proactive strategies. However, for AI to be truly effective and ethical, organizations must carefully address challenges such as data privacy, algorithmic bias, and employee trust. By strategically deploying AI tools with a focus on fairness, transparency, and legal compliance, companies can improve retention, foster a positive workplace culture, and ensure long-term organizational success (Vishwanath and Vaddepalli, 2023). The responsible integration of AI will be key to balancing technological advancements with the well-being and rights of employees, ultimately shaping the future of HR in a more efficient and equitable direction.

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# **EXPLORING EMOTIONAL INTELLIGENCE AMONG ENGINEERING STUDENTS: IMPLICATIONS FOR ACADEMIC AND PROFESSIONAL DEVELOPMENT**

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## **Abstract:**

This study investigates the levels of emotional intelligence (EI) among engineering students and examines its perceived impact on academic performance, teamwork, leadership, stress management, adaptability, and communication skills. Utilizing self-reported data from 187 participants who rated themselves on a 10-point Likert scale across various EI dimensions, the study reveals moderately high EI levels in areas such as adaptability (mean score = 7.42), receiving feedback (7.59), and academic performance (7.62). However, lower scores in empathy (6.63) and teamwork (6.22) suggest a need for targeted interventions. Findings emphasize the importance of integrating emotional intelligence development into the engineering curriculum to enhance students' holistic growth and career readiness. Recommendations include embedding EI-focused modules, stress management programs, and communication workshops to better equip students for the dynamic demands of engineering professions. The study underscores the significance of emotional intelligence in shaping not only academic success but also long-term employability and leadership potential in engineering contexts.

**Keywords:** Emotional Intelligence, Engineering Education, Academic Performance, Stress Management, Teamwork, Adaptability, Communication Skills, Leadership, Curriculum Development, Higher Education

## **Introduction:**

### **Understanding and Defining Emotional Intelligence**

Emotional Intelligence (EI), often referred to as Emotional Quotient (EQ), is increasingly recognized as a vital competency in both educational and professional settings. EI refers to the capacity to recognize, understand, manage, and utilize emotions effectively in oneself and in others (Goleman, 1995). It encompasses both intrapersonal (self-related) and interpersonal (social) domains and plays a critical role in enhancing decision-making, communication, and relationship management.

### **Core Components of Emotional Intelligence**

EI is generally conceptualized through five key dimensions (Goleman, 1998):

1. **Self-Awareness:** This involves recognizing and understanding one's own emotions, strengths, weaknesses, values, and motivations. It allows individuals to assess how emotions influence behavior and decision-making.
2. **Self-Regulation:** The ability to control or redirect disruptive emotions and impulses and to think before acting, especially in stressful situations.
3. **Motivation:** Refers to using emotional factors to pursue goals with persistence and optimism. It includes a drive to achieve and a commitment to personal and professional development.
4. **Empathy:** The capacity to understand and respond to the emotions of others with sensitivity and care. Empathy is foundational to effective interpersonal relationships and communication.
5. **Social Skills:** These include the ability to manage relationships, communicate clearly, influence others, work well in teams, and manage conflict constructively.

### **The Significance of Emotional Intelligence**

Emotional intelligence has a profound impact on both personal and professional outcomes. Individuals with high EI tend to manage stress more effectively, demonstrate better communication skills, and build stronger relationships (Mayer, Salovey, & Caruso, 2004). In the workplace, EI contributes to enhanced leadership, collaboration, adaptability, and overall organizational success (Cherniss, 2010).

### **EI Versus IQ**

While Intelligence Quotient (IQ) assesses cognitive abilities such as logic, problem-solving, and analytical skills, EI pertains to emotional and social functioning. Both are important; however, in leadership and interpersonal contexts, EI often proves to be a more accurate predictor of success than IQ alone (Goleman, 1998).

### **Importance of Emotional Intelligence in Engineering Education**

Engineering education traditionally emphasizes technical proficiency, but the inclusion of emotional intelligence is becoming increasingly essential. In the current interdisciplinary and collaborative landscape, engineers are required not only to design and implement complex systems but also to work effectively within diverse teams, manage stress, and make ethically responsible decisions. The following are key areas where EI contributes meaningfully to engineering education:

1. **Enhancing Problem-Solving Abilities:** High EI fosters self-regulation and empathy, enabling engineers to approach complex problems with calmness and creativity. These traits promote collaborative problem-solving and innovation, especially under pressure.
2. **Improving Communication and Teamwork:** Engineering projects typically involve collaborative work among multidisciplinary teams. Emotional intelligence supports

effective communication by promoting self-awareness and empathy, reducing misunderstandings, and enhancing team synergy.

3. **Fostering Leadership Skills:** Engineers in leadership roles must motivate teams, navigate stress, and resolve conflicts. High EI is a hallmark of effective leadership, facilitating stronger group cohesion and productivity (Boyatzis, Goleman, & Rhee, 2000).
4. **Managing Academic and Workplace Stress:** Engineering students and professionals often operate in high-pressure environments. EI, especially self-regulation and emotional resilience, is crucial in managing stress and maintaining well-being and performance.
5. **Encouraging Ethical Decision-Making:** Empathy and social awareness—the cornerstones of EI—enable engineers to consider the broader implications of their work and make more ethically responsible decisions.
6. **Promoting Adaptability and Innovation:** Given the rapid technological advancements in the field, engineers must be adaptable and open to continuous learning. EI supports flexibility and emotional resilience in the face of change.
7. **Strengthening Professional Networks:** Building and maintaining professional relationships is critical for career progression in engineering. High EI fosters stronger interpersonal bonds and effective networking.
8. **Supporting Academic and Career Success:** Research has shown a positive correlation between EI and academic achievement among engineering students (Petrides *et al.*, 2004). Graduates with high EI demonstrate greater employability, leadership potential, and long-term career success.

Integrating emotional intelligence into engineering education is vital for developing well-rounded professionals who are not only technically competent but also emotionally and socially skilled. As the engineering profession evolves in complexity and scope, the role of EI will only become more significant. Institutions must, therefore, prioritize the development of emotional intelligence alongside technical skills to prepare students for the multifaceted demands of the modern engineering landscape.

## Review of Literature

The study of Emotional Intelligence (EI) has gained substantial traction over the past few decades, with numerous scholars exploring its implications across diverse professional domains, including engineering. The literature reviewed below highlights foundational theories, empirical studies, and relevant findings that support the integration of EI in engineering education and practice.

Goleman (1995) laid the groundwork for popularizing the concept of Emotional Intelligence through his seminal work *Emotional Intelligence: Why It Can Matter More Than IQ*. He emphasized that competencies such as self-awareness, self-regulation, motivation, empathy,

and social skills are often more critical than cognitive intelligence (IQ) for success in personal and professional life. His work provides a broad understanding of EI and emphasizes its relevance across disciplines, including technical and engineering professions, where human interaction, leadership, and stress management are key.

Cherniss (2010) expanded on the concept of EI by examining its practical applications in workplace settings. His research highlights that EI contributes to improved job performance, effective communication, and organizational leadership. Cherniss emphasized that technical professionals, including engineers, benefit significantly from EI competencies, especially in high-stress environments that demand collaboration, innovation, and ethical decision-making.

Austin, Saklofske, and Egan (2005) explored the relationship between emotional intelligence and well-being. Their findings suggest that individuals with higher EI tend to experience better psychological health, greater life satisfaction, and reduced stress levels. In engineering contexts, where job stress and work-life imbalance are common, such findings underscore the importance of EI in maintaining mental health and enhancing job satisfaction and productivity.

Bardzil and Slaski (2003) specifically addressed the role of EI in technical professions. Their research indicates that emotional intelligence positively influences organizational climate, job performance, and employee engagement. By focusing on technical personnel, including engineers, the authors bridge the gap between soft skills and technical expertise, arguing that emotionally intelligent engineers are better equipped to lead, adapt, and thrive in rapidly changing environments.

Mayer, Salovey, and Caruso (2008) provided a theoretical refinement of EI by distinguishing it from personality traits. They proposed a four-branch model of EI, including perceiving emotions, using emotions to facilitate thought, understanding emotions, and managing emotions. This model offers a more cognitive and measurable approach to EI, making it applicable in educational and organizational assessments, including for engineering students and professionals.

Kankanhalli, Tan, and Wei (2005) investigated the influence of EI on knowledge sharing, which is crucial for collaborative problem-solving in engineering teams. Their findings suggest that emotionally intelligent individuals are more likely to engage in knowledge-sharing behaviors, thereby fostering innovation and improving team outcomes in technical environments. Lopes, Salovey, and Straus (2003) explored the relationship between emotional intelligence, personality, and the quality of social interactions. Their study found that EI contributes to more positive interpersonal relationships, particularly in team-based settings. For engineers, who often work in multidisciplinary teams, strong social relationships supported by high EI are essential for effective communication and team cohesion.

Palmer, Walls, Burgess, and Stough (2001) examined the association between emotional intelligence and leadership potential. Their results demonstrated that individuals with high EI scores are more likely to exhibit transformational leadership qualities, including the ability to inspire, motivate, and manage teams. As engineers frequently take on leadership roles in project management and innovation, developing EI can significantly enhance their leadership capabilities.

### **Methodology**

This study employed a quantitative survey-based research design to investigate and analyze the levels of Emotional Intelligence (EI) among engineering students. The research was structured to capture multiple dimensions of EI—including self-awareness, self-regulation, empathy, motivation, and social skills—by using a standardized questionnaire that ensured consistency, clarity, and psychometric reliability. This section outlines the procedures adopted for survey development, sample selection, data collection, and analysis.

#### **Methodology: Survey Design and Administration**

A quantitative, survey-based research design was employed to examine the emotional intelligence (EI) levels among engineering students. The survey instrument was specifically designed to assess multiple components of EI, including self-awareness, self-regulation, empathy, motivation, and interpersonal skills. Items were constructed using established theoretical models (e.g., Goleman, 1995; Mayer, Salovey, & Caruso, 2008) and were reviewed for content validity and clarity. Efforts were made to ensure that the questions were unbiased, straightforward, and reliable in measuring the intended constructs.

To maximize accessibility and participation, the survey was administered online using a secure digital platform. The online format allowed for broader outreach to students from various institutions and geographical locations. The average time required to complete the survey was approximately 10 minutes. Prior to participation, students were informed of the purpose of the study and were assured of complete anonymity and confidentiality. Participation was entirely voluntary, and no identifying personal information was collected.

#### **Sample Selection**

A purposive sampling strategy was used to ensure representation across different academic levels and institutions. The target population consisted of undergraduate engineering students from various disciplines and universities. Invitations to participate in the survey were distributed through institutional email lists, academic forums, and online engineering communities. This approach enabled the inclusion of students from diverse educational, cultural, and demographic backgrounds.

A total of 200 fully completed responses were collected and included in the final dataset for analysis. The sample size was considered appropriate to detect statistically meaningful

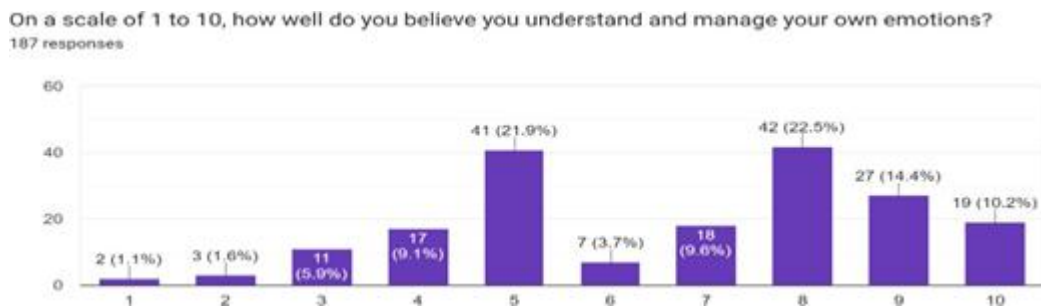
patterns and relationships in the context of exploratory research on emotional intelligence in engineering education.

This methodology was designed to systematically capture the emotional intelligence profiles of engineering students through validated instruments, diverse sampling, and robust statistical analysis. The insights derived from this empirical investigation contribute to a deeper understanding of the emotional competencies required for success in engineering education and professional practice.

### **Emotional Intelligence Levels among Engineering Students – Key Findings**

The study delves into the role of emotional intelligence in engineering education and careers based on a comprehensive dataset. The data was collected and scored on the scale of 1 to 10. The key findings are given as under.

#### **1. Self-Understanding and Management of Emotions:**



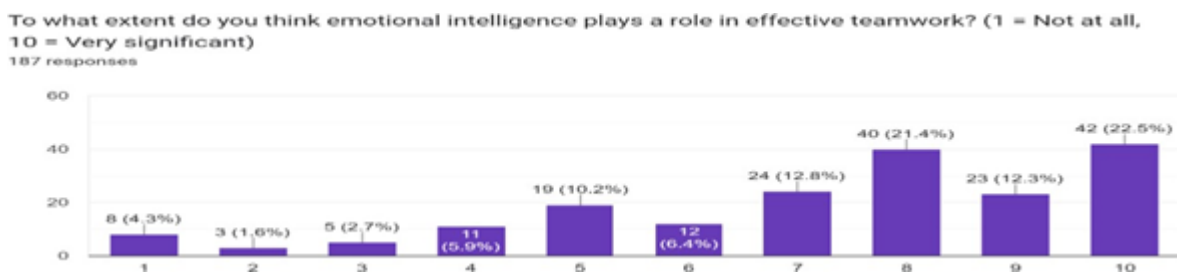
**Graph 1: Self-Understanding and Management of Emotions**

This bar graph depicts responses from 187 individuals who rated their ability to understand and manage their emotions on a scale from 1 to 10.

The graph suggests that most participants feel they have a reasonable to good grasp of their emotional understanding and management, with few ratings themselves as having poor control.

**Interpretation:** The moderate ability to handle stress and pressure (score of 7.04) suggests that while many engineering students feel somewhat capable of managing academic stress, there is still a need for enhanced support systems. Universities and colleges might consider implementing stress management workshops or mental health resources to better equip students in handling the rigorous demands of their studies.

#### **2. Emotional Intelligence in Teamwork:**

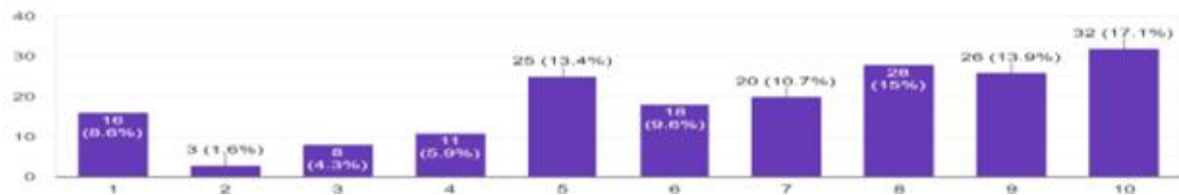


**Graph 2: Emotional Intelligence in Teamwork**

**Interpretation:** With a score of 6.22, the data indicates that emotional intelligence is moderately emphasized in the engineering curriculum. This suggests a gap in the curriculum where greater emphasis could be placed on developing students' emotional intelligence, which is crucial for their professional and personal growth.

**3. Comfort in Expressing Emotions Professionally:** Respondents were not very comfortable with expressing their emotions in professional settings with an average score of 6.63.

How comfortable are you in expressing your emotions in a professional setting? (1 = Not comfortable, 10 = Very comfortable)  
187 responses

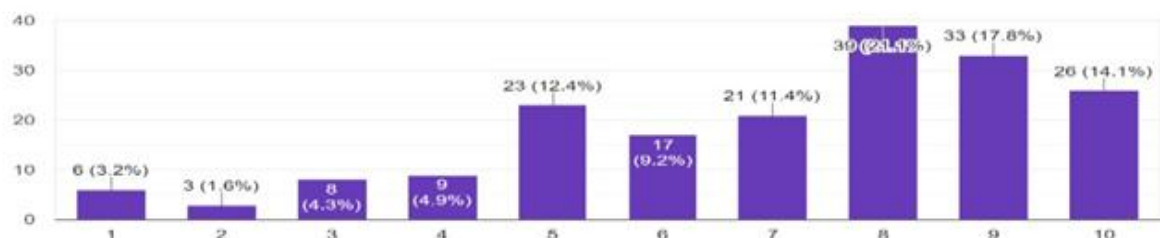


**Graph 3: Comfort in Expressing Emotions Professionally**

**Interpretation:** The moderate level of empathy (score of 6.63) among respondents highlights a potential area for growth. Engineering students might benefit from initiatives that promote empathy, such as collaborative projects, community service, or training programs focused on emotional and social awareness.

**4. Handling Stress and Pressure in Engineering Studies:** Respondents perceived a moderate ability to handle stress during engineering studies with an average score of about 7.04.

On a scale of 1 to 10, how well do you think you handle stress and pressure during your engineering studies?  
185 responses



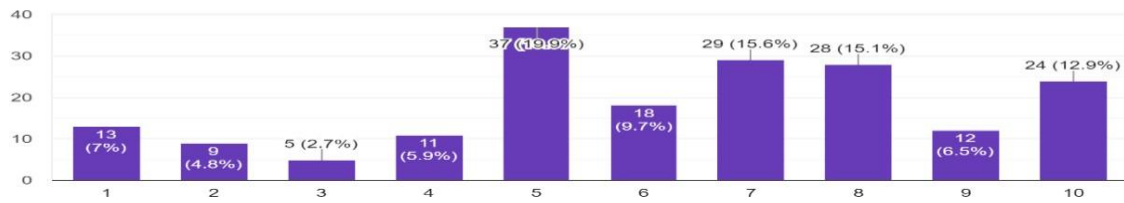
**Graph 4: Handling Stress and Pressure in Engineering Studies**

This suggests that there is a need for more support for engineering students to help them manage stress and pressure effectively.

**Interpretation:** The moderate ability to handle stress and pressure (score of 7.04) suggests that while many engineering students feel somewhat capable of managing academic stress, there is still a need for enhanced support systems. Universities and colleges might consider implementing stress management workshops or mental health resources to better equip students in handling the rigorous demands of their studies.

**Emphasis on Emotional Intelligence in Engineering Curriculum:** Emotional intelligence was believed to be moderately emphasized in engineering education with an average score of around 6.22.

To what degree do you believe emotional intelligence is taught or emphasized in your engineering curriculum? (1 = Not at all, 10 = Extensively)  
186 responses

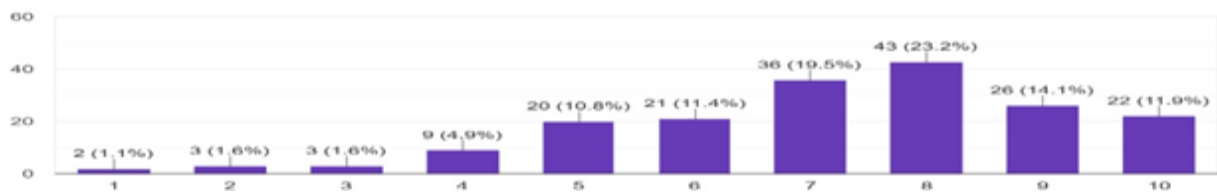


**Graph 5: Emphasis on Emotional Intelligence in Engineering Curriculum**

**Interpretation:** With a score of 6.22, the data indicates that emotional intelligence is moderately emphasized in the engineering curriculum. This suggests a gap in the curriculum where greater emphasis could be placed on developing students' emotional intelligence, which is crucial for their professional and personal growth. This suggests that organizations should prioritize developing emotional intelligence in their employees.

**Empathy:** Respondents reported a moderate level of self-perceived empathy with an average score of around 6.63.

How would you rate your ability to empathize with the emotions of your peers and colleagues on a scale of 1 to 10?  
185 responses



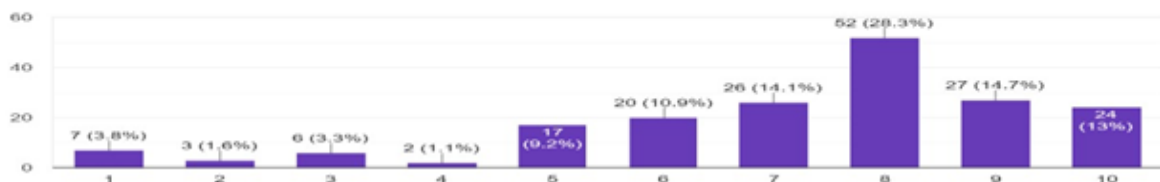
**Graph 6: Empathy**

This suggests that there is a need for more support for engineering students to increase the empathy among themselves.

**Interpretation:** The moderate level of empathy (score of 6.63) among respondents highlights a potential area for growth. Engineering students might benefit from initiatives that promote empathy, such as collaborative projects, community service, or training programs focused on emotional and social awareness.

**Overall Emotional Intelligence Level:** On average, respondents rated their overall emotional intelligence level as moderate with an average score of 7.29.

How would you rate your overall emotional intelligence level at this point in your engineering education? (1 = Very low, 10 = Very high)  
184 responses



**Graph 7: Overall Emotional Intelligence Level**

**Interpretation:** The overall emotional intelligence level is moderately high (score of 7.29). This suggests that while students perceive themselves as having a good level of emotional

intelligence, there is still room for improvement through targeted interventions and education. This suggests that there is a need for more education and support to help people develop their emotional intelligence.

**Emotional Intelligence in Leadership:** Emotional intelligence was considered moderately significant for leadership skills with an average score of around 7.18.

To what extent do you think emotional intelligence contributes to leadership skills? (1 = Negligible, 10 = Extremely impactful)  
182 responses

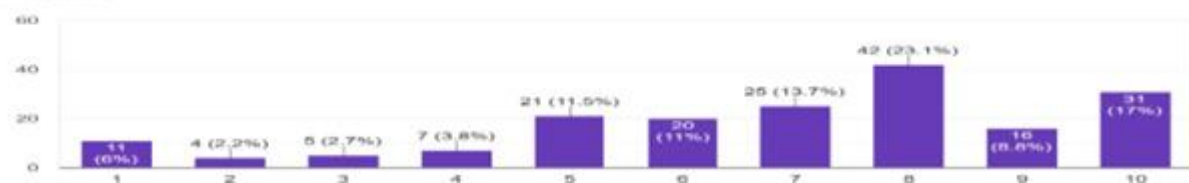


**Graph 8: Emotional Intelligence in Leadership**

**Interpretation:** Emotional intelligence is considered moderately significant for leadership skills (score of 7.18). This implies that engineering programs and organizations should place more emphasis on developing leadership qualities in students and employees through EI-focused training. This suggests that there is room for improvement in workplace cultures to support employee development.

**Impact on Problem-Solving Skills:** Emotional intelligence was seen to have a moderately positive impact on problem-solving skills with an average score of around 7.20.

How well do you think your emotional intelligence affects your problem-solving skills? (1 = Not at all, 10 = Very positively)  
182 responses

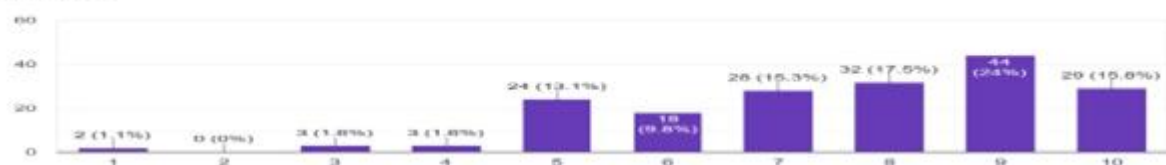


**Graph 9: Impact on Problem-Solving Skills**

**Interpretation:** Emotional intelligence is seen as having a moderately positive impact on problem-solving skills (score of 7.20). This indicates that students recognize the value of EI in addressing complex problems, suggesting that further integration of EI in problem-solving scenarios could enhance this skill. suggests that many students felt emotional intelligence affects their problem-solving skills positively.

**Adaptability to Changing Situations:** Respondents expressed moderate confidence in their ability to adapt to changing situations with an average scoring of about 7.42.

On a scale of 1 to 10, how confident are you in your ability to adapt to changing situations and uncertainties?  
182 responses



**Graph 10: Adaptability to Changing Situations**

This suggests that many respondents are confident in their ability to adapt to changing situations and uncertainties.

**Interpretation:** The moderate confidence in adaptability (score of 7.42) reflects that many respondents feel capable of adjusting to changes and uncertainties. This confidence is crucial in dynamic engineering environments, but continued development in this area could further strengthen their resilience.

**Impact on Communication Skills:** Emotional intelligence was perceived to moderately impact communication skills within engineering projects with an average score of around 6.87.

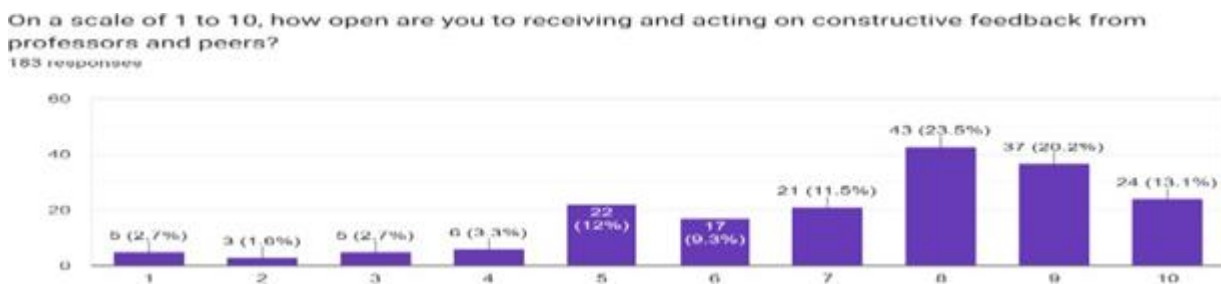


**Graph 11: Impact on Communication Skills**

This suggests that many students felt that emotional intelligence significantly impacts their communication skills in engineering projects.

**Interpretation:** Emotional intelligence is perceived to moderately impact communication skills (score of 6.87). This suggests that while students recognize the influence of EI on communication, there is potential to further improve communication skills through enhanced EI training within engineering education.

**Receiving and Acting on Constructive Feedback:** Respondents were moderately open to receiving and acting on constructive feedback with an average score of 7.59. This suggests that students are more receptive to feedback from their peers and their professors.

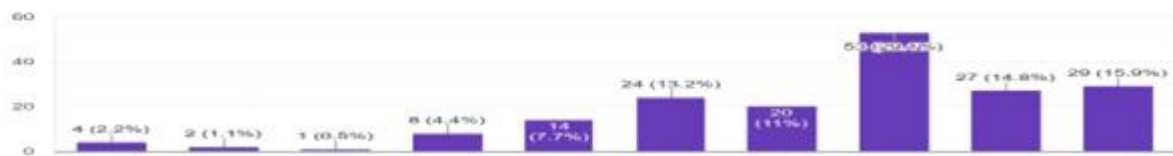


**Graph 12: Receiving and Acting on Constructive Feedback**

**Interpretation:** The relatively high score of 7.59 indicates that students are fairly open to receiving and acting on constructive feedback. This openness is a positive sign, as it suggests that students are willing to learn and grow from feedback, which is critical for both academic and professional development.

**Building Professional Relationships:** Emotional intelligence was believed to moderately influence the ability to build professional relationships with an average score of around 7.21.

To what degree do you think emotional intelligence influences your ability to network and build professional relationships? (1 = Not at all, 10 = Very significantly)  
182 responses



**Graph 13: Building Professional Relationships**

**Interpretation:** Emotional intelligence is believed to moderately influence the ability to build professional relationships (score of 7.21). This suggests that students understand the importance of EI in networking and professional interactions, and there is room to further enhance this ability through targeted EI development.

This suggests that emotional intelligence has a positive impact on employment outcomes. People with high emotional intelligence are more likely to be employed, have higher salaries, and be promoted more quickly.

**Recognizing and Managing Biases:** Respondents reported a moderate ability to recognize and manage biases within collaborative engineering tasks with a score of around 7.47.

How would you rate your skill in recognizing and managing emotional triggers that could affect your decision-making? (1 = Poor, 10 = Excellent)  
183 responses



**Graph 14: Recognizing and Managing Biases**

This suggests that many respondents felt that they should increase their recognizing and managing biases to improve their team-oriented performance.

**Interpretation:** The moderate ability to recognize and manage biases (score of 7.47) indicates that while students are aware of biases, there is a need for continued emphasis on reducing bias in team-oriented tasks. Training in diversity, equity, and inclusion (DEI) could be beneficial in this regard.

**Impact on Academic Performance:** Emotional intelligence was perceived to moderately contribute to overall academic performance with an average score of 7.62.

To what extent do you think an improved emotional intelligence score could enhance your future engineering career? (1 = Negligible, 10 = Extremely Beneficial)  
182 responses



**Graph 15: Impact on Academic Performance**

This suggests that many respondents felt that by improving emotional intelligence their careers and academic performance can also be improved.

**Interpretation:** Emotional intelligence is perceived to moderately contribute to overall academic performance (score of 7.62). This suggests that students who work on improving their EI may also see improvements in their academic outcomes, underlining the importance of integrating EI into academic support services.

**Conclusion:**

The findings indicate that emotional intelligence is perceived as a moderately influential factor across various dimensions of engineering education, including teamwork, leadership, communication, stress management, and academic performance. Despite this recognition, the current emphasis on EI within the engineering curriculum is limited. Integrating emotional intelligence development into formal education through targeted initiatives—such as EI-focused group activities, feedback mechanisms, leadership programs, **and** mental health support—can enhance both academic and professional outcomes.

Engineering education, traditionally centered on technical aptitude, stands to benefit substantially from adopting a more holistic approach that includes emotional and interpersonal competencies. By nurturing these dimensions, institutions can better prepare students for dynamic, interdisciplinary, and emotionally complex engineering careers.

**Relationship between Emotional Intelligence and Academic Achievement**

Emotional intelligence (EI) plays a significant role in enhancing students' academic achievement by influencing their ability to manage stress, navigate social interactions, and maintain motivation. The relationship between EI and academic success can be understood through the following dimensions:

**Emotional Regulation and Stress Management**

Students with high EI tend to be more effective at managing academic pressure. Emotional regulation enables them to remain calm and focused during high-stress situations such as examinations and deadlines. Moreover, EI contributes to resilience, allowing students to recover from academic setbacks (e.g., low grades or failed assignments). This resilience is vital for maintaining long-term motivation and perseverance in academic settings (Salovey & Mayer, 1990).

**Self-Motivation and Goal Orientation**

EI includes the ability to self-motivate and remain focused on academic goals. Students who exhibit high levels of EI often demonstrate a growth mindset and are more inclined to learn from failure and persist in the face of challenges. These traits promote a proactive approach to academic goal-setting and long-term achievement (Goleman, 1995).

### **Self-Awareness and Strategic Academic Planning**

Self-awareness, a key component of EI, allows students to identify their academic strengths and weaknesses. With this insight, students can formulate effective learning strategies, seek academic assistance when needed, and adopt time management techniques. This level of strategic planning often leads to improved academic outcomes (Brackett *et al.*, 2011).

### **Interpersonal Skills and Peer Collaboration**

High EI is associated with strong interpersonal skills, facilitating effective communication with peers and instructors. These skills enhance classroom engagement, group project performance, and collaborative learning. Students with strong interpersonal skills are also more likely to engage in constructive academic dialogue and benefit from diverse perspectives (Petrides *et al.*, 2004).

### **Empathy and Classroom Engagement**

Empathy allows students to form supportive academic relationships with peers and instructors, fostering a positive learning environment. Students who are empathetic are more likely to contribute to a cooperative classroom culture, which enhances collective morale and learning. Additionally, emotionally intelligent students are more inclined to seek academic mentorship and feedback, contributing to continuous improvement (Mayer *et al.*, 2008).

### **Academic Self-Efficacy and Emotional Regulation**

EI contributes to students' academic self-efficacy—their belief in their academic capabilities. Those with higher EI are more likely to take on challenging tasks, manage academic anxiety, and approach assessments with confidence. This emotional stability directly correlates with improved academic performance (Bandura, 1997).

### **Adaptability and Continuous Learning**

EI fosters adaptability, enabling students to adjust to varied teaching styles, unfamiliar subject matter, and dynamic learning environments. This flexibility promotes openness to feedback and supports continuous academic improvement, both of which are essential for sustained academic success (Schutte *et al.*, 1998).

### **Role of Emotional Intelligence and Interpersonal Skills in Engineering Careers**

In engineering professions, technical competence must be complemented by emotional and interpersonal competencies. Engineers often work in multidisciplinary, team-based environments where EI significantly contributes to professional effectiveness.

### **Effective Communication with Diverse Stakeholders**

High EI enables engineers to convey complex ideas to varied audiences, including non-technical stakeholders. Emotionally intelligent engineers exhibit active listening, empathy, and the ability to respond effectively to others' needs, which is essential in client and team communications (Bar-On, 2006).

### **Collaboration and Team Dynamics**

Engineers with high EI are better at navigating team dynamics, managing conflicts, and maintaining team cohesion. These individuals give and receive constructive feedback respectfully and contribute positively to team morale and project success (Jordan & Troth, 2004).

### **Leadership and Ethical Decision-Making**

EI strengthens leadership by enhancing empathy and self-regulation. Leaders who are emotionally intelligent can address team members' needs, inspire trust, and remain composed during high-pressure decision-making, fostering a healthy and productive work culture (Goleman, Boyatzis, & McKee, 2002).

### **Adaptability and Resilience in Engineering Practice**

Engineering projects often involve uncertainty and setbacks. Engineers with high EI are better prepared to adapt to evolving circumstances and remain resilient in the face of challenges. Their emotional resilience promotes motivation and supports innovative problem-solving (Lopes *et al.*, 2006).

### **Client and Vendor Relationship Management**

EI aids in managing professional relationships, including those with clients, vendors, and external stakeholders. It allows engineers to navigate negotiations tactfully, resolve issues diplomatically, and foster long-term professional rapport (Cherniss, 2000).

### **Self-Improvement and Lifelong Learning**

Emotionally intelligent engineers engage in reflective practice and continuous learning. They seek feedback, acknowledge areas for growth, and strive for personal and professional development, all of which are critical for career longevity and success (Schutte *et al.*, 2001).

### **Strategies for Enhancing Emotional Intelligence in Engineering Education**

To prepare future engineers for emotionally complex professional environments, it is imperative to integrate EI training into engineering education. The following strategies are recommended:

- **Integrating EI into Curriculum:** Introduce dedicated modules or integrate EI-related content into existing courses (e.g., teamwork, project management, leadership).
- **Experiential Learning:** Use simulations, role-plays, and collaborative projects to cultivate empathy, emotional regulation, and conflict resolution skills.
- **Self-Assessment and Reflection:** Implement tools like the EQ-i or MSCEIT and encourage reflective journaling to promote self-awareness.
- **Fostering Supportive Learning Environments:** Create spaces for emotional expression, feedback sharing, and peer mentoring.
- **Faculty Development and Mentorship:** Train faculty to model emotionally intelligent behaviors and support EI development in students.

- **Rotating Leadership Roles in Projects:** Assign varying leadership responsibilities in group tasks to cultivate adaptability and interpersonal awareness.
- **Mindfulness and Stress Management Training:** Conduct workshops on meditation, breathing techniques, and cognitive reframing to improve emotional regulation.
- **Peer Feedback and Social Awareness Activities:** Encourage peer-to-peer feedback to foster social awareness and empathy.
- **Internship Reflections:** Facilitate reflective assignments on interpersonal challenges faced during internships.
- **Technology Integration:** Use digital tools to promote EI skills, including platforms for self-assessment, communication, and scenario-based learning.
- **Industry Talks and Alumni Testimonials:** Invite professionals to share real-life examples of how EI contributed to their success.

By systematically implementing these strategies, institutions can cultivate EI as a core competence in engineering education, enhancing graduates' readiness for real-world challenges.

### **Challenges and Barriers to Developing Emotional Intelligence among Engineering Students**

Despite its importance, several challenges hinder the integration of EI in engineering education:

1. **Technical Curriculum Dominance:** Curricula heavily emphasize technical skills, often at the expense of emotional and interpersonal development.
2. **Lack of Structured EI Training:** Many programs lack dedicated EI courses or faculty training in emotional competence.
3. **Perceived Irrelevance:** EI is often viewed as less critical than technical expertise, reducing student engagement in EI training.
4. **Competitive Academic Culture:** High-stakes assessments discourage openness, reflection, and emotional growth.
5. **Limited Self-Awareness:** Students may not recognize emotional patterns or their impact on academic and social performance.
6. **Cultural Norms:** Societal expectations often discourage emotional expression, especially in technical fields.
7. **Few Collaborative Opportunities:** Limited group-based activities reduce chances to practice interpersonal skills.
8. **Absence of Role Models:** Faculty and industry leaders may not demonstrate EI, reducing student exposure to emotionally intelligent behavior.
9. **Academic Stress:** High levels of stress and burnout reduce the bandwidth needed for self-reflection and emotional growth.

Addressing these challenges requires curricular reforms, awareness programs, faculty development, and creating emotionally supportive educational environments.

### **Conclusion and Implications:**

The integration of emotional intelligence into engineering education remains in its developmental stages. However, its significance in promoting academic success, enhancing professional development, and supporting effective engineering practice cannot be overstated. As the demands of the engineering profession evolve, academic institutions must prioritize EI alongside technical training.

Strategic interventions, including curriculum redesign, experiential learning, and mentorship programs, are essential for equipping engineering students with the emotional and interpersonal competencies needed in modern workplaces. Future research should focus on evidence-based models for integrating EI into engineering pedagogy, ensuring that graduates are not only technically proficient but also emotionally resilient, adaptable, and socially aware professionals.

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# **EMPOWERING INDIAN FARMERS THROUGH DIGITAL MARKETPLACES AND E-NAM 2.0: THE ROLE OF TECHNOLOGY, FPOS, AND INCLUSIVE INNOVATION**

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## **Abstract:**

The transformation of Indian agriculture is increasingly driven by digital innovations such as e-NAM 2.0 and emerging private agri-tech marketplaces. This paper explores the multi-dimensional impact of digital platforms on farmer empowerment, with a focus on Farmer Producer Organizations (FPOs), women farmer participation, and the integration of advanced technologies including AI, IoT, blockchain, and fintech. Drawing on data from FY 2024–25, the study assesses the effectiveness of e-NAM in improving price transparency, reducing transaction costs, and enhancing market access. The inclusion of over 4,000 FPOs and 1.2 million women farmers in digital commerce demonstrates significant progress toward inclusive value chains. However, challenges such as inter-state trade inefficiency, digital literacy gaps, and policy implementation delays persist. The paper also examines policy frameworks, startup ecosystems, and institutional support mechanisms that facilitate this transformation. Looking ahead, climate-smart FPO models, blockchain-based smart contracting, and AI-driven advisory tools offer promising directions. Impact assessments and real-world case studies underscore the transformative potential of science and technology in democratizing agricultural markets and enhancing rural livelihoods.

**Keywords:** E-NAM 2.0, Digital Agriculture, Farmer Producer Organizations (FPOs), Women Farmers, Agri-Tech Startups, Agricultural Market Linkages, Smart Farming, Agri Stack, ONDC, Policy Support in Agriculture, Technology Enablers, Farm-Gate Trading and Inclusive Agri-Innovation

## **Overview of e-NAM and Digital Agri-Marketplaces**

### **What is e-NAM?**

The Electronic National Agriculture Market (e-NAM), launched in April 2016 by the Ministry of Agriculture, is a pan-India digital platform designed to integrate APMC mandis into a unified online trading interface. The platform enables transparent auctioning, real-time price discovery, and online payments across the agricultural value chain (Government Economic

Times, 2024). It currently includes 1,473 mandis across 27 States/UTs, covering over 231 agricultural and horticultural commodities (Financial Express, 2024a).

## **2. Scale and Reach (as of FY 2024–25)**

The e-NAM platform has registered approximately 17.9 million farmers, 4,404 FPOs, 265,000 traders, and 115,000 commission agents (Financial Express, 2024a). The state-wise distribution includes Tamil Nadu (213 mandis), Rajasthan (173), Gujarat (144), Maharashtra (133), Uttar Pradesh (162), and Haryana (108) (Financial Express, 2024a).

## **3. Trade Volume & Financial Impact**

As of FY 2024–25, total trade turnover on the e-NAM platform was reported at ₹80,262 crore, reflecting modest annual growth (~2%) (Financial Express, 2024a).

- Intra-state inter-mandi trade grew by 7%, reaching ₹1,769 crore.
- Inter-state trade, however, remained static at ₹21 crore, the same as FY 2023–24.
- The farm-gate model, designed to allow farmers to sell from their fields without visiting mandis, saw a decline in adoption, with turnover dropping from ₹94 crore to ₹63 crore (Financial Express, 2024a).

## **4. Challenges in Pan-India Integration**

Despite wide adoption, inter-state trade through e-NAM remains weak, indicating structural barriers such as lack of logistics, quality assaying, and digital literacy. In Q1 of FY 2025–26, inter-state trade on the platform dropped by a staggering 70%, reaching only ₹2.9 crore (Financial Express, 2024b). Local preferences for physical markets and slow onboarding of assaying and logistics services contribute to the underutilization of the platform's full potential.

## **5. Emerging Digital Agri-Marketplace Ecosystem**

Beyond e-NAM, India's digital agri-marketplace ecosystem is rapidly growing. The sector is currently valued at around ₹30,000 crore (~USD 3.6 billion) and is projected to expand at a CAGR of 20–25% over the next five years, driven by improved internet penetration, smartphone access, and startup innovation (Utkrishi, 2024). Agri-tech platforms like DeHaat, AgriBazaar, e-Choupal, and ONDC are expanding services in logistics, warehousing, and advisory—often outperforming e-NAM in terms of flexibility and farmer engagement.

## **6. Technology & Governance Enhancements in e-NAM 2.0**

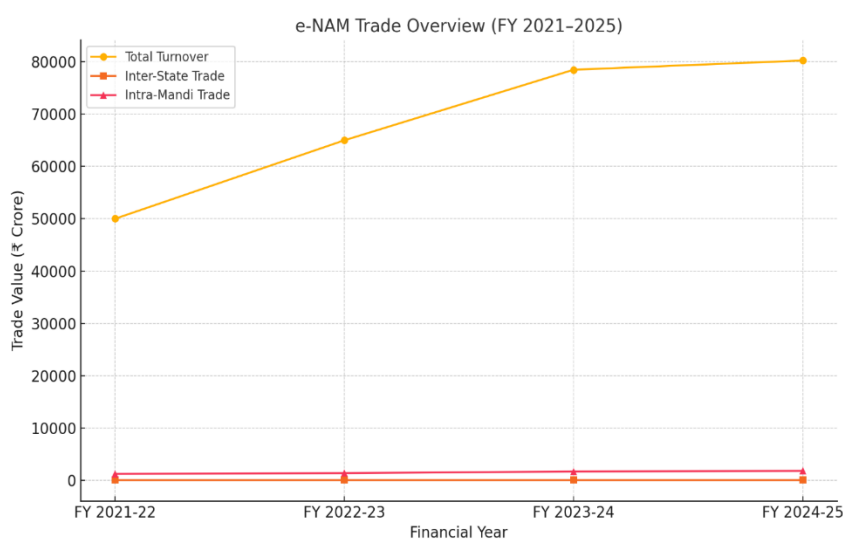
The proposed e-NAM 2.0 upgrade aims to include third-party logistics providers, enable multi-state licenses, and integrate value-added services such as grading, assaying, and quality certification. The intent is to transition from a mandi-linked portal to a truly national digital trading ecosystem (Financial Express, 2024a).

## Summary Table

Aspect	Key Highlights
Mandis onboarded	1,473 in 27 States/UTs
Registered farmers	~17.9 million
Total turnover FY 25	₹80,262 crore
Intra-state trade	₹1,769 crore (+7% YoY)
Inter-state trade	₹21 crore (FY 25); Q1 FY26: ₹2.9 crore (-70%)
Farm-gate model	₹63 crore (down from ₹94 crore in FY 24)
Sector growth estimate	₹30,000 crore market, 20–25% projected CAGR
Core challenge	Inter-state trade remains minimal despite digital integration and policy support

Here is a line graph illustrating the e-NAM trade overview (FY 2021–2025):

- Total turnover shows steady growth.
- Intra-mandi trade is gradually increasing.
- Inter-state trade remains stagnant and minimal.



## Role in Farmer Empowerment Through Digital Marketplaces & Emerging Agri-Tech

### 1. Real-Time Price Transparency & Direct Market Access

Platforms like e-NAM and private marketplaces (e.g., DeHaat, Ninjacart) provide farmers with real-time market prices, empowering them to make informed selling decisions across multiple mandis and platforms—from smartphones. This transparency has improved farmers' bargaining power and reduced dependency on local intermediaries (Farmonaut, 2025). Kinsey reports that when e-NAM is used, average bids per lot increased from 1.8 to 4.8, disrupting price cartelization and significantly improving price discovery (Dalwai, 2024).

## **2. Inclusion of Farmer Producer Organizations (FPOs)**

By mid-2024, over 4,000 FPOs were onboarded onto digital platforms like ONDC, offering more than 3,100 value-added products (e.g., millet, honey) sourced from farmers. ONDC expects to reach 6,000 FPOs by FY 2024–25 (Das, 2024)

In Andhra Pradesh, the Adoni FPO achieved a 10–15% higher price realization after integrating with e-NAM, boosting farmer

## **3. Income & Profitability Gains**

A Haryana-based FPO saw its digital platform turnover rise from ₹1.52 crore in 2020–21 to ₹12.50 crore in 2023–24, with a target of ₹15 crore in 2024–25—a growth exceeding 700% within four years (Suresh and Yadav, 2025)

Surveys reveal that farmers using agri-e-commerce platforms experienced 10–12% higher incomes compared to traditional market sales, with faster payments (within 3–4 days) and reduced post-harvest losses (Suresh and Yadav, 2025)

McKinsey’s analysis also confirms that enhanced ICT reduces extension cost and enables more efficient market integration across large rural geographies, reaching potentially 200 million farmers within a few years (Dalwai, 2024)

## **4. Reduced Transaction Cost & Speedy Settlement**

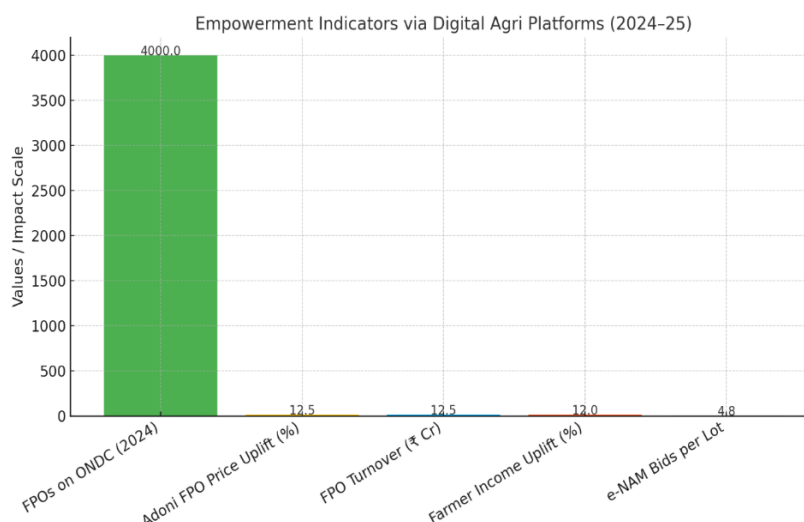
Digital marketplaces cut out layers of middlemen and manual negotiation. Farmers now benefit from faster e-payments directly into bank accounts, greater auditability, and transparency in transactions (IBEF, 2025)

## **5. Supporting Digital Literacy & Capacity Building**

Organizations like Digital Green use village-level entrepreneurs (“Loop” model) to aggregate farmers’ perishable produce, identify best mandi prices, and arrange same-day payments via mobile apps. This approach reduces market access costs and delays for farmers (Digital Green, 2024).

### **Key Empowerment Indicators at a Glance**

<b>Indicator</b>	<b>Quantitative Impact</b>
FPOs onboarded (private platforms)	Over 4,000 FPOs on ONDC (with 6,000 expected FY 2024–25)
Adoni FPO price uplift	+10–15% vs. local mandi sales
FPO turnover growth (Haryana)	₹1.52 Cr (2020–21) → ₹12.50 Cr (2023–24)
Farmer income uplift via e-commerce	+10–12% compared to traditional markets
Bids per lot on e-NAM	Increased from ~1.8 to ~4.8
Real-time price access	Available via smartphone apps for millions of farmers



### 3. Technology Enablers

#### Key Technology Enablers

Technology Enabler	Description	Empowerment Outcome
<b>e-NAM &amp; Digital Marketplaces</b>	Electronic National Agriculture Market integrating 1300+ mandis; also private platforms like DeHaat, ONDC.	Real-time price discovery, wider market access
<b>IoT &amp; Smart Sensors</b>	Soil sensors, weather stations, and GPS trackers.	Precision farming, reduced input costs
<b>AI &amp; Machine Learning</b>	Crop disease prediction, yield forecasting, market trend analysis.	Timely decisions, reduced risk
<b>Mobile Apps &amp; SMS Advisory</b>	pmKisan, Kisan Suvidha, IFFCO Kisan apps.	Access to expert advice and weather updates
<b>Blockchain Technology</b>	Traceability in value chains, smart contracts, quality certification.	Reduced fraud, quality assurance
<b>Drones &amp; Remote Sensing</b>	Used for crop monitoring, spraying, and mapping.	Cost-effective monitoring and targeted action
<b>Digital FPO Platforms</b>	FPO e-commerce on ONDC, Samunnati, Krishify.	Collective bargaining, higher incomes
<b>FinTech &amp; Agri Credit Apps</b>	Digital Kisan Credit Cards, e-RUPI, Jai Kisan.	Faster, transparent credit access
<b>Cloud &amp; Big Data</b>	Aggregated weather, crop, and market data used for analytics.	Strategic planning and risk mitigation
<b>5G &amp; Rural Connectivity</b>	Enhanced bandwidth and real-time communication.	Better access to advisory and market services

Technology enablers refer to digital tools, platforms, infrastructure, and innovations that support, accelerate, and scale up agricultural transformation. In the Indian context, these enablers

are revolutionizing how farmers access inputs, information, markets, finance, and extension services, thereby enhancing productivity, profitability, and resilience.

### Impact Metrics of Technology Enablers

Metric	2024–25 Impact
Farmers using digital agri services	Over 80 million (AgriStack, Digital India)
FPOs onboarded to ONDC	Over 4,000, target of 6,000 by FY 2025
Average income gain through digital tools	10–15% higher than traditional practices (McKinsey, 2024)
Transaction volume on e-NAM	Crossed ₹1.85 lakh crore, with 1.8 crore farmers enrolled (GoI, 2024)
AI-driven crop monitoring	Reduced crop loss by up to 20% in pilot districts (ICAR, 2025)

### Examples in Use

- **e-SAP (Karnataka):** Real-time pest and disease diagnosis using tablets by extension officers.
- **AgNext (2025):** AI-powered quality testing of agri produce using images and sensors.
- **CropIn:** Satellite-linked decision-making platform for 7 million+ acres.
- **Fasal:** IoT-based microclimate and irrigation advisory.

## 4. Policy and Institutional Support

Policy and institutional support form the backbone of agricultural innovation by creating an enabling environment for technology adoption, market integration, and farmer welfare. These supports include government programs, institutional reforms, public-private partnerships (PPPs), subsidies, digital frameworks, and research investments.

### Major Policy Frameworks & Institutional Interventions

Policy / Institution	Objective	Impact / Support Provided
<b>National Mission on Sustainable Agriculture (NMSA)</b>	Promote climate-resilient and tech-based farming	Adoption of precision agriculture, ICT-enabled extension
<b>Digital Agriculture Mission (2021–2025)</b>	Accelerate use of digital technologies in agriculture	AgriStack, farmer databases, drone use policy
<b>e-NAM &amp; Agri-Market Reforms</b>	Unified national agri-market and transparent price discovery	1360+ mandis integrated, ₹1.85 lakh crore trade (GoI, 2024)
<b>PM-KISAN</b>	Direct Income Support to small farmers	₹6000/year for 11+ crore beneficiaries

<b>Model Acts for APMC, Contract Farming</b>	Encourage private investment and farmer choice	Promotes FPOs, private mandis, and direct farm-to-market linkage
<b>Krishi Vigyan Kendras (KVKs)</b>	Grassroots science-extension hubs	Over 731 KVKs offering field trials, demos, and ICT tools
<b>Support for FPOs</b>	Empower smallholders through collectives	Over 10,000 FPOs registered; NABARD & SFAC providing grants and credit
<b>ONDC for Agri Commerce</b>	Integrate FPOs with national digital commerce framework	Over 4,000 FPOs onboarded by 2024 (Samunnati, 2024)

### Statistical Impact (2024–25)

Indicator	Value / Coverage
PM-KISAN disbursement (since inception)	₹2.8 lakh crore to 11.8 crore farmers (GoI, 2025)
e-NAM adoption	1.8 crore farmers, ₹1.85 lakh crore trade volume
FPOs under Central Sector Scheme	10,000+ FPOs registered, goal: 10,000 by FY 2025 (MoA&FW, 2024)
Farmer reach through KVKs	Over 1 crore farmers trained annually via ICT and demo units
Drone applications supported by government	15,000+ farmers trained in drone usage, 750+ service centers

### Key Institutional Stakeholders

- **Ministry of Agriculture & Farmers Welfare (MoA&FW)**
- **NABARD** – Credit & infrastructure support to FPOs
- **SFAC** – FPO promotion and equity grant scheme
- **ICAR & KVKs** – Research-extension linkage
- **Digital India Corporation** – Implementing AgriStack and e-governance
- **State Departments of Agriculture** – Local schemes, convergence, capacity building

### Institutional Interventions and Beneficiary Reach (2024)

Intervention	Beneficiaries / Units
PM-KISAN	11.8 crore farmers
e-NAM	1.8 crore farmers
FPO Scheme	10,000+ FPOs
Drone Training Programs	15,000 farmers
KVK Outreach	1 crore+ farmers/year

## 5. Challenges and Constraints

Despite significant progress, several structural, technological, economic, and institutional challenges hinder the full potential of digital and scientific innovations in empowering farmers. These challenges are more acute for smallholders, women farmers, and marginalized communities.

### Major Challenges Faced

Challenge	Description
<b>Digital Divide</b>	65% of rural population lacks regular access to smartphones or high-speed internet (NITI Aayog, 2024).
<b>Low Digital Literacy</b>	Over 60% of small and marginal farmers lack the skills to use agri-tech platforms.
<b>Fragmented Landholdings</b>	Average landholding size is 1.08 hectares, limiting mechanization or IoT adoption (DES, 2023).
<b>High Cost of Agri-Tech</b>	AI, drones, and IoT tools are unaffordable for most smallholders without subsidies.
<b>Lack of Localized Content</b>	Many platforms lack vernacular interfaces or region-specific advisories.
<b>Inadequate Market Linkages</b>	Only ~30% of farmers sell produce via formal markets; rest rely on local traders (GoI, 2024).
<b>Policy Implementation Gaps</b>	Schemes like AgriStack and FPO support face delays in onboarding, fund disbursal.
<b>Data Privacy &amp; Ownership</b>	Ambiguities in data usage rights under AgriStack raise farmer concerns (ORF, 2024).
<b>Climate Uncertainty</b>	Weather variability undermines predictions from AI/ML models if not localized.
<b>Gender Inequity</b>	Women farmers face greater barriers in access to credit, extension, and digital tools.

### Statistical Indicators of Constraints (2024–25)

Constraint	Statistic
Rural internet penetration	37% vs 67% urban (TRAI, 2024)
Smartphone ownership among farmers	Only 38% of smallholder farmers (NABARD, 2024)
Formal market participation	Only ~30% of farmers sell via APMC/e-NAM platforms (GoI, 2024)
FPO functionality	Only ~20% of FPOs are financially viable without handholding (Samunnati, 2024)
Women land ownership	Only 14% of operational holdings owned by women (Ag Census, 2021)

### Key Barriers to Technology Adoption by Indian Farmers (2024)

Barrier	Percentage of Farmers Affected
Digital Illiteracy	62%
Lack of Infrastructure	58%
High Cost of Tech Tools	53%
Limited Market Access	46%
Language/Content Gaps	41%
Data Trust Issues	28%

### 6. Private Sector and Start-up Integration in Agricultural Transformation

The private sector and agri-tech start-ups play a pivotal role in modernizing Indian agriculture by infusing capital, innovation, and efficiency. Their participation accelerates technology adoption, enhances value chains, and empowers farmers with tools for decision-making, marketing, and risk management.

#### Key Roles of Private Sector & Start-ups

Domain	Private Sector / Start-up Contribution
<b>Digital Advisory Services</b>	AI-based crop advisory, weather forecasts, pest alerts (e.g., DeHaat, AgroStar)
<b>Input Marketplaces</b>	Access to seeds, fertilizers, tools via apps (e.g., BigHaat, Gramophone)
<b>Output Market Linkages</b>	Farm-to-market platforms enabling better price discovery (e.g., Ninjacart, WayCool)
<b>Financial Services</b>	Agri-credit, crop insurance, BNPL (e.g., Samunnati, Jai Kisan)
<b>FPO Enablement</b>	FPO onboarding to e-commerce & ONDC (e.g., Samunnati, Krishify)
<b>Supply Chain Optimization</b>	Cold chains, logistics, traceability tech (e.g., Stellapps, Arya.ag)
<b>Drone &amp; Smart Tech Providers</b>	Drone spraying, soil testing, satellite-based decision tools (e.g., Fasal, Pixxel)

#### Start-up Ecosystem Growth (India)

Indicator	2024–25 Value
Agri-tech start-ups (operational)	2,500+ (Invest India, 2024)
Investment in agri-tech sector	\$1.3 billion in FY 2024 (AgFunder, 2024)
Farmer beneficiaries from start-ups	Over 10 million farmers reached
ONDC integration (FPOs via start-ups)	4,000+ FPOs integrated with digital commerce (Samunnati)

### Segments of Private Sector Involvement in Agriculture (2024)

Segment	Share of Active Start-ups (%)
Input & Advisory Platforms	35%
Output Marketplaces	25%
Financial Services	15%
Precision & Drone Tech	10%
Cold Chain & Logistics	8%
Data & IoT Analytics	7%

### Case Studies of Successful Integration

- **DeHaat:** AI-enabled advisory + input + output linkage for 1.5 million farmers.
- **Ninjacart:** Connects 100,000+ farmers directly with retailers using tech-driven logistics.
- **Stellapps:** Smart dairy solutions improving incomes of 3 million milk producers.
- **Samunnati:** Partnered with 4000+ FPOs, offering credit and digital onboarding.
- **Pixxel:** Satellite imagery for monitoring crop health and stress in real time.

## 7. FPO and Women Farmer Participation

### FPO and Women Farmer Participation in Agricultural Innovation

Farmer Producer Organizations (FPOs) and women farmers are critical agents in advancing inclusive and sustainable agricultural development. Leveraging science and technology frontiers through digital platforms, agri-startups, and institutional support has created new opportunities—but structural barriers and gender gaps still limit full participation.

### Role of FPOs in Agri-Tech Adoption and Farmer Empowerment

FPOs serve as aggregators, technology enablers, and market connectors, especially for small and marginal farmers:

Functions of FPOs	Technology Applications
Aggregated Input Procurement	Digital marketplaces (e.g., e-Choupal, BigHaat)
Output Marketing & Logistics	e-NAM onboarding, ONDC platforms
Financial Access	Digital credit models and fintech (e.g., Samunnati)
Advisory Services	AI-based agri-advisory platforms via apps or IVR
Market Intelligence	Weather forecasting, price prediction tools
Training & Extension	ICT tools, WhatsApp groups, Krishi Vigyan Kendra tie-ups

### FPO Outreach (2024–25):

- **Total active FPOs in India:** 14,000+
- **Farmers mobilized:** ~6.6 million
- **FPOs onboarded to digital commerce platforms:** Over 4,000 (Samunnati, 2024)
- **FPOs led by women:** ~18% of registered FPOs (NABARD, 2025)

## Women Farmer Participation in Agri-Tech

Despite contributing over 40% of the agricultural workforce, women face major disparities in land ownership, credit access, and digital inclusion.

Challenges Faced by Women Farmers	Tech/Policy Solutions
Limited land ownership (only 14%)	Joint titling, land record digitization
Low digital literacy	Women-targeted digital skilling (e.g., Digital Green, Krishi Sakhi)
Poor representation in FPOs	Mahila Kisan Sashaktikaran Pariyojana (MKSP)
Gender-blind tech platforms	Localized language and gender-inclusive design

### Participation Snapshot (2024–25):

- **Women in agri-FPOs:** 1.2 million+ women members (NABARD, 2025)
- **Women-led FPOs:** 2,500+ (NABARD, 2025)
- **Digital training participation (MKSP):** 4.2 lakh women trained in 2 years
- **Women using agri apps:** ~22% of total app users (ICRISAT, 2024)

### Women Participation in Agri-Tech and FPOs (2024–25)

Indicator	Value
Share of women in agri workforce	42%
Share of women owning land	14%
Women in FPOs	~1.2 million
Women-led FPOs	~2,500
Women farmers trained in digital agriculture	~420,000
Women agri-tech app users	~22% of total users

## 8. Impact Assessment and Case Studies

Assessing the real-world impact of science and technology in agriculture—especially through FPOs and women-led initiatives—offers crucial insights into farmer empowerment, economic outcomes, and inclusion. The integration of ICTs, digital platforms, precision farming tools, and data-driven decision-making has led to measurable improvements in productivity, income, and participation.

### Key Impact Areas

Impact Domain	Observed Outcomes
<b>Productivity Gains</b>	15–20% increase due to precision inputs, weather advisories (ICRISAT, 2024)
<b>Market Access</b>	12–30% better price realization via digital markets (e-NAM, ONDC, Ninjacart)

<b>Income Enhancement</b>	₹5,000–₹12,000 average income rise annually through FPO-linked services (NABARD, 2025)
<b>Digital Inclusion</b>	1.2M+ women digitally trained, 22% use agri-tech apps (Digital Green, 2024)
<b>Institutional Linkages</b>	4,000+ FPOs onboarded on ONDC and e-NAM platforms (Samunnati, 2024)

### Notable Case Studies

#### Case Study 1: Adoni FPO (Andhra Pradesh) – Digital Market Linkage

- **Initiative:** Onboarded to ONDC with Samunnati’s support in 2024.
- **Technology Used:** Mobile-based digital catalog, WhatsApp for orders, UPI payments.
- **Impact:**
  - Price realization increased by **12.5%**
  - Order volume grew 3× in 6 months
  - 300 women farmers included in logistics & sales

#### Case Study 2: Mahila Kisan Sashaktikaran Pariyojana (MKSP) – Digital Training

- **Location:** Maharashtra and Odisha (2023–25)
- **Focus:** Training rural women on e-agriculture tools and mobile-based extension
- **Outcomes:**
  - Over **1.5 lakh** women trained
  - Mobile app usage for weather and sowing advisories increased 2.5×
  - Boosted participation in women-led FPOs by 35%

#### Case Study 3: DeHaat Platform – Integrated FPO Support

- **Scale:** 1.5M+ farmers across 12 states
- **Offerings:** Input supply, AI-advisory, and market linkage
- **Impact:**
  - Income increased by **15–25%**
  - FPOs using the platform reported **20% increase** in member retention
  - Reduction in input cost by 10%

### Comparative Impact of Tech-Enabled FPOs (2024–25)

Parameter	Without Tech Integration	With Tech Integration
Avg. Price Realization (₹/kg)	25	30
Market Reach (buyers per crop)	2–3	5–7
Crop Loss Post-Harvest (%)	10–12%	5–6%
Avg. Annual Income (₹/farmer)	₹48,000	₹57,000
Women Membership in FPO (%)	12%	21%

## 9. Future Directions

### Future Directions: Empowering FPOs and Women Farmers through Agri-Tech

The future of agriculture lies in digitally inclusive, climate-resilient, and data-driven ecosystems that empower smallholders—especially women—through the scaling of science and technology. FPOs will serve as a critical delivery mechanism for technological innovations and rural entrepreneurship.

#### 1. Hyperlocal Agri-Advisory through AI/ML and Satellite Data

- Future platforms will provide personalized advisories using:
  - Real-time weather analytics
  - Soil health and crop monitoring via satellites and drones
  - AI-enabled disease prediction models
- Example: Tools like KrishiGPT, Farmonaut, and CropIn are being piloted with FPOs to enhance precision farming.

**Expected Impact:** 20–30% yield increase and 15% drop in agri-input costs by 2030.

#### 2. FPO-led Data Cooperatives

- FPOs will evolve into data cooperatives, managing:
  - Member profiling
  - Input-output traceability
  - Carbon credit tracking and sustainability metrics
- These data assets can be monetized for:
  - Better credit access (agri-fintech scoring)
  - Participation in carbon markets
  - Agri-insurance modeling

*Case-in-point:* Government's pilot AgriStack-FPO integration program launched in 2024.

#### 3. Women-Centric Innovation Hubs and Digital Skilling

- Establish AgriTech Incubators for rural women entrepreneurs in FPOs
- Integrate women into:
  - Drone operation training
  - Digital sales through ONDC, WhatsApp commerce
  - Governance of agri-blockchains for transparency

*Goal:* 33% women representation in FPO boards and 25% in agri-startup incubation by 2030 (Digital Green, 2024).

#### 4. Climate-Smart FPO Models

- Promotion of FPOs in climate-vulnerable zones with tech adoption like:
  - IoT-based irrigation scheduling

- Climate-indexed crop insurance
- Community seed banks integrated with AI-based climate advisories

*Expected Outcome:* Enhanced adaptive capacity of 10 million farmers by 2030 (ICRISAT, 2024).

### **5. Blockchain and Smart Contracts in Market Linkages**

- FPOs will benefit from smart contract-based procurement models via:
  - e-NAM 2.0
  - ONDC-Agritech vertical
- Benefits:
  - Timely payments
  - Reduced disputes
  - Greater trust among buyers (especially exporters and institutional buyers)

*Projection:* Reduce transaction delays by 50% and post-harvest losses by 20% (Samunnati, 2025).

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## **RESEARCH-DRIVEN MANAGEMENT OF INSTITUTIONAL VALUES AND CULTURE IN HIGHER EDUCATION**

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### **Abstract:**

In the changing higher education environment, institutional values and culture management needs to be strategic and research-based. This paper considers the importance of embracing empirical methods for constructing organizational settings that are flexible and responsive to changing societal needs. Focusing on stakeholder involvement and participatory research, the study underscores how multiple viewpoints enrich culture. Changing roles of leadership prioritize facilitative and transformational attributes necessary to perpetuate vitality and facilitate innovation. Digital transformation acts as a driver to reimagine communication and collaboration, empowering values-based initiatives. Continuous assessment and adaptation highlight the need for ongoing learning in order to remain relevant in times of rapid change. By embracing an evidence-based approach, institutions can develop resilient cultures that enhance inclusivity, ethical expectations, and scholarly excellence. This research-based approach guarantees that institutional plans are always adaptive to emerging trends and stakeholder demands, allowing for sustainable development and organizational congruence. Finally, adopting cutting-edge management practices based on systematic inquiry enables higher education institutions to flourish in competitive and complex contexts.

**Keywords:** Institutional Culture, Stakeholder Engagement, Digital Transformation, Leadership Development, Continuous Learning

### **Introduction:**

Institutional values and culture fundamentally constitute the bedrock from where higher education institutions evolve their identity, provide direction to behavior, and contribute to effectiveness. There are fundamentally two aspects: institutional values are the core principles and beliefs that underpin the mission and the vision of an institution; culture captures the shared norms, practices, and behaviors arising through these values. Together, they are crucial for fostering a cohesive environment, enhancing stakeholder engagement, and ensuring sustainability development in higher education. Management has a critical role in creating and perpetuating this institutional culture. Great management practice includes defining the values explicitly, imbedding them in policies and operational procedures, and creating an environment

in which these values have a chance to flourish. Senior leaders in the higher education sector have a key role in aligning the organizational strategy with core values, thus strengthening a good culture of academic excellence and social responsibility. Research is a critical instrument in guiding management decisions on institutional values and culture. Through rigorous inquiry, research offers evidence-based information on the impact of culture on organizational performance, student achievement, and stakeholder satisfaction. It assists in discovering best practices, challenges, and new developments, thus allowing managers to make decisions based on evidence that foster a healthy and vibrant institutional climate. Objectives and scope of this chapter concern examining how research-based practices can maximize the management of institutional values and culture within higher education. Its purpose is to examine the conceptual foundations, pragmatic strategies, and empirical data required for successful management, leading eventually to the creation of robust, values-driven institutions that succeed in an academic competitive environment.

### **Theoretical Foundations**

A deep understanding of institutional values and culture management in higher education depends on a strong foundation in some important theoretical concepts. These form the core from which to build research-based management plans for creating unified, high-performing organizational cultures.

### **Concepts of Organizational Culture and Institutional Values**

Institutional values are the underlying assumptions and principles that inform an organization's behaviors and decision-making. They are expressions of the institution's reason for being and ethical framework. Organizational culture, in contrast, refers to the shared assumptions, norms, practices, and symbols that form within an institution over a long period. It influences the ways in which members interact with each other, deal with adversity, and strive toward their common objectives. In university education, reconciling organizational culture with institution values is important for fostering an environment for research, learning, and community engagement.

### **Theoretical models relevant to higher education management**

Theoretical models of management in higher education comprise Organizational Theory which explains the structures and co-ordination of activities in institutions; Change Management Theory, which guides institutions on how to respond to shifts in the internal and external environments; and Leadership Theories such as transformational leadership which focuses on vision and innovation in steering academic communities. These models, therefore, act as key elements in mooring concepts for governance, culture, and strategic development in higher education.

<b>Model/Theory</b>	<b>Description</b>	<b>Application</b>	<b>Key Features</b>
<b>Hatch's Organizational Culture Model</b>	Artifacts, espoused values, underlying assumptions	Analyzing/shaping culture to align with mission	Deep cultural understanding
<b>Schein's Model</b>	Shared basic assumptions	Guiding cultural change	Focus on underlying assumptions
<b>Institutional Isomorphism</b>	Organizational similarity over time	Managing external/internal pressures	External influence, identity maintenance
<b>Stakeholder Theory</b>	Managing stakeholder relationships	Aligning values with stakeholder expectations	Engagement, value creation
<b>Transformational Leadership</b>	Inspiring shared vision	Leading cultural change	Visionary leadership, motivation
<b>Knowledge Management</b>	Creation, sharing of knowledge	Fostering learning, knowledge culture	Tacit & explicit knowledge
<b>Cultural Web</b>	Stories, symbols, rituals, power	Diagnosing/shaping culture	Holistic cultural analysis
<b>Balanced Scorecard</b>	Performance measurement	Embedding values in strategy	Multi-dimensional metrics

### **Humanistic and Cultural Theories Influencing Management Approaches**

Humanistic theories place a greater emphasis on human values, motivation, and personal growth within organizational environments. These theories promote management styles that recognize employees and stakeholders as engaged participants whose needs and aspirations drive organizational success. In higher education, humanistic principles motivate strategies to foster participative decision-making, faculty and student empowerment, and shared purpose.

Cultural theories examine how common beliefs, symbols, and practices construct organizational identity and behavior. Cultural theories emphasize the need to comprehend and control underlying cultural factors in order to create a positive and responsive institutional environment. Management approaches based on cultural theory emphasize developing a healthy, consistent culture that fits with the institution's values and responds to external change.

### **Relationship between Culture, Values, and Management Effectiveness**

Values and culture are highly interdependent, with each reinforcing and affecting the other. Institutional values, clearly stated and well defined, act as a framework for creating a positive organizational culture. On the other hand, robust culture can internalize these values into the practice of daily work, so they become operationally relevant. Successful management of the

higher education sector rests on this symbiotic partnership; it entails actively creating and fostering a culture that embodies essential values, and in doing so, promoting organizational performance, stakeholder satisfaction, and institutional resilience.

### **The Role of Research in Managing Institutional Culture**

#### **Types of research methodologies**

Qualitative research draws on perception, experiences, and social settings using interviews, field work, and case studies for its search. Quantitative approaches to research search for numbers in which patterns can be found to test hypotheses using essentially surveys or experiments followed by statistical analysis. An underrated way to understand complex educational realities occurs when these two methods are mixed in mixed-methods research.

<b>Research Methodology</b>	<b>Description</b>	<b>Application in Managing Institutional Culture</b>	<b>Strengths</b>	<b>Limitations</b>
<b>Qualitative Research</b>	Exploratory, focuses on understanding perceptions, experiences	Captures deep insights into cultural norms, values, and beliefs	Rich contextual data	Subjectivity, limited generalizability
<b>Quantitative Research</b>	Uses numerical data and statistical analysis	Measures prevalence of cultural traits, attitudes	Generalizable results	May overlook contextual nuances
<b>Mixed Methods</b>	Combines qualitative and quantitative approaches	Provides comprehensive understanding of culture	Balances depth and breadth	Requires more resources and planning
<b>Case Study</b>	In-depth analysis of a single institution or unit	Understanding specific cultural dynamics and change processes	Detailed insights	Limited generalizability
<b>Survey Research</b>	Structured questionnaires to collect data from large samples	Gauges attitudes, perceptions, and cultural alignment	Broad data collection	Superficial understanding if poorly designed
<b>Action Research</b>	Participative, aims at solving practical issues	Facilitates cultural change through collaboration	Promotes stakeholder engagement	Time-consuming, complex implementation

### **Data Collection Techniques**

Data collection methods in research include surveys, interviews, observations, document analysis, etc., to aid in pulling relevant information from participants or source. These techniques allow the researcher to collect accurate and reliable data to answer the research questions adequately.

<b>Data Collection Technique</b>	<b>Description</b>	<b>Application in Managing Institutional Culture</b>	<b>Strengths</b>	<b>Limitations</b>
<b>Surveys/ Questionnaires</b>	Structured tools to gather quantitative data from a large sample.	Assess employees' perceptions, attitudes, and values related to organizational culture.	Wide reach, quantifiable data, easy to analyze.	Limited depth, potential response bias.
<b>Interviews</b>	One-on-one or group discussions to explore perceptions and experiences.	Gain in-depth understanding of cultural norms, beliefs, and resistance to change.	Rich qualitative insights, flexible.	Time-consuming, smaller sample size.
<b>Focus Groups</b>	Facilitated group discussions to explore collective views.	Identify shared cultural values and issues affecting organizational change.	Interactive, reveals group dynamics.	May be influenced by dominant voices, less generalizable.
<b>Observation</b>	Watching behaviors and interactions in natural settings.	Understand actual practices versus espoused values in the culture.	Provides real-time, contextual data.	Observer bias, limited scope.

<b>Document Analysis</b>	Reviewing policies, reports, memos, and other institutional documents.	Understand formal cultural artifacts and policies shaping behavior.	Non-intrusive, historical perspective.	May not reflect informal or unwritten norms.
<b>Case Studies</b>	In-depth analysis of specific instances or units within the institution.	Explore how cultural elements influence outcomes and change efforts.	Detailed, contextual understanding.	Time-intensive, limited generalizability.
<b>Ethnography</b>	Immersive research to understand culture from within.	Deeply explore the lived experience of organizational members.	Rich, nuanced insights.	Highly resource-intensive, potential bias.
<b>Social Media and Digital Footprints</b>	Analyzing online communication and interactions.	Gauge informal cultural expressions and organizational narratives.	Access to organic, unsolicited data.	Privacy concerns, data interpretation challenges.

### Analyzing Cultural Data to Inform Management Decisions

Within the framework of research-based management of institutional values and culture in higher education, cultural data analysis is key to informing effective organizational development strategies. Institutional culture involves shared values, norms, practices, and beliefs that affect faculty, staff, and student behavior and performance.

Key aspects are:

**1. Understanding Cultural Dynamics:** Research supports the systematic gathering and analysis of qualitative and quantitative data—e.g., surveys, interviews, observation—to understand the underlying cultural patterns within the institution. Knowing this assists in locating strengths, areas for change, and the alignment (or misalignment) of existing practices with institutional values.

**2. Informed Decision-Making:** Evidence-based decisions are supported by data-driven insights. For instance, when research indicates a mismatch between institutional values and practice, interventions can be created to fill this gap by management, leading to an integration of the culture within the institution's mission.

**3. Monitoring Cultural Change:** Daily examination of cultural data enables the administration to see over time, determine the effectiveness of efforts made toward cultural change, and make adjustments accordingly. This continuous assessment enables change initiatives to be effective and responsive.

**4. Improving Stakeholder Engagement:** Faculty, staff, and student research helps to create a participatory style, where diverse views are brought into decision-making. This is what facilitates ownership and devotion to cultural initiatives.

**5. Supporting Strategic Alignment:** Through an examination of values, perceptions, and behaviors data, leadership will be better able to better match policies, practices, and institutional objectives with the desired cultural characteristics, resulting in more integrated and values-based organizational climate.

Overall, data-driven management of institutional culture by examining cultural data enables higher education institutions to make strategic, data-informed decisions that support core values, foster positive change, and develop a resilient, cohesive academic community.

### **Assessing Institutional Values and Culture**

From the research-based management of institutional culture and values perspective, measuring an institution's cultural landscape becomes crucial for aligning practice with fundamental principles and organizational excellence. Such measurement includes systematic observations to comprehend, analyze, and improve the institution's cultural structure.

**1. Identification of Core Values and Cultural Characteristics:** By using comprehensive research processes like surveys, focus groups, and qualitative interviews, institutions can identify and define their core values—like academic integrity, innovation, inclusivity, and excellence—and unique cultural characteristics. Identifying these helps form a foundation for cultural reinforcement and strategic planning.

**2. Benchmarking and Comparative Analysis:** Benchmarking studies with comparable institutions allow a higher education institution to place itself in the wider context. Comparative analysis allows for the determination of best practices, gaps, and opportunities for development so that the cultural development of the institution is aligned with or ahead of industry best practices.

**3. Mapping Cultural Strengths and Areas for Improvement:** By means of data gathered with the aid of research instruments, colleges can construct elaborate charts of their cultural strengths—e.g., an open working academic environment or high levels of community outreach—

and identify areas of need, such as resistance to change or lack of inclusivity. This mapping informs focused interventions aimed at building a positive and unified institutional culture.

In short, evidence-based evaluation of institutional values and culture offers a systematic method of studying the state of the present culture, establishing standards, and pinpointing directions for ongoing improvement. It guarantees that cultural improvement is intentional, evidence-based, and oriented towards the ends of the institution as well as its values, eventually leading to sustainable growth and excellence in higher learning.

### **Tools and Frameworks for Evaluating Organizational Culture**

Instruments and approaches for assessing culture range from surveys and questionnaires which attempt to measure employee perceptions and values, to diagnostic models such as the Organizational Culture Assessment Instrument (OCAI). Models like Edgar Schein's Organizational Culture Model are frameworks that enable us to find the "unobservable" assumptions, the shared values and artifacts of an organization. They allow companies to better understand where the strengths and the weaknesses of their culture lie to develop strategic planning and change programs.

<b>Tool / Framework</b>	<b>Description</b>	<b>Purpose</b>	<b>Strengths</b>	<b>Limitations</b>
<b>Competing Values Framework (CVF)</b>	Categorizes culture as Clan, Adhocracy, Market, Hierarchy	Identify dominant cultural traits	Clear visualization	Oversimplification risk
<b>Organizational Culture Assessment Instrument (OCAI)</b>	Measures current and preferred culture profiles	Quantify cultural strengths/gaps	Easy to administer	Self-report bias
<b>Schein's Model</b>	Artifacts, espoused values, underlying assumptions	Deep cultural analysis	Holistic view	Qualitative, interpretive
<b>Denison Culture Survey</b>	Involvement, consistency, adaptability, mission	Assess cultural impact on performance	Validated, reliable	May miss nuances

<b>Cultural Web</b>	Stories, rituals, symbols, structure, control, power	Analyze cultural components	Visual, comprehensive	Subjective analysis
<b>Organizational Culture Profile (OCP)</b>	Multiple value dimensions	Cultural strengths, priorities	Multidimensional	Complex interpretation
<b>SWOT Analysis</b>	Strengths, Weaknesses, Opportunities, Threats	Strategic cultural assessment	Quick overview	Lacks depth

### **Strategies for Managing and Shaping Institutional Culture**

Within the sphere of higher education, managing and influencing institutional culture is crucial to creating an environment of excellence, inclusivity, and ongoing improvement. Implementing research-validated strategies ensures such efforts are effective and sustainable.

**1. Leadership Roles in Creating a Positive Culture:** Strong, positive institutional culture is best developed with effective leadership at its core. Leaders create the tone by communicating strong values that are consistent with the mission of the institution and by living the values through their behaviors. Literature suggests that transformational leaders who support open communication, staff recognition, and shared governance are able to make significant contributions to morale and commitment among students, staff, and faculty. The leaders should also develop a culture of continuous learning, innovation, and ethical conduct so that a conducive environment to academic excellence and institutional integrity is created.

**2. Change Management Strategies Based on Research Findings:** Cultural change implementation demands strategic, evidence-informed methods. Literature indicates that effective change management in higher education is done through inclusive communication strategies, stakeholder management, and phased introduction. Applying models such as Kotter's 8-Step Change Model or Lewin's Change Theory, institutions must leverage the formation of a coalition of change agents, developing a powerful vision, and embedding new cultural norms through regular practice. Data-driven feedback systems, like surveys and focus groups, assist in tracking progress and adjusting strategies accordingly to ensure enduring cultural change.

**3. Facilitating Inclusivity and Diversity through Research-Based Management:** Evidence points to the value of diversity and inclusion in building a resilient and innovative institutional culture. Management practices must be based on empirical evidence that brings to light underrepresented groups' barriers and effective solutions to their inclusion. Examples include bias awareness training, forming diversity committees, and incorporating inclusive policies into

hiring, promotions, and curriculum development. Data-informed strategies assist in quantifying diversity indicators and pinpointing areas for focused intervention, creating a culture of respect, equity, and belonging.

In university settings, evidence-based management of institutional culture and values prioritizes the central role of leadership, strategic change management, and research-informed inclusivity initiatives. By aligning leadership practice with research findings, institutions are able to guide a positive, inclusive, and resilient organizational culture conducive to academic excellence and social contribution.

### **Aligning Management Practices with Institutional Values**

Aligning management practices with institutional values in the sense of making core values count in decision-making, policies, and everyday operations so that we practice what we preach. That alignment helps to create an ‘internal’ organizational culture where employees know and can see the institution’s mission in their work, behavior and attitudes. In the end, this contributes to organizational integrity, employee morale and long-term success by guaranteeing that actions are aligned to underlying values.

<b>Strategy / Practice</b>	<b>Description</b>	<b>Purpose</b>	<b>Benefits</b>	<b>Challenges</b>
<b>Leadership Commitment</b>	Leaders exemplify and reinforce core values	Model desired culture	Builds trust, consistency	Resistance to change
<b>Communication Strategies</b>	Clear, transparent messaging about values	Reinforce cultural expectations	Enhances understanding	Message misalignment
<b>Performance Management</b>	Align goals and appraisal systems with values	Incentivize desired behaviors	Encourages cultural alignment	Difficult to measure intangible values
<b>Training &amp; Development</b>	Programs emphasizing cultural values	Embed values in skills and attitudes	Cultural reinforcement	Resource intensive
<b>Recognition &amp; Rewards</b>	Incentives for behaviors aligning with values	Reinforce cultural priorities	Motivates staff	Potential misinterpretation

<b>Recruitment &amp; Onboarding</b>	Select and train aligned candidates	Embed values from start	Consistent culture development	May limit diversity
<b>Policy &amp; Procedures</b>	Formal policies reflecting values	Embed standards into operations	Ensures consistency	Rigid if misaligned
<b>Change Management</b>	Structured approach to cultural change	Facilitate cultural shifts	Smooth transition	Employee resistance

### Communication Strategies to Embed Values

In order to successfully inculcate values within the organization, the same has to be communicated through various mediums – from meetings to internal newsletters to digital platforms. Storytelling and sharing practical examples can also be a great way to solidify how these values can be realized in practical, daily steps. Leaders need to live and preach the values they need to be role models, enlivening and exciting others and gaining credibility. Frequent feedback and recognition also play an important part in reinforcing the value of these and ensuring they become second nature.

<b>Communication Strategy</b>	<b>Description</b>	<b>Purpose</b>	<b>Expected Outcome</b>	<b>Challenges</b>
<b>Consistent Messaging</b>	Repeatedly communicate core values across channels	Reinforce cultural priorities	Clear understanding of values	Message fatigue or inconsistency
<b>Storytelling &amp; Narratives</b>	Share stories exemplifying values in action	Make values relatable and memorable	Cultural reinforcement	Selecting authentic stories
<b>Leadership Communication</b>	Leaders openly discuss and endorse values	Model desired behaviors	Builds credibility and trust	Leaders may not fully embody values
<b>Visual Cues &amp; Symbols</b>	Use of symbols, logos, signage representing values	Reinforce visually	Constant cultural reminder	Overuse may diminish impact
<b>Interactive Forums</b>	Town halls, workshops, Q&A sessions	Foster dialogue about values	Increased engagement	May highlight resistance

<b>Internal Campaigns</b>	Campaigns themed around core values	Create momentum	Embeds values into daily work	Requires sustained effort
<b>Recognition &amp; Praise</b>	Highlight behaviors aligned with values	Reinforce desired actions	Encourages cultural consistency	Perceived favoritism
<b>Feedback Mechanisms</b>	Surveys, suggestion boxes for cultural input	Gauge understanding and perception	Continuous improvement	Potential reluctance to give honest feedback

### **Challenges in Managing Institutional Values and Culture**

Managing institutional values and culture can be complex, given a wide range of expectations among stakeholders and the potential for a lack of congruence between expressed values and enacted behaviors. Resistance to change and recalcitrant organizational behaviors are some of the obstacles that could mediate the ability to create a common cultural environment. Furthermore, enforcing principles throughout the departments and throughout the levels of the company are usually necessitate continued dedication as well as good leadership.

<b>Challenge</b>	<b>Description</b>	<b>Implication</b>	<b>Research-Driven Considerations</b>
<b>Resistance to Cultural Change</b>	Reluctance among staff/stakeholders to adopt new values	Slows cultural transformation	Need for evidence-based change strategies
<b>Conflicting Values &amp; Stakeholder Interests</b>	Divergent priorities among faculty, students, administration	Creates tension, hampers unified culture	Managing conflicts with data and research
<b>Maintaining Authenticity &amp; Integrity</b>	Ensuring values are genuine and consistently upheld	Risks superficial compliance	Monitoring and assessment tools required
<b>Navigating External Influences &amp; Policy Changes</b>	Adapting to government policies, accreditation standards	External pressures affecting internal culture	Continuous research on policy impact

### **Case Studies and Practical Applications**

These case studies show how research and data analysis can ensure effective cultural management in higher education institutions. Success stories highlight stakeholder involvement, openness, and ongoing feedback, resulting in genuine and lasting change. On the other hand, efforts at top-down change without research or participation from stakeholders tend to be met

with resistance and superficial compliance. In general, a research-informed, participatory approach is needed to create a positive and robust institutional culture.

Case Study	Description	Practical Application & Lessons Learned
<b>University of Michigan's Diversity &amp; Inclusion Initiative</b>	Used extensive research, surveys, and data analysis to guide their diversity policies, fostering an inclusive campus culture.	Data-driven assessment enabled targeted interventions; stakeholder engagement was crucial for success.
<b>Harvard University's Self-Assessment for Ethical Culture</b>	Conducted comprehensive surveys and research to evaluate ethical standards and integrity across departments.	Regular research and feedback loops helped maintain authenticity; transparency built trust.
<b>Arizona State University's Innovation in Teaching &amp; Learning</b>	Implemented innovative pedagogical approaches based on research on student engagement, leading to a culture of continuous improvement.	Emphasized experimentation and data collection to refine practices; adaptive strategies enhanced institutional culture.
<b>Failed Attempt: University of XYZ's Top-Down Cultural Change</b>	Imposed new cultural values without sufficient stakeholder involvement or research; faced resistance and superficial compliance.	Highlighted the importance of inclusive, research-backed change management rather than authoritarian approaches.
<b>University of ABC's Resistance to Policy Changes</b>	External policy shifts conflicted with existing institutional values, causing internal conflict.	Demonstrated the need for ongoing research to understand external influences and adapt strategies accordingly.

## Future Trends and Innovations

As colleges and universities move through a more dynamic environment, future developments and innovations are key to the formation of strong and flexible organizational cultures. Focus on research-based strategies allows institutions to anticipate forthcoming challenges and opportunities and be ensured in alignment with their fundamental values.

**1. The Influence of Digital Transformation on Managing Institutional Culture:** Digital transformation has a profound impact on how institutions build, share, and maintain their culture.

Technologies like Learning Management Systems, data analytics, and virtual collaboration tools enable real-time interaction and transparency. Evidence shows that digital platforms have the potential to foster an innovative, inclusive, and accessible culture, yet need to be managed carefully to maintain ethical foundations, data protection, and digital literacy. Authentic adoption of digital tools strategically aligns institutions to solidify their values and align with evolving student and faculty requirements.

**2. Integrating Stakeholder Input and Participatory Research:** Forward-thinking management places a high value on the need to involve diverse stakeholder voices through participatory research practices. Working with students, faculty, staff, alumni, and community partners yields rich information about cultural assets as well as areas of growth. Research-based feedback systems, such as surveys, focus groups, and collaborative planning discussions, allow institutions to develop culturally contextualized strategies together, creating a sense of shared ownership and purpose among stakeholders.

**3. Changing Roles of Management in Maintaining Cultural Vitality:** As institutional cultures grow more sophisticated, the functions of management are shifting away from administrative control toward facilitative leadership that fosters cultural dynamism. Managers must play the roles of change agents, facilitators of communication, and champions of innovation. Research emphasizes the value of adaptive leadership competencies, emotional intelligence, and strategic vision in sustaining a dynamic institutional culture that provides both stability and ongoing renewal.

**4. The Significance of Ongoing Research and Adjustment:** To be able to withstand a fast-paced changing environment, institutions of higher learning need to give priority to continuous research and repeated adaptation. Regular monitoring of cultural dynamics based on analysis of data, benchmarking, and academic research enables institutions to anticipate upcoming trends and react in advance. Through this emphasis on learning and adaptability, institutional values are kept pertinent and culture develops in harmony with changes in society, technology, and stakeholders' needs.

Future institutional culture management trends emphasize the imperative function of digital innovation, stakeholder relations, adaptive leadership, and research. Research-oriented practice prepares higher education institutions to maintain dynamic, diverse, and adaptive cultures that can survive under change.

### **Conclusion:**

Research-based management of institutional values and culture in higher education is essential to building environments that are dynamic, inclusive, and resilient. By basing decisions and strategic efforts in sound research, institutions are more able to comprehend their distinctive cultural contexts, discover areas for development, and craft targeted interventions that support

their core values. This strategy makes sure that cultural evolution is not from tradition but always from evidence, which helps institutions effectively respond to changes in society, technology, and stakeholders. Additionally, research-based management facilitates openness and stakeholder involvement, enabling different voices to influence the institutional culture. Integrating feedback through participative research practices strengthens collective ownership and ensures a collective commitment to the mission of the institution. As the functions of management shift from being administrative controllers to facilitative leaders, continuous research yields the necessary insights to guide cultural change with empathy, strategic foresight, and adaptability. The higher education of the future requires active approach to innovation and ongoing evolution. Digitalization, stakeholder engagement, and changing leadership roles emphasize the necessity of upholding an evidence-based agenda. Ongoing research and assessment play a crucial role in guaranteeing that institutional values stay pertinent and that cultural dynamism is ensured in the face of shifting external and internal contexts. In conclusion, evidence-based management of institutional culture and values is not just a strategic option but an imperative for higher education institutions desiring sustained excellence. It establishes a culture of learning, inclusivity, and innovation, enabling institutions to respond with confidence and direction to the complexities of the modern world. Adopting this stance eventually boosts institutional reputation, student outcomes, and impact on society—pillars of sustainable higher education in the contemporary world.

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## **ORGANIC FARMING IN INDIA: AN OVERVIEW FROM 2020-21 TO 2024-25**

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### **Abstract:**

The present study is an attempt to take the overview of Organic farming in India in recent years. The secondary data of total Production, State wise production and India's export of Organic farming have been collected from Agricultural and Processed Food Products Export Development Authority (APEDA), Government of India. To analyse the performance of India's Organic farming after Covid-19 pandemic period the time series data was from 2020-21 to 2024-25. The study used the statistical tools like compound growth rate, and percentage for the purpose of analysis. An attempt is made to analyze the importance of organic farming, principle of organic farming, Marketing and export of organically produced products in India. The study found that among all the states in India, Maharashtra has highest area under organic farming followed by Madhya Pradesh, and Rajasthan during study period. India is exporting organic products to all the continents of the world of which the largest share goes to USA followed by EU.

**Keywords:** Organic Farming, India, Export Growth, Production

### **Introduction:**

Indian economy is one of the fastest growing economies among the developing countries in the world. Agricultural is the main occupation of livelihoods, rural population where 55% of people have been living. Agriculture still contributes significantly to export earnings and is an important source of raw materials as well as demand for many industries. The agriculture sector in India has made many changes in the past 50 years. The Green Revolution introduced by M. S. Swaminathan has been the cornerstone of India's agricultural achievement, transforming country from the stage of food deficiency to self-sufficiency by use of high yielding varieties and higher level of inputs of fertilizers and pesticides. (Deshmush & Babar, 2015)

Organic farming is one of the widely used methods, which are thought of as the best alternative to avoid the ill effects of chemical farming. According to Codex Alimentarius "organic agriculture is a holistic production management system which promotes and enhances agro ecosystem health, including biodiversity, biological cycles and soil biological activity". The primary goal of organic agriculture is to optimize the health and productivity of interdependent communities of soil life, plants, animals and people (Scialabba and Hattam, 2002). Organic agriculture in India has its roots in traditional agricultural practices that evolved in countless villages and farming communities over the millennium. Organic agricultural is a holistic

production and enhances agro-ecosystem health, including biodiversity, biological cycles, and soil biological activity. It emphasizes the use of management practices in preference to the use of off-farm inputs, taking into account that regional conditions require locally adapted system. India is endowed with various types of naturally available organic form of nutrients in different parts of the country and it will help for organic cultivation of crops substantially. The national program for organic production (NPOP) was implemented by agricultural and processed food products export development authority (APEDA) in 2001 (Elayaraja, Dr. C. Vijai, 2020).

The COVID-19 pandemic has shifted focus to nutritious food for immune system strength, making organic food a preferred choice. Organically grown food offers higher antioxidants, micronutrients, and better taste without harmful chemicals. India leads in organic producers globally, with 2.30 million hectares of organic cultivation area and 30% of total organic producers. Globally, organic agriculture spans 72.3 million hectares in 187 countries, with Australia holding the largest share. The organic market reached 106 billion euros in 2019, with continued growth (APEDA).

Organic agriculture is practiced in 188 countries, and 72.3 million hectares of agricultural land were managed organically by at least 3.1 million farmers. With the most organic agricultural land in Australia (35.69 m hectares) followed by Argentina (3.63 m hectares) and the Spain (2.35 m hectares). There has been an increase in organic agricultural land in all regions. The global sales of organic food and drink reached more than 106 billion euros in 2019. According to the latest FiBL survey on organic agriculture worldwide, organic farmland increased by 1.1 million hectares, and organic retail sales continued to grow. Apart from land dedicated to organic agriculture, there are further areas of organic land dedicated to organic activities. The largest part of these is wild collection areas and areas for livestock and beekeeping. Further non-agricultural areas include aquaculture, forest and grazing areas. These are totaled 35 million hectares. And all the organic areas together summed up to 107.4 million hectares (Organic World 2021).

As per the statistics India's rank 2nd in terms of World's Organic Agricultural land and 1st in terms of total number of producers (FiBL & IFOAM Year Book, 2024). Organic farming is in a nascent stage in India. About 2.30 million hectares of farmland was under organic cultivation as of March 2019. This is two per cent of the 140.1 million ha net sown area in the country. A few states have taken the lead in improving organic farming coverage, as a major part of this area is concentrated only in a handful of states. Madhya Pradesh tops the list with 0.76 million ha of area under organic cultivation — that is over 27 per cent of India's total organic cultivation area. The top three states are Maharashtra Madhya Pradesh and Rajasthan and account for about half the area under organic cultivation. The top 10 states account for about 80 per cent of the total area under organic cultivation.

The Green Revolution in the year 1960 changed the whole scenario in the field of agriculture where the farmers were introduced to high yielding seeds and fertilizers to maintain food security. Increasing productivity ensured profit but ultimately the land was turning barren due to the excessive usage of fertilizers making the soil infertile and pesticides turning the product dangerous to consume. The COVID-19 pandemic has revolutionized the way we think about food, shifting focus from mere food security to nutritional security. Organic farming has emerged as a preferred choice, offering numerous benefits for human health, the environment, and the economy.

### **Objective of the Study:**

To take overview of Organic farming in India during 2020-21 to 2024-25

### **Theoretical Background:**

The study focuses on the status of organic farming in India, highlighting its benefits for natural resources and the environment, and addressing the main challenges and constraints of organic farming. Due to this pressure, synthetic chemicals are now widely used in agriculture, which has a negative impact on both animal and human health as well as the depletion of natural resources. Sustainable farming is essential for resource preservation without sacrificing biodiversity or food supply. Because of its advantages to the environment, organic farming has acquired regulatory backing as a sustainable practice.

Prolonged reliance on unbalanced fertilizers has led to soil degradation and a plateau in crop yields. Over the past decade, sustainable development has sparked global innovation and action. However, modern farming practices have had far-reaching, detrimental consequences, impacting not only agriculture but also human health, wildlife, and the environment (Bhujel and Joshi, 2023). The continuous use of unbalanced fertilizers has resulted in the deterioration of soil health and the stagnation of crop productivity (Das *et al.*, 2015). While the Green Revolution's emphasis on chemical fertilizers, pesticides, and high-yielding crop varieties initially boosted productivity across various crops, recent decades have seen a decline or stagnation in growth rates for major crop production and productivity, marking a departure from the rapid progress achieved in the 1990s (Kumari *et al.*, 2020). There are reports that farmers have to add higher quantities of fertilizers every year to obtain the same yield level as obtained in the previous year (Antil and Raj, 2020). The declining trend may be due to a decline in the soil organic matter content (Antil *et al.*, 2022).

### **Data and Research Methodology:**

The time period of the study is from 2020-21 to 2024-25 to analyse the performance of organic farming in India after the period of Covid Pandemic 2019. The study considers the top ten states' contribution in total production of organic products. It also analysed the export performance of organic farming. The secondary data on India's exports have been collected from

from Agricultural and Processed Food Products Export Development Authority APEDA and Economic Survey, Government of India. The Compound growth rates and coefficient of variations were used to analyse overall performance of organic farming in India in given time period. Compound annual growth rates of production were estimated by using exponential growth function of the form,

$$y=ab^t,$$

where, y= dependent variable for which the growth rate was estimated,

a and b= parameters of exponential regression and t= Time variable.

Compound growth rate was estimated from the fitted exponential regression parameter b; the average annual compound growth rate was calculated as:

$$\text{Compound Growth rate} = \text{antilog } b-1 * 100.$$

The coefficient of Variation (CV) was calculated by the formula

$$\text{C.V. (\%)} = (\sigma / \bar{x} * 100).$$

Where, Standard deviation ( $\sigma$ ) =  $\sqrt{(\sum x - \bar{x})^2 / n}$ ,  $\bar{x}$  = Arithmetic mean and  
n = Number of observations.

## **Result and Discussion:**

### **Overall performance of Organic Farming India during 2020-20 to 2024-25**

Table 1 reveals the performance of Organic Farming India during 2020-20 to 2023-24. Total area under organic Cultivation in Hectors has increased from 4339184.93 ha in 2020-21 to 6226897.61 ha in 2024-25. The Number of Farmers in organic faming is also increased.

**Table 1: Performance of Organic Farming India during 2020-20 to 2024-25**

<b>Year</b>	<b>Area under Organic Cultivation (ha)</b>	<b>Production (MT)</b>
2020- 21	4339184.93	3496800
2021-22	9119865.91	3430736
2022-23	10171923.53	2664680
2023-24	7325993.39	3228233.03
2024-25	6226897.61	4391083
<b>CAGR (%)</b>	<b>9.45</b>	<b>5.86</b>

**Source: Author's calculation, Data from NPOP, APEDA from 2022-21 to to 2024-25**

Table 1 reveals the Performance of Organic Farming India during 2020-20 to 2024-25. The compound growth of Area under Organic Cultivation (ha) of India was 9.45percent per annum during the study period. The compound growth of Production (MT) in India was 5.86 percent per annum from 2020-21 to 2024-25.

**Table 2: State wise Organic farm production from 2020-21 to 2024-25**  
(in MT, Oranagic production +Conversion Production)

Sr. No.	Name of the State	2020-21	2021-22	2022-23	2023-24	2024-25
1	Madhya Pradesh	1020018 (38.38)	1504950.14 (31.84)	1517377.11 (27.96)	1148236.07 (25.35)	1199152.59 (25.52)
2	Maharastra	371723 (13.99)	1133570.30 (23.98)	1284314.15 (26.76)	1001080.32 (32.71)	1400152.96 (29.79)
3	Gujrat	147866 (5.56)	602248.50 (12.74)	935931.00 (4.73)	680819.99 (6.77)	426518.23 (9.08)
4	Rajasthan	298686 (11.24)	488,904.77 (10.34)	580679.79 (10.94)	580092.22 (11.29)	567439.49 (12.07)
5	Odisha	92694.8 (3.49)	180422.29 (3.82)	1,95,079.48 (4.41)	181022.28 (4.49)	258230.18 (5.49)
6	Uttarakhand	74826.4 (2.82)	89670.88 (1.90)	98393.73 (1.49)	101820.39 (1.26)	39439.09 (0.84)
7	Telangana	6865.56 (0.25)	39200.47 (0.83)	1270.69 (0.04)	7125.68 (0.20)	48,108.75 (1.02)
8	Karnataka	95050.1 (3.58)	96188.88 (2.04)	237091.43 (8.03)	71085.99 (5.56)	286696.19 (6.10)
9	Bihar	12.59 (0.00)	30941.01 (0.65)	19853.89 (0.67)	39937.73 (1.12)	55501.64 (1.18)
10	Uttar Pradesh	67442.6 (2.54)	70946.65 (1.50)	68007.05 (7.37)	66391.34 (4.48)	189389.99 (4.03)
<b>Total</b>		<b>2657889.3</b>	<b>4726714.74</b>	<b>2952926.29</b>	<b>3550481.27</b>	<b>4699793.01</b>

**Source: Author's calculation, Data from NPOP, APEDA from 2022-21 to 2024-25**

Table 2 shows the State wise Organic farm production from 2020-21 to 2023-24 (in MT, Oranagic production +Conversion Production) India. The share of Madhya Pradesh was 38.38 percent in 2020-21 in the total Organic farm production of India follllwed by Maharastra (13.99) Rajasthan (11.24), Gujrat (5.56), Karantaka (3.58), Odisha (3.49), Uttarakhand (2.82), Uttar Pradesh (2.54), Telangana (0.25) and Bihar (0.00). The share of Maharastra was higest (29.79) in 2024-25 in the total Organic farm production of India follllwed by Madhya Pradesh (25.52), Rajasthan (12.07), Gujrat (9.08), Karantaka (6.10), Odisha (5.49), Uttar Pradesh (4.03), Bihar (1.18), Telangana (1.02), and Uttarakhand (0.84).

**Table 3: Country wise Export of Organic products during 2020-21 to 2024-25**

**Total Value (In USD Million)**

Sr.No.	Country Name	2020-21	2021-22	2022-23	2023-24	2024-25
1	U.S.A.	557.79 (53.58)	326.15 (42.25)	261.61 (36.93)	241.23 (48.75)	330.52 (49.63)
2	European Union	355.82 (34.18)	302.39 (39.17)	349.52 (49.34)	162.02 (32.74)	210.21 (31.56)
3	Canada	56.97 (5.47)	49.01 (6.35)	42.59 (6.01)	20.1 (4.06)	19.26 (2.89)
4	Great Britain	19.54 (1.88)	41.57 (5.38)	18.76 (2.65)	19.91 (4.02)	23.17 (3.48)
5	Australia	74.02 (1.05)	6.59 (0.85)	5.77 (0.82)	5.6 (1.13)	(8.96) (1.34)
6	Switzerland	52.13 (0.74)	10.84 (1.40)	11.87 (1.68)	7.87 (1.59)	8.81 (1.32)

Source: **Author's calculation, Data from NPOP, APEDA from 2020-21 to 2024-25**

Table 3 reveals the Country wise Export of Organic products during 2020-21 to 2024-25 from India. The share of USA was highest during the study period in the total Export of Organic products from India, followed by European Union, Canada Great Britain, Australia and Switzerland.

India produced around 3.6 million MT (2023-24) of certified organic products which includes all varieties of food products namely Oil seeds, fibre, sugar cane, Cereals & Millets, cotton, Pulses, Aromatic & Medicinal Plants, Tea, Coffee, Fruits, Spices, Dry Fruits, vegetables, Processed foods etc.

There are reasons for the need of the Organic Farming in India –

India's agricultural landscape necessitates a paradigm shift towards organic farming due to the following compelling reasons:

1. **Growing Demand and Profitability:** The organic food industry is booming, ensuring high profitability and a promising market for Indian farmers.
2. **Food Security and Sustainability:** With India's burgeoning population and dwindling resources, organic farming offers a feasible and sustainable solution to increase production while ensuring environmental stewardship.
3. **Environmental Conservation:** Organic farming practices maintain environmental sustainability, preserving India's natural resources and mitigating climate change.

4. Human and Animal Health: Organic produce minimizes toxic residue consumption, reducing the risk of diseases like cancer and infertility, thereby prioritizing human and animal well-being.
5. Balancing Environment and Livelihood: Organic farming mitigates the risks associated with conventional agriculture practices, striking a vital balance between environmental conservation and sustainable livelihoods.

### Conclusion:

Organic farming is crucial for India's sustainable future, ensuring environmental conservation, human well-being, and economic growth. With growing demand and government support, India is poised to become a leader in organic farming.

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## **WISDOM UNVEILED: EXPLORING MANAGEMENT LESSONS FROM THE PANCHATANTRA**

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### **Abstract:**

The Panchatantra, written by Vishnu Sharma, is an ancient Indian collection of animal stories and is an ancient repository of timeless wisdom. It offers profound insights into the numerous facets of modern day management, like leadership, decision-making, teamwork, conflict resolution, ethics, adaptability and so on.

This research article focuses on Panchatantra's tales to extract valuable management lessons applicable to contemporary organizational contexts which are affected by ever increasing VUCA (Volatility, Uncertainty, Complexity, and Ambiguity)– BANI (Brittle, Anxious, Non-linear, and Incomprehensible) environments. Key themes and management principles are drawn out from a range of stories, so as to provide practical guidance for managers and leaders alike to align their thoughts and further decision making. The simple stories of Panchatantra are an amalgamation of literature, psychology, and management studies. This article aims to expound the lasting significance of a few stories from Panchatantra, in fostering effective and sustainable managerial practices.

**Keywords:** Panchatantra, Management Lessons, Leadership, Decision-Making, Teamwork, Conflict Resolution, Ethics, Adaptability

### **1. Introduction:**

The Panchatantra is one of the best works of ancient Indian literature, known for its profound wisdom, from simple captivating fables, offering timeless moral knowledge. It was composed in Sanskrit and dates back to the 3<sup>rd</sup> century BCE. The origins of the Panchatantra traditionally attributed to Vishnu Sharma, a legendary sage and scholar. The title "Panchatantra" translates to "Five Treatises" in Sanskrit, referring to its composition comprising five books or sections, each containing a sequence of interconnected stories. At its core, animal fables of Panchatantra impart valuable insights into human behavior, ethics, management, governance, and interpersonal relationships. Each story serves as a metaphorical allegory focusing on the complexities of human nature and the consequences of moral and ethical choices we make.

The present research article, aims to unravel the management lessons rooted within the rich tapestry of the Panchatantra, and to view the animal fables through the lens of management

and human development so as to elucidate and guide modern-day leaders and managers. The interdisciplinary approach of this research article combining inputs from literature, psychology, and management studies, key themes such as leadership, decision-making, teamwork, conflict resolution, ethics, and adaptability are explored.

## **2. Leadership Lessons:**

Effective leadership is the core of any organization and it encompasses strategic visioning, trust-building, accountability, and alliance-building. Leaders with these attributes inspire confidence, foster collaboration, and drive organizational success by aligning people, processes, and resources toward achieving strategic objectives of the organization. As such a culture of excellence, resilience, and innovation can be fostered which will help organizations to thrive in today's dynamic and competitive business environment.

### **The Tale of the Lion and the Hare: A Case for Strategic Leadership**

The lion, the King of the forest, was reigning supreme and was devouring animal upon animal from the forest. One day, it was time for a hare; to become his meal and the hare outwitted the lion by telling him that there was another stronger fiercer lion in the forest, which lived in a well. The lion is taken to the well by the hare and as a challenge, the lion wants to kill his competitor, so he roars and then hears an echo of his roar, and jumps into the well to kill the other lion, its competitor and thus dies. The hare, though seemingly vulnerable, is endowed with intelligence and strategic acumen. Despite lacking physical strength, the hare leverages his wit and cleverness to outsmart the lion. This story demonstrates that true leadership transcends mere strength and authority.

The tale of the lion and the hare offers valuable insights into strategic leadership. The hare demonstrates strategic thinking by analyzing the situation, identifying opportunities, and devising a plan to achieve his objectives. He recognizes the importance of leveraging his strengths to compensate for his vulnerabilities, ultimately outsmarting the lion through cunning maneuvers.

The hare also convinces the lion to believe it by effectively and persuasively communicating with the lion, to gain trust in spite of the various risks involved, the hare is extremely calculative and positions itself strategically by identifying the weakness of the lion and takes calculated risks to achieve its desired goals.

The hare's actions could be viewed as those driven by survival tactics rather than those with malicious intent. This story is a classic case of preserving oneself while eliminating the threats.

### **Trust and Accountability: The Story of the Brahmin and the Mongoose**

In the Panchatantra, the story of the Brahmin's wife and the Mongoose is a touching tale that talks about trust and accountability. In a small village live a Brahmin and his wife. The wife gives birth to a son, while on the same day a mongoose gives birth to a baby mongoose and dies

during child birth. So, the Brahmins wife feels pity on this baby mongoose and adopts it and takes care of it like her own child. She is however perturbed with negative thoughts and feels that the mongoose is after all an animal who preys on other animals and hence could prove dangerous for her son, one day, while she goes to bring water from the village well, she instructs her husband to take care of their son and also to keep a watch on the mongoose. The Brahmin disregards her instructions and goes on his daily routine of begging for alms.

During this time, the mongoose sees a snake approaching the child's cradle and swiftly kills it, as the snake is its natural enemy. Feeling happy to have protected the child from an impending danger of being killed by the snake, the blood stained mongoose awaits the return of the Brahmins wife to give her the good news that it saved the life of the child. However, upon returning home and seeing the blood-stained mongoose, the Brahmin's wife assumes that the mongoose had killed her son, and kills it in a fit of rage. Later, she discovers the truth when she finds the dead snake and realizes that the mongoose had actually saved their son's life. Overwhelmed with grief and remorse, Brahmin and his wife realize the grave mistake and mourn the loss of the faithful mongoose.

This story offers deep insights into the importance of trust and accountability in interpersonal relationships and leadership. The Brahmin trusts the mongoose with his son, and so he goes out for alms. Trust forms the very foundation of effective communication and collaboration, this enables individuals to depend on one another and work towards achieving common goals. However, trust is often fragile and can lead to negative consequences as well. This story also underlines the significance of accountability in decision making and leadership. Effective leaders foster a culture of accountability within their organizations, encouraging transparency and integrity in organizational pursuits.

The importance of effective communication cannot be negated either. The misunderstanding between the Brahmin and the mongoose calls in to establish the importance of clear and effective communication between people in an organisation. Misinterpretations and assumptions can lead to wrong decision making and negative results. This also emphasizes the absolute need for open dialogue and mutual understanding in interpersonal relationships and organizational dynamics. By embracing these principles of trust, accountability, communication, reflection, forgiveness, and redemption in interpersonal relationships and leadership, individuals can cultivate strong and resilient bonds built on mutual respect, integrity, and empathy, fostering environments conducive to personal and organizational growth.

### **The Monkey and the Crocodile: Building Alliances**

This tale from the Panchatantra offers discerning management schooling in leadership, most importantly in terms of trusting the right person and in building strong positive alliances. In the story, the clever monkey and a cunning crocodile form an unlikely yet beneficial friendship. The monkey gifts juicy and sweet Jambu fruits to the crocodile, who, in return, offers safe

passage to the monkey, across the river. This association of the two underscores the importance of teamwork, partnership and of leveraging complementary strengths in business. An essential prerequisite of effective leaders is to recognize the value of building strategic and symbiotic partnerships, both within and outside the organization, to achieve synergy. This helps enhance competitiveness, innovation, and overall performance of organizations.

However, the story also warns against the dangers of betrayal, disloyalty and breach of trust when the crocodile's wife desires the monkey's heart, the crocodile is torn between loyalty to his friend and the desire to fulfill his spouse's wishes. Ultimately, the crocodile chooses to betray the monkey, the monkey however is smart enough to fool the crocodile, saying that its heart is on the tree and wants to oblige the crocodile's wife by going back and bringing it for her. As soon as the crocodile swims back with the monkey on to the shore, the monkey leaps back on to the tree, never to return again, this saving its life.

Effective leadership is all about transparency, honesty, and ethical conduct, with the strong foundation of trust in forging strong alliances and collaborations. This story also highlights the importance of strategic decision-making and adaptability in leadership. Monkey's quick thinking and strategic deception in claiming his heart remains on the tree establishes the significance of dexterity and analytical skills in navigating complex business situations. Effective leaders ought to be flexible, proactive, with the ability to take calculative risks aligning with the organization's long-term objectives.

### **3. Decision-Making and Risk Management**

Effective decision-making, risk management, and critical thinking are essential prerequisites for the success of any organization—or even an individual, for that matter. The following stories clearly illustrate how these critical elements can help an organization avoid or overcome an impending crisis.

#### **The Story of the Crows and the Owl: Importance of Critical Thinking**

All the birds in the forest convene a meeting to elect a new king, in lieu of Garuda the mighty, as Garuda is too busy with his devotion to Vishnu, the almighty. The birds decide upon the Owl owing to its impressive appearance. A crow, however intervenes and give sane advice to the birds against their decision of crowning the owl as the king. The crow questions the suitability and credibility of the owl. The crow emphasizes that superficial appearances should not be the criteria while selecting or electing an individual to a position of power. Through the crow's intervention, the birds understand the magnitude of making informed decisions based on careful critical and practical analysis rather than being swayed by outward appearances or popular opinion. This underscores the significance of critical thinking, decision making and risk management in order to ensure better outcomes while avoiding potential pitfalls.

The crow's skepticism is an important metric for leaders and managers in carefully weighing the pros and cons of each option and considering potential risks and consequences. The

story also highlights the significance of risk in electing an unsuitable leader who can be a potential disaster for an organization.

### **The Sage and the Mouse: Managing Risks with Caution**

A Sadhu named Tamrachuda lived in a temple. He put leftover food in a begging bowl every day, for his workers who would in turn help him by cleaning the premises. Every day, a few mice would steal this food. Despite all his efforts to scare them away, the mice persisted. The sadhu was as such quite preoccupied with this issue as his workers refused to help him citing the lack of food. One day, a visiting Sanyasi became upset with Tamrachuda's absent-mindedness. Tamrachuda explained the situation, to the Sanyasi, which led to a discussion about the mouse's behavior, between the two. The Sanyasi suggested to Tamrachuda that the mouse's energy to jump high actually came from accumulated food, thus explaining that accumulated wealth can embolden individuals. Tamrachuda's initial attempts to scare away the mice were ineffective because they didn't address the root cause of the issue – the mice's hunger. This story teaches management lessons about addressing problems directly and considering underlying factors rather than just surface symptoms. Also, Tamrachuda's humility in explaining his problem openly to the Sanyasi highlights the value of seeking advice and collaboration in solving issues and challenges. The story harps on the need for thoughtful risk management strategies and proactive problem-solving approaches in managing complex situations. The story highlights the need to consider underlying factors and motivations when making decisions.

### **The Blue Jackal: Adaptability and Crisis Management**

A hungry Jackal named Chandrarava seeks refuge in a dyer's house after being attacked by a group of dogs. He accidentally falls into a vat of indigo dye, Chandrarava emerges completely dyed blue as a result of the indigo dye. Taking advantage of his new appearance, Chandrarava, the jackal convinces the jungle animals that he is King Kukudruma, appointed by the lord Brahma to protect them. With this pretext of being Kukudruma, Chandrarava commands the animals and becomes their leader. However, when he hears the howls of other jackals, Chandrarava cannot contain his own instincts and begins to howl too. The other animals realize his true identity and turn on him, tearing him apart.

The story serves as a cautionary tale against deceit and the dangers of pretending to be someone you are not. Chandrarava's attempt to exploit his altered appearance for personal gain ultimately leads to his downfall. This illustrates that one cannot fake an identity for a long time. Ultimately truth prevails and this leads to a downfall. This story highlights the theme of identity and the importance of being true to oneself. This also underlines the significance of Authentic Leadership and the need for leaders to be genuine and sincere in their actions.

#### **4. Teamwork and Collaboration**

##### **The Story of The Lion and The Mouse (The Lion and The Clever Hare): Leveraging Individual Strengths for Collective Success**

In this story, a mighty lion named Pingalaka seeks the assistance of a clever hare named Harihara to catch animals for him. Harihara, realizing his physical inferiority compared to the lion, uses his intelligence and wit to devise a plan. He pretends to be severely injured and lures animals towards the lion, claiming that the lion is the cause of his injuries. The animals, believing Harihara's story, offer to carry him to the lion's den. Once there, Harihara reveals the lion's plan to the animals, and they escape, outsmarting the lion.

- **Recognizing and Leveraging Individual Strengths:** Harihara, the hare, recognizes that he cannot match the lion's strength physically. Instead, he leverages his intelligence and wit to contribute to their collective success. Similarly, in management, recognizing and utilizing the unique strengths of each team member is crucial. By assigning tasks that align with individual strengths, teams can perform more effectively and achieve better results.
- **Effective Collaboration:** Despite their differences in strength and size, the lion and the hare collaborate to catch animals. Harihara's plan requires the cooperation of both parties, demonstrating the importance of collaboration in achieving common goals. In management, fostering a collaborative environment where team members work together towards shared objectives is essential for success.
- **Trust and Communication:** Harihara's plan relies on the trust of the other animals and his ability to communicate effectively with them. The animals trust Harihara and are willing to help him, showcasing the importance of trust and communication in teamwork. Similarly, in management, building trust among team members and maintaining open lines of communication are vital for fostering collaboration and achieving organizational goals.
- **Creative Problem-Solving:** Harihara's plan demonstrates creative problem-solving in a challenging situation. Instead of confronting the lion directly, he devises a clever scheme to outsmart him. In management, encouraging team members to think creatively and approach problems from different angles can lead to innovative solutions and improved outcomes.
- **Utilizing Individual Strengths:** Harihara, the clever hare, utilized his intelligence and wit to help his friend, the lion. In management, recognizing and leveraging the unique strengths of team members can lead to more effective collaboration and problem-solving.
- **Strategic Planning:** Harihara's plan to lure the animals towards the lion required careful strategic planning. Similarly, in management, strategic planning is essential for achieving organizational goals and overcoming challenges.

- **Building Trust:** Despite initial hesitation, Harihara trusted the lion enough to collaborate with him. In management, building trust among team members is crucial for fostering effective teamwork and collaboration.
- **Effective Communication:** Harihara effectively communicated the lion's plan to the other animals, enabling them to make informed decisions. Clear and open communication is vital in management to ensure that team members are aligned and informed.
- **Adaptability:** Harihara adapted his plan as the situation evolved, demonstrating flexibility and agility. In management, being adaptable to changing circumstances is essential for responding to challenges and seizing opportunities.

By examining the story of The Lion and The Clever Hare, managers can learn valuable lessons about leveraging individual strengths, fostering collaboration, building trust, promoting effective communication, and encouraging creative problem-solving within their teams. Applying these lessons in a managerial context can lead to more cohesive and high-performing teams, ultimately contributing to organizational success. Successful organizations rely on Effective teamwork and collaboration are the hallmarks of successful organizations. This results in synergy and altruism between people working in an organization. The story of the lion and the mouse, though a very simple one, provides valuable insights.

## **5. Conflict Resolution and Negotiation:**

Conflicts are inevitable in organizational settings, and the Panchatantra offers valuable lessons in resolving disputes and negotiating solutions.

### **The Monkey and the Wedge: Creative Problem-Solving**

Once upon a time, in a town near a river, a group of workers was repairing an old bridge. As they hammered a wedge into a hole to secure the bridge, it accidentally slipped and fell into the river. The workers were distressed, not knowing how to retrieve the wedge from the deep waters.

A clever monkey passing by observed their dilemma and offered to help. Despite their skepticism, the monkey assured them of his ability to solve the problem. He dove into the river and retrieved the wedge but refused to return it until he was promised a portion of the bridge repair fee.

The workers, impressed by the monkey's resourcefulness, agreed to his terms. The monkey returned the wedge, and the workers successfully completed the bridge repair. The monkey received his share of the payment and went on his way, having solved the problem with his ingenuity.

- **Creative Problem-Solving:** The story showcases the monkey's ability to think outside the box and come up with a solution to the problem at hand. Rather than despairing over the

lost wedge, the monkey seizes the opportunity to offer his assistance and employs a creative approach to retrieve it from the river.

- **Resourcefulness and Initiative:** The monkey demonstrates resourcefulness by offering his help without being asked and taking the initiative to solve the problem. His proactive attitude and willingness to take action set an example for the workers, showing the importance of initiative in overcoming challenges.
- **Negotiation and Collaboration:** In exchange for his assistance, the monkey negotiates with the workers to receive a portion of the bridge repair fee. This demonstrates the importance of negotiation and collaboration in achieving mutually beneficial outcomes. By working together and finding common ground, both parties benefit from the solution.
- **Risk-Taking and Confidence:** Despite the risks involved in diving into the deep waters of the river, the monkey confidently offers to retrieve the wedge. This highlights the importance of taking calculated risks and having confidence in one's abilities. In management, encouraging employees to take risks and have confidence in their problem-solving skills can lead to innovative solutions and breakthroughs.
- **Value of Outsider Perspective:** The workers initially underestimated the monkey's ability to help, but his outsider perspective ultimately proves invaluable in solving the problem. This underscores the importance of considering diverse perspectives and seeking input from individuals with different backgrounds and experiences. In management, fostering a culture of diversity and inclusivity encourages the exploration of fresh ideas and perspectives, leading to better problem-solving and decision-making.

### **The War of the Crows and the Owls: Diplomacy and Mediation**

In a forest, the crows and the owls were engaged in a bitter feud. The crows, outnumbered and fearing defeat, sought the help of a wise and neutral kingfisher named Hiranyaka. They pleaded with him to mediate the conflict between the two warring factions.

Understanding the severity of the situation, Hiranyaka agreed to intervene and approached the owls with a proposal for peace. Initially, the owls were hostile and reluctant to negotiate. However, Hiranyaka patiently reasoned with them, highlighting the mutual benefits of peace and the futility of continued conflict.

Gradually, the owls began to see reason and agreed to a truce. With Hiranyaka's guidance, both parties signed a peace treaty, bringing an end to the war and restoring harmony in the forest. The crows and the owls lived peacefully ever after, thanks to the diplomatic efforts of the wise kingfisher.

- **Diplomacy and Mediation:** The story underscores the importance of diplomacy and mediation in resolving conflicts. Hiranyaka's role as a neutral mediator was crucial in facilitating communication and negotiation between the warring parties. In management,

conflicts often arise in the workplace, and effective leaders must possess diplomatic skills to mediate disputes and foster constructive dialogue among team members.

- **Patience and Persuasion:** Hiranyaka's patience and persuasion were instrumental in convincing the owls to consider peace. Despite facing initial resistance, he remained calm and steadfast in his efforts to persuade them. In management, leaders must exhibit patience and persuasive abilities when navigating complex situations and encouraging stakeholders to embrace compromise and collaboration.
- **Neutral Third-Party Intervention:** Hiranyaka's neutrality as a third-party mediator allowed him to earn the trust of both the crows and the owls. His impartiality enabled him to effectively facilitate negotiations and guide the parties towards a mutually acceptable solution. In management, engaging neutral third-party mediators or facilitators can help resolve conflicts impartially and promote fairness in decision-making processes.
- **Mutual Benefits and Win-Win Solutions:** Hiranyaka emphasized the mutual benefits of peace to both the crows and the owls, thereby encouraging them to seek a win-win solution. By highlighting the advantages of cooperation and the costs of continued conflict, he motivated the parties to prioritize reconciliation over confrontation. In management, fostering a mindset of seeking win-win solutions promotes collaboration and strengthens relationships among team members.
- **Long-Term Sustainability:** The peace treaty negotiated by Hiranyaka aimed to ensure long-term sustainability by addressing the root causes of the conflict and establishing mechanisms for dispute resolution. Similarly, in management, leaders should focus on addressing underlying issues and implementing effective conflict resolution strategies to promote lasting harmony and productivity within teams.

### **The Crane and the Crab: Win-win Solutions**

The story of "The Crane and the Crab" from the Panchatantra exemplifies the concept of win-win solutions. Once upon a time, in a pond, there lived a crab and a crane. The crane, being hungry, devised a plan to eat the crabs by feigning friendship. He promised to carry the crab to a nearby field where the crab could feast on the grains there. However, the cunning crane intended to eat the crab himself.

The wise crab, sensing danger, asked the crane how he would carry him. The crane explained that he would hold the crab in his beak and fly him to the field. The crab, realizing the danger, proposed an alternative plan. He suggested that the crane hold a stick in his beak while the crab would cling to the stick with his claws and be carried to the field.

The crane, eager to eat the crab, agreed to the plan. However, when they reached the field, the crab grabbed the crane's neck with his claws and killed him. The crab then returned safely to the pond.

- **Seeking Mutual Benefit:** The story highlights the importance of seeking mutually beneficial solutions. Despite the crane's initial intention to deceive the crab, the crab proposes a win-win solution where both parties stand to gain. By suggesting an alternative plan that addresses both their needs, the crab avoids being eaten while satisfying the crane's hunger temporarily.
- **Creativity and Innovation:** The crab demonstrates creativity and innovation by proposing a novel solution to the problem at hand. Instead of rejecting the crane's offer outright, the crab finds a way to turn the situation to his advantage by suggesting a method that benefits both parties.
- **Negotiation and Compromise:** The story underscores the significance of negotiation and compromise in reaching win-win solutions. Both the crane and the crab engage in a negotiation process where they explore different options and ultimately agree on a solution that satisfies both of their interests.
- **Trust but Verify:** While the crab initially trusts the crane's offer of friendship, he remains cautious and verifies the crane's intentions by asking probing questions. This highlights the importance of trust but also the necessity of verifying information and ensuring that agreements are fair and mutually beneficial.
- **Value of Win-Win Solutions:** The story demonstrates that win-win solutions are not only beneficial for resolving conflicts but also for fostering long-term relationships and cooperation. By finding solutions that address the needs and interests of all parties involved, win-win outcomes can lead to greater satisfaction and trust among stakeholders.

## **6. Ethics and Integrity in Management:**

Ethical leadership is the supreme aspect required for maintaining trust and credibility within organizations, The Tale of the Greedy Cobra reflects the same element.

### **The Tale of the Greedy Cobra: Consequences of Unethical Behavior**

A Brahmin named Haridatta encounters a cobra on his farm and begins offering milk to it as a form of worship. In return, the cobra leaves a gold coin for him every day. Haridatta's son becomes greedy for the gold coins and decides to kill the cobra to obtain all the gold at once. However, in his pursuit, the cobra bites him, leading to his death. Haridatta mourns the death of his son but acknowledges the cobra's right to defend itself. The next day, Haridatta visits the cobra, apologises and offers milk, but the cobra rebukes him for his son's actions and refuses any further association with Haridatta. The cobra reminds him of the consequences of his son's greed and aggression and as gesture of reconciliation, the cobra gives Haridatta a priceless diamond before retreating into its ant-hill, ending their association. This story elucidates that once love and trust are broken, they cannot be easily restored and also talks about the importance of restraint and respect in relationships. Additionally, it also highlights the consequences of greed

and aggression, as well as the value of forgiveness and remorse in repairing damaged relationships.

Several lessons of ethical ethics and integrity can be learnt from this story. The principle of valuing and respecting all forms of life and empathy is the foremost lesson that one imbibes from this story. Haridatta demonstrates respect for all forms of life by offering milk to the cobra and also treats it as a deity of his farm, and also empathises with the cobra's right of self preservation even after losing his son. The story also highlights the negative consequences of greed and materialism through the actions of Haridatta's son and demonstrates how greed and a lack of farsightedness can lead to self destruction. This determines the importance of ethical conduct and the adverse effects of greed on relationships and well-being. Haridatta takes responsibility for his son's actions and seeks to make amends with the cobra. Despite his grief, he acknowledges the cobra's right to defend itself and understands the repercussions of his son's behavior. This demonstrates ethical accountability and the importance of owning up to one's actions. The cobra forgiving Haridatta for his son's action and this illustrates the ethical principles of forgiveness, redemption, and the potential for repairing damaged relationships through sincere remorse and amends.

The story highlights the significance of integrity in relationships, thus emphasizing trust, honesty, and mutual respect. Once trust is broken, it becomes challenging to restore the relationship to its former state. This highlights the ethical imperative of maintaining integrity in interpersonal interactions and honoring commitments.

## **7. Adaptability and Change Management:**

Numerous tales from the Panchatantra elucidate the principles of adaptability and change management, while demonstrating how characters navigate the various challenges and transitions by adjusting their strategies and behaviors.

### **The Mice that Ate Iron: Resilience in the Face of Challenges**

This story is about a merchant's son named Jveernadhana who leaves his town after losing all his money. Jveernadhana deposits his heavy iron balance with another merchant, his friend. When Jveernadhana returns to retrieve it, the merchant claims that rats ate it. Jveernadhana then requests the merchant to send his son, Dhanadeva, with him to the river under the false pretense of looking after his belongings. He traps Dhanadeva in a cave, claiming later that a flamingo abducted him. As such, the merchant accuses Jveernadhana of kidnapping his son. This leads to a court case where Jveernadhana defends himself by highlighting the merchant's earlier lie about the rats and the iron balance. Eventually, both the parties reconcile and retrieve what they had lost.

The story is a poignant tale of deception and consequences that follow. Jveernadhana demonstrates resilience adaptability by leaving his town, to explore new opportunities during his adversity. He adapts a unique approach by devising a plan to retrieve his iron balance from the

merchant who was lying to him. This adaptability enabled him to navigate challenging circumstances and pursue his goals effectively.

Although he encounters several obstacles and threats, he also knows his opportunities and strengths. The story highlights the inevitability of change and the importance of managing it effectively. Both Jveernadhana and the merchant experience unexpected changes in their circumstances, leading to conflict and discord. However, by effectively managing these changes and adapting their strategies, they are ultimately able to reconcile and retrieve what they lost. This story harps on the aspect of negotiation, reconciliation and conflict resolution. It also highlights the role of effective communication in managing interpersonal relationships while being ethical and legal.

### **The Heron and the Crab: Flexibility in Adversity**

In the tale of "The Heron and the Crab" from the Panchatantra, a heron deceives water creatures that the pond they were living in, would go dry shortly and thus all his fellow water creatures would die. He promises to lead them to a pond with more water and thus a better happier life for everyone. The heron would take these water creatures, one by one, and devour them to his heart's content. However, there was a wise crab who could gauge the malicious intent of the heron and outsmarts the heron, killing it while saving all the other creatures. This story exemplifies several lessons in adaptability and changes management.

The crab demonstrates the magnitude of elasticity in times of adversity. It quickly assesses the situation and takes proactive measures to protect itself and its community. The crab doesnot succumb fear or helplessness, overcomes its vulnerability and adapts to the changing circumstances only to find a creative solution to the problem. The crab was also smart enough in recognizing and addressing the deceitful behavior of the heron. Thus, emphasizing on the perils of having blind trust on someone without any critical evaluation.

This story thus signifies the necessity of proactive risk management and problem-solving methodologies that should be encouraged in organizations as a preemptive measure to mitigate the potential damage to an organization. This proactive approach to managing change and uncertainty is essential for navigating complex organizational situations effectively. This story underlines the necessity of adhering to the principles of adaptability and change management.

### **Conclusion:**

In conclusion, the Panchatantra offers a treasure trove of management lessons that remain as relevant today as they were centuries ago. By studying these timeless stories, leaders and managers can gain insights into effective leadership, decision-making, teamwork, and resilience. As we navigate the complexities of the modern world, let us draw inspiration from the wisdom of the Panchatantra to guide us in our journey towards success and prosperity.

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## **TEACHERS EDUCATION: ROLE AND PROBLEM**

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### **Abstract:**

Various issues of teacher education namely, institutional inertia, brand inequity, quality crisis, overgrowing establishment, rare humane and professional teachers, poor integration of skills, alienated and incompatible modes of teacher education, little contribution to higher education Teachers, lecturers, support staff and heads are now so overworked that it comes as no surprise that so many suffer from stress, depression and other mental-health issues, Teachers have several sources of stress in the workplace. They include increased class sizes, student performance objectives, lack of control over work hours and methods, lack of student motivation, difficulty working with parents, lack of professional recognition, and inadequate salary. Threats are more prevalent in urban high schools, and female teachers receive more than twice as many threats as male teachers. Teachers spend much of their time standing, and may have to bend, stretch and lift to use educational aids and equipment such as blackboards and projectors.

Keywords: Teachers Education, Role, Problem

### **Introduction:**

Teacher education programs provide opportunities to gain experience which is vital to help you become a better teacher. You could complete alternate routes to licensure to become a teacher, but you should think about the importance of teacher education. The main objective of teacher education is to develop a skill to stimulate experience in the taught, under an artificially created environment, less with material resources and more by the creation of an emotional atmosphere. The teacher should develop a capacity to do, observe, infer and to generalize major difficulties faced by teachers are low wages, precarious infrastructure and lack of materials. Physical education is devalued, the space allocated is inadequate, and it is treated as mere recreations Teachers increasingly face mental health problems because of pressures in their working life. Teachers, Lecturers, support staff and heads are now so overworked that it comes as no surprise that so many suffer from stress, depression and other mental-health issues. Teachers have several sources of stress in the workplace. People come to teacher education with beliefs, values, commitments, personalities and moral codes from their upbringing and schooling which affect who they are as teachers and what they are able to learn in teacher education and in teaching. Helping teacher candidate's examiner critically their beliefs and values as they relate to teaching, learning and subject matter and from a vision of good teaching to guide and inspire their learning and their work is a central task of teacher education (Fieman - Nemser, 2001).

## **Teacher Education**

Teacher education refers to the policies and procedures designed to equip prospective teachers with the knowledge, attitudes, behaviours and skills they require to perform their tasks effectively in the classrooms, school and wider community. An educational problem exists when a health care professional lacks the knowledge, skills, and attitudes necessary for the desired performance. It is a problem of the lack of tools, space, authority, or some other issue. Teaching people what they already know will not change the clinical performance gap. A teacher's time is precious. One of the hardest aspects of teaching is that you only have them for a short period of time to prepare them for the next level. The ultimate goal of teaching is to promote learning. For the most part, learning takes place in many different circumstances and contexts, although everyone is capable of learning, a student's desire to learn is a vital tool to mastering new concepts, principles and skills. Teachers are arguably the most important members of our society.

They give children purpose, set them up for success as success of our world, and inspire in them a drive to do well and succeed in life. An educational objective relates to gaining an ability, a skill, some knowledge, a new attitude etc. rather than having merely completed a given task. During teacher development classes, instruct teachers to include some physical activity in their curriculum. Encouraging students to get up and move by playing movement-based games in math, science, language or reading class can keep students' minds and bodies engaged throughout the day. An educator is able to affect virtually every aspect of their students' lives, teaching them the important life lessons that will help them succeed beyond term papers and standardized tests. Whatever the student needs to help them excel, a life-changing teacher will be there for them.

## **Role of Teachers**

Important aim of education is to empower all students towards knowledge and learning. Democratic values of equality, justice, freedom, respect for human dignity and rights, based on sensitivity to others' well-being and feelings, together with increasing knowledge and understanding of the world. Teachers are best known for the role of educating the students that are placed in their care. Beyond that, teachers serve many other roles in the classroom. Teachers set the tone of their classrooms, build a warm environment, mentor and nurture students, become role models, and listen and look for signs of trouble. Teachers can help students achieve this goal by: Having high expectations of all students regardless of their previous academic performance. Helping all students feel like a part of the school and educational community... Creating learning environments that reinforce the view that students can master academic subjects

## **Nature of Teaching**

The Nature of Teaching includes formal standards-based curricula and informal activity-based curricula all centred around getting youth outside... The Nature of Teaching also offers

professional development workshops for teachers focused on science, the environment, and getting students connected with nature. A degree in education can be worth it if you're certain you want to devote your life to educating students. As thankless as teaching often is, it's collaborative and constantly changing, and it certainly isn't boring

### **Problems in Teachers**

Teachers spend their days with students, colleagues and parents, making them susceptible to bacterial and viral infections. In fact, a study led by investigators from the MGEN Foundation for Public Health revealed that teachers are more susceptible to certain types of infections than other workers. They also found that female teachers had a higher lifetime prevalence of bronchitis. These threats are more prevalent in urban high schools, and female teachers receive more than twice as many threats as male teachers. This increases the risk for physical violence. Teachers have several sources of stress in the workplace. They include increased class sizes, student performance objectives, lack of control over work hours and methods, lack of student motivation, difficulty working with parents, lack of professional recognition, and inadequate salary stress can lead to headaches, sleep problems, fatigue, muscle lesion, upset stomach, chest pain and muscle pain. It can also cause anxiety, irritability, depression, anger, drug or alcohol abuse, social withdrawal, and changes in appetite. Stress sources of teachers may be summarised as low motivation in students, discipline problems, the pressure of time and the workload, being assessed by others, colleague relationship, conflict and indefiniteness of roles, bad working conditions and self-respect, students' discipline problems, the inadequate support of colleagues, family and friends. There are various social problems issues that today our nation is confronting, these are population explosion, unemployment, diversity and communal tension. Teacher can safeguard students against these social problems if they are sensitive towards house issues. The goal of teacher preparation programs was to design the social, organizational, and intellectual contexts wherein prospective teachers could develop the knowledge, skills, and dispositions needed to function as decision makers.

Teacher education as a policy problem means identifying both institution level policies and state or larger scale policies and practices that are presumably warranted by empirical evidence demonstrating positive effects on desired outcomes. At the local level, for example, practitioners are striving to develop evidence about the effect of teacher candidates' performance on pupils' learning. At state and larger levels, policy makers are seeking empirical studies, preferably experimental studies or correlational studies with sophisticated statistical analyses, that indicate which aspects of teacher preparation do and do not have a systematic and positive effect on pupils' learning, particularly scores on standardized tests. Due to sedentary life style of the teachers and students are greatly suffer from Obesity, Blood pressure, diabetes, cardiovascular disease etc. promotion to the health related problem. Teachers spend much of

their time standing, and may have to bend, stretch and sit to use educational aids and equipment such as blackboards and projectors, this puts them at risk for varicose veins and for injuries, including sprains, strains, pulled muscles, and back injuries, for teachers who spend a lot of time using a computer, the risk of developing carpal tunnel syndrome is also a concern.

### **Conclusion:**

Teacher education reaches out to the student teachers by providing the relevant knowledge, attitude and skills to function effectively in their teaching profession. It serves to equip the student teachers with the conceptual and theoretical framework within which they can understand the intricacies of the profession. Teachers is to help students learn by imparting knowledge to them and by setting up a situation in which students can and will learn effectively. But teachers fill a complex set of roles, which vary from one society to another and from one educational level to another

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## **A STUDY ON DIGITAL MARKETING IMPORTANCE AND ITS CHALLENGES**

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### **Abstract:**

Digital marketing is the marketing of products or services using digital technologies, mainly on the Internet, but also including mobile phones, display advertising, and any other digital medium. Digital marketing's development since the 1990s and 2000s has changed the way brands and businesses use technology for marketing. As digital platforms are increasingly incorporated into marketing plans and everyday life, and as people use digital devices instead of visiting physical shops, digital marketing campaigns are becoming more prevalent and efficient. This paper mainly focuses on conceptual understanding of digital marketing, how digital marketing helps today's business. Over the past few decades, the speed and extent of digital marketing development in developing countries like India playing a significant role in the daily life of citizens and development of economy. Digital marketing refers to numerous and totally different promotional techniques deployed to attract customers via digital technologies. Digital marketing is personified by service selection, product and brand marketing strategy, which uses the Internet as a core promotional medium, in Addition to mobile, TV and radio. Nowadays consumers looking for more digital content and want each of their purchase to be comfortable and unique, this creates an urgent need to develop digital marketing in India. The internet has provided a helping hand to e-commerce. This article focuses on the evolution of digital marketing and the challenges of digital marketing faced by marketers in the digital age, in order to examine the future shape of the Digital Marketing in business world I have analyzed the trend with which the Digital Marketing is occupying the space in market.

**Keywords:** Digital Marketing, Internet, Opportunities, Challenges, Marketing Trend.

### **Introduction:**

Digital marketing is one kind of marketing being generally used to promote goods or services and to reach customers utilization digital channels. Digital marketing also includes channels that don't require the utilization of internet for example cell phones (SMS and MMS), social media marketing, display advertising, search engine marketing and numerous different types of digital media. Through digital media, consumers can access information any time and any place where they want. With the There is no essential need for digital marketing to always be separate from the marketing department as a whole, as the objectives of both are the same. However, for now it remains a useful term because digital marketing requires a certain skill set

to utilize the digital technology effectively. As the recent Developing Digital Skills report showed, many marketers are now spending more than 50% of their time on digital marketing activities and two of the three top job rules in marketing are digital, so clearly digital skills are needed for the marketers and managers. The scope of e-marketing is deemed to be broad in scope it does not only use to promote marketing over the internet but also help in marketing as well through e-mail and wireless media. The way in which digital marketing has developed since the 1990s & 2000s has changed the way brands & businesses utilize technology & digital marketing for their marketing. Digital marketing campaigns are becoming more prevalent as well as efficient, as digital platforms are increasingly incorporated into marketing plans & everyday life, & as people use digital devices instead of going to physical shops. Digital marketing undertaking includes search engine optimization (SEO), search engine marketing, influence marketing, content automation, campaign marketing, & e-commerce marketing, social media marketing, social media optimization, e-mail direct marketing, display advertising e-book optical disks & games, & any other form of digital media. It also encompasses non-internet channels that provide digital media, such as mobile phones (SMS and MMS), call back and on-hold mobile ring tones.

### **Objectives of the Study**

To study Digital Marketing Importance and challenges

### **Methodology Applied**

For the purpose of the present study, mainly secondary data have been used. The required secondary data were collected from the journals, research papers, websites, various reports and newspaper articles published online. All the data included is the secondary base & proper references have been given wherever necessary.

### **Review of Literature**

Kaini (1998) Innovation of new technology i.e. wide internet, helps in opening the gate for marketers and do online marketing to achieve their business goals. Song (2001) More choices are available for customers. So, it is difficult to enterprise to build brand image. Online advertising is powerful marketing tool used for creating brand image and helps the corporate to increase the sale up to many extents. Mort, *et al.* (2002) Due to advancement in technologies and market dynamics, digital market is rapidly growing. Teo (2005) the survey was conducted by firms in Singapore and findings revealed that digital marketing is effective marketing tool for gaining results. Kucuk and Krishnamurthy (2007) The study revealed that internet and virtual communities helps the consumers, societies and marketer to access and share information with others. It too helps in enhancing the communication skills also. Basheer *et al.* (March, 2010) The Study is on the impact of mobile advertising on consumer purchase decision. Findings revealed that there is a positive relationship between perceived usefulness of advertisement and consumer

purchase decision. Kee (2008); Godes & Silva (2012) The Study revealed that 90% of consumer read online reviews of other consumer before make purchase decision. Consumer read at least four reviews before make their final decision of purchase. Reviews play important role in purchase decision.

Riegner (2011) found that Facebook users are over 50% more likely to recall an ad when their friends are featured in it. For instance, the percentage of consumers who use ratings and reviews to inform their decisions about online purchases increased from 12% in 2009 to 57% in 2011. Consumers increasingly consult social media as they purchase. Kaplan and Haenlein (2010) define social media as “a group of Internet based applications that build on the ideological and technological foundations of Web 2.0, and allow the creation and exchange of user generated content.” As Kaplan and Haenlein (2010) proposed, Web 2.0 represents a fundamental shift in how we interact with the internet. It's no longer a static collection of websites; it's a dynamic platform where content is constantly evolving through user participation. This collaborative environment empowers individuals and communities to:

- Share: Web 2.0 allows users to easily share information, ideas, and experiences with a global audience. This can take many forms, from blog posts and articles to photos, videos, and music.
- Co-create: The interactive nature of Web 2.0 fosters collaboration. Users can work together on projects, build online communities, and even create entirely new forms of content, like wikis and Wikipedia entries.
- Discuss: Web 2.0 encourages conversation and debate. Users can comment on blog posts, participate in online forums, and engage in real-time discussions about shared interests.
- Modify User-Generated Content (UGC): Web 2.0 empowers users to not only create content but also modify and improve existing content. This can be seen in platforms like Wikipedia, where users can edit and update articles based on reliable sources.

Social media: The Engines of Web 2.0 Social media platforms are the driving force behind Web 2.0's collaborative spirit. Built on the technological foundation of Web 2.0, social media sites provide user-friendly tools for:

- Content Creation: social media empowers individuals to become content creators. Users can easily publish blog posts, share photos and videos, and express themselves creatively.
- Sharing and Distribution: social media makes content sharing seamless. Users can share their creations with their network of friends, followers, and communities, instantly expanding the reach of their content.

Uma Anurag (2021) conducted a study on "Systematic Literature Review on Digital Marketing in India: Present Scenario". The analysis's assumption rests upon the IMAI Kantar ICUBE 2020 Conclusion, predicting that India will possess nine hundred million engaged internet consumers by 2025, rather than around six hundred and twenty-two million in 2020, representing an eleven % rise over the following five years. Following preliminary evaluations, this study emphasizes the notion of online advertising. The article addresses the benefits and

drawbacks of online marketing and ideas for overcoming the hurdles of implementing the practice. The potential of online marketing in India is also fast expanding since many citizens currently utilize web pages and otherwise devote hours to them. Furthermore, throughout COVID-19, online marketing has significantly increased because buyer behaviour is shifting. To avoid transmitted diseases, including as cash through POS systems, Indian customers are gradually migrating their shopping habits from in-person to digital. Given current online marketing advancements, anyone seeks to market what they offer over the Internet, making marketing tactics highly fruitful and cost-effective. (Anurag, n.d.) Gauri Girish Jadhav (2023) conducted a study on "A systematic literature review: digital marketing and its impact on SMEs". The purpose of the current study is to look at existing literature on the usage of digital marketing along with its influence on businesses of all sizes (SMEs). This research examines the utilization of online marketing practices and their influence on SMEs. A thorough investigation of online marketing, including its application in SMEs, was done. The influence of online marketing upon the growth of SMEs has been watched over the last 12 years using the assets employed in the analysis, which include Sciences Direct, Scopus, MED Springs, IEEE the Finder, ACM Digital Archives, Engineers Town, and the ISI Web of Information records, which is utilized for searching for studies on the subject being investigated. Although some SMEs employ internet advertising, the result is not comparable to the point whereby we can prescribe a defined plan for using online advertising. This assessment examines whether digital advertising has developed throughout history and whether SMEs use it for survival. This research offers an in-depth review of the many advantages acquired by SMEs as a result of digital marketing across different abilities that assist organizations in increasing their work efficiency. Mental mapping can offer insight into SMEs' influence on their varied capabilities in both rural and urban locations. This research will provide more opportunities for digital advertisers to engage companies, particularly from the outlying global regions, to create innovation within their advertising processes, including improving churn via the adoption of electronic advertising (Jadhav, 2023) Neeraj Pandey (2020) studied "Digital Marketing for B2B Organizations: structured literature review and future research directions". The purpose used this investigation is to examine the existing literature concerning the usage of Internet marketing in a business-to-business (or B2B) setting. It highlights future discrepancies and offers an inquiry roadmap for scientists and professionals.

The numerous topics were discovered after a thorough review of existing literature. The interviews were carried out with B2B marketing specialists to expand on and define current internet advertising topics. Whilst several B2B companies employ digital marketing, most fail to utilize every one of its advantages due to a lack of detailed study on the issue. By building an interactive philosophical structure, this summary gives an understanding of the new trends. The

research reveals that although certain sectors, including marketing communication and sales administration, enjoyed consistent growth, some, such as systems that facilitate decisions, important achievement elements, internet marketing oriented (EMO), and so on, have received less focus. It also detects gaps in scholarship and emphasizes potential study issues that await future scholars (Pandey *et al.*, 2020) By Brighton Nyagadza (2020), they conducted a study on "Search engine marketing and social media marketing predictive trends".

The objective of this study goal aimed to examine Internet marketing along with Internet marketing prediction patterns that have developed both locally in Africa along with globally. The purpose of the research was to give practical advice for enterprise managers in developing digital marketing strategies that used internet search marketing and social media developments in marketing. A rigorous literature review strategy combined with an approach to research based on inductive reasoning was adopted for the study strategy. Internetrelated ideas were rigorously examined and analyzed to establish how they relate to the present study's focal area. According to the conclusions drawn from primary literature, the key trends are the usage of Turbocharged Web Pages, perhaps micro-vlogging, searching by voice, writing, and personal networking (Nyagadza, 2020) BANDARI RAMYA's (2021) study conducted on "A Stydy on Emerging Trends in Digital Marketing". The piece provides perspectives regarding the present and potential digital marketing trends. The writer has stated that the digital marketing industry in India encompasses virtually all industries. Lacking Digital Marketing, organizations could stop developing modern advertising plans and become pointless (RAMYA, 2021) Rashmeet Kapoor's (2021) study conducted on "The transition from traditional to digital marketing: a study of the

### **Challenges**

Diversity: East to west, North to south, planning for a nationwide Campaign or at a regional level, the interest, culture and tastes vary and is very visible in any digital platform. This is a debatable issue, as people use internet in the universal language English and covers the educated middle and upper class. True, but local flavours rule the roost. Going forward where smart phone and mobile penetration will be higher than broadband, digital marketing has many platforms opened up to experiment. The challenge and success depend on understanding the diversity.

Lack of adaptive nature: People have not been easily adopted new medium, style and ways to doing business. Mentality of purchasing what we can see, touch and experience the traditional way. E- Commerce is very challenging due to trust and awareness factor here. Driving engaging audience through email campaigns and social media is again a challenge as most of the people in India use social media just to post motivational quotes and to share their moods and photos. Using these platforms for business purpose is yet to be adopted by the Indian market. There are very rare people carrying understandings of business emails for promotions.

Educating the client: Do you prefer to have a good client? Take some time and effort to educate them on digital marketing. Having a huge budget earmarked for digital media or just having a face book page is not going to help anyways. It's easy to entice and convince client with digital parlance, but on long term you will have a disappointed and grumpy client. No agency would prefer that. Extra effort to train client will pay you on long term. Constant learning is needed by the marketers of 21st century. It is said that knowledge in marketing come with an expiration date and continues professional development is a necessity for up gradation. Take a class, get a certification, read a book, attend a seminar or conference whatever works for you, but keep learning.

Lack of vocational education and training: Which "tools" to use (there are thousands of them)? How to start social media marketing? How to do content marketing? What about LinkedIn marketing? How to measure ROL?

Increased security risk: As more information is shared online, there is more incentive for hackers to find ways to get through your security. We shop online, pay bills and submit applications with private information, order copies of our birth certificates and other important documents, and much more. That's a treasure trove of data for thieves. You may already have security for your site, such as a good firewall, HTTPS encryption and maybe even a good antivirus program. But you'll need more. Work with a good security team to identify the weaknesses for your websites and to create measures to reduce risk.

Cluttered market: There are billions of websites in a limited number of niches. How will you make your website stand out amongst the rest? SEO is just one way to help you rise to the top, but it is not enough. You have to find ways to provide unique and valuable content, you have to have an original voice, and you have to engage people. Instead, focus on giving your readers what they really need. Provide them solutions to their problems. Talks about the things they care about. Make emotional appeals.

More Ad blockers: The use of ad blocking software is growing exponentially, and the people who are not using them will soon be in the minority. That presents a big challenge for marketers, who will have a hard time getting people to even see their ads, *let al.* one to act on them. Native advertising is emerging as the most effective solution right now, including sponsored blog posts, reviews and mentions. Intent – based native advertising will help marketers get even more results since it improves targeting to ensure that the right customers are seeing the ads.

Increased Ad costs: The right advertising can help you get the exposure you need, but you're going to have to pay more for it in 2018. There is more competition than ever for advertising, and networks like Google and Facebook are pushing up prices across the board. Make sure that you're getting your money's worth by creating the best ads and placing them on

the right networks. Using an automated program like In-feed can take the guesswork out of it and ensure that you get the placement you need for maximum ROI. Even with smart choices, you'll still need to put more money toward advertising in 2018. Start looking at your budget now to see where things can be moved

## **Why Digital Marketing is Important for Business**

### **Good for Brand Growth and Awareness**

Digital marketing levels the playing field and allows you to compete with bigger brands in your sector that otherwise wouldn't be achievable. The internet is home to a huge source of potential customers, so by marketing your brand using the above techniques we discussed, you're able to target a lot more people than you would normally. Using these different digital marketing channels, your brand will grow and become more widely recognised, helping to raise awareness about what you do and the products or services you sell.

### **Targets Online Customers**

As of January 2023, there were 5.16 billion internet users worldwide, which means there are quite literally billions of people out there that may be interested in your brand. Your customers are online waiting to discover your brand and a good digital marketing strategy will be able to tap into this potential. The more exposure your brand receives, the more likely you'll attract new customers. The majority of people now use the internet to find out about businesses, so you'd be crazy to not have an online presence and be involved in the conversation. If people can't find your business online, then the chances are that they'll choose a competitor and you'll lose a potential customer.

### **Affordable**

Digital marketing is a lot more cost-effective than traditional marketing methods, which is ideal for businesses that have limited funds and resources. You also have complete control over how you spend your money, targeting certain marketing streams depending on your needs. For example, using Google Ads or commissioning some time with a videographer.

### **Measurable**

Another great reason why digital marketing is important and superior to traditional marketing tools is that it's measurable. With digital marketing, you'll have access to a huge source of data and metrics, whether that's impressions, views, time on a page, click rate, and so on. This means you can see accurate data in real-time. This is invaluable when it comes to evaluating how well your brand's digital marketing strategy is performing and allows you to reallocate time and money to other areas if a particular campaign is underperforming.

### **Faster and More Efficient**

Implementing digital marketing strategies can also be a lot quicker and more efficient, as you'll be able to start the process immediately. Even if money or resources are a little tight, there

are still things you can do to get the ball rolling and help improve your brand's online presence, such as increasing social media post frequency and implementing some basic SEO on your website.

### **Good Return on Investment**

Digital marketing allows you to track day-to-day campaign performance, ensuring you know what channels are performing and which are struggling. This helps you to optimise campaign budgets for high return on investment (ROI). It is widely recognised that businesses that invest in online advertisements and marketing have a better ROI. Here are some statistics to support this from website builder expert:

- Email marketing has the best average ROI at 3,600%
- SEO marketing has an average ROI ratio of 22:1, equating to 2,200%
- Marketers who regularly calculate their ROI are 1.6 times more likely to secure budget increases for their marketing activities.

### **Reaches out to Mobile Users**

There are approximately 6.84 billion smartphones in the world, with 4.76 billion people using social media globally. A well-crafted digital marketing strategy is your best chance of reaching this massive audience and failure to do so will mean you're missing out on a huge amount of customer potential. As a society, we are glued to our mobile phones, relying on them to communicate, shop, manage finances, and more importantly, search the internet for brands that resonate with us. You need to ensure your website is compatible with mobiles and the user journey is well-suited for smart phone users.

### **Allows You to Stand Out From your Competitors**

Trust us when we say that your competitors are already using effective digital marketing tools to further their business. So, if you're not doing it yet, then it's essential that you make a start now. There are countless reasons why digital marketing is important for businesses, but staying ahead of the competition is certainly one of the best. It's always worth checking in with your competitors to see what they are doing and assessing how you can do things better. Ultimately, you want to have a better digital marketing strategy that drives more traffic to your brand and attracts a larger share of customers.

### **Conclusion:**

Digitalisation of India is nothing but making your daily life less dependent and devoid of human interaction with the help of technology. Now the entire world is in our mobile handsets. You can book a travel ticket, do shopping, chat with your loved ones across the globe and even share your views to the external world more freely and easily. Digital marketing has turned out to be a crucial part of the approach of many companies. This paper discussed the evolution and the challenges in the ever-expanding area of e marketing. This field needs constant learning. It is a

technology driven approach so it fully depends upon technology. Problems like maintenance costs due to a constantly evolving environment, higher transparency of pricing and increased price competition, Worldwide completion through globalisation are faced by marketers. To overcome from these problem marketers has to improve technical advancement in promotion of digital marketing collect and implement the feedback provide by the consumer in the right way. Provide a transport and good service to the consumer before and after purchase. Creating awareness among the people about digital marketing. Digital marketing has a greater feature in the present market.

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## योग और व्यायाम का दैनिक जीवन में महत्व

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### सारांश:

आज के इस आधुनिक समय में हमारी बदलती जीवनशैली, शारीरिक निष्क्रियता और बढ़ते मानसिक तनाव की वजह से हमारे जीवन में अनेक रोगों और परेशानियों ने घेर रखा है। ऐसे समय में हम सभी को योग और व्यायाम का अभ्यास प्रतिदिन करना चाहिए। प्रतिदिन योग और व्यायाम करने से हमारा मन और शरीर स्वस्थ और निरोगी रहता है। स्वस्थ और निरोगी शरीर के लिए हमें प्रतिदिन योग और व्यायाम करना चाहिए। ऐसी स्थिति में योग और व्यायाम केवल एक स्वस्थ जीवनशैली की कुंजी है, बल्कि सम्पूर्ण जीवन को संतुलित, अनुशासित और ऊर्जावान बनाने वाले साधन भी हैं। प्रतिदिन योग करने से हमारे मन और आत्मा को शांति मिलती है जिससे हम मानसिक रूप से स्थिर और प्रसन्नचित्त रहते हैं। व्यायाम से हमारे शरीर की मांसपेशियाँ मजबूत होती हैं। हमारा हृदय भी स्वस्थ रहता है और प्रतिदिन व्यायाम करने से हमारी रोगप्रतिरोधक क्षमता में वृद्धि होती है। इनके नियमित अभ्यास से हमारी शारीरिक, मानसिक, बौद्धिक और सामाजिक क्षमता को बढ़ाया जा सकता है। जिसके अभ्यास से हम थकान, चिंता, तनाव जैसी समस्याओं को कम कर सकते हैं और हमारे जीवन में सकारात्मक ऊर्जा का संचार कर सकते हैं। इनके नियमित अभ्यास से यह निष्कर्ष निकाला जा सकता है कि योग और व्यायाम को हमें अपने दैनिक जीवन में शामिल करना और उसे नियमित रूप से करते रहना अत्यंत आवश्यक है। जिससे हम अनेक बीमारियों से अपने को बचा सकते हैं। तब एक संतुलित, सक्रिय और सुखद जीवन जी सकते हैं।

**मुख्य बिंदु:** योग, व्यायाम, मानसिक, शारीरिक, सामाजिक, स्वास्थ्य

### प्रस्तावना:

आज के इस आधुनिक युग में हमें अपने आपको स्वस्थ रखने के लिए हमारे दिनचर्या में योग और व्यायाम को नियमित रूप से शामिल करना चाहिये। आजके इस भागदौड़ कि ज़िंदगी में हम तनाव, असंतुलित आहार और निष्क्रिय जीवनशैली का शिकार हो रहे हैं। ऐसी स्थिति में योग और व्यायाम ही ऐसे साधन हैं जो हमें शारीरिक, मानसिक और आत्मिक रूप से संतुलित बनाए रख सकते हैं। आज के समय में योग और व्यायाम का महत्व ज्यादा है। हमें अपने आपको स्वस्थ रखने के लिए प्रतिदिन एक घंटा नियमित रूप से योग और व्यायाम करते रहना चाहिये ताकि हम अपने शरीर को स्वस्थ रख सकें। अगर हम स्वस्थ रहेंगे तो ही हम अपने दैनिक कार्यों को सुचारू रूप से कर सकते हैं। यदि हम अपने दैनिक जीवन में योग और व्यायाम नहीं करते हैं तो हम अनेक प्रकार की बीमारियों से घिर जाएंगे। योग केवल एक शारीरिक गतिविधि नहीं होकर एक सम्पूर्ण जीवनशैली है जो हमें शारीरिक स्वास्थ्य के साथ-साथ मानसिक शांति और आत्मिक उन्नति प्रदान करती है। योगासन, प्राणायाम और ध्यान जैसे अभ्यास न केवल

शरीर को रोगमुक्त रखते हैं, बल्कि मन को एकाग्र, शांत और सकारात्मक भी रखते हैं। प्रतिदिन योग करने से हमारे मन और आत्मा को शांति मिलती है जिससे हम मानसिक रूप से स्थिर और प्रसन्नचित्त रहते हैं। वैसे ही व्यायाम एक ऐसी क्रिया है जो शरीर को सक्रिय, सशक्त, मजबूत और कार्यशिल बनाए रखने में सहायता करती है। यह शारीरिक शक्ति, सहनशिलता, संतुलन और लचिलापन बढ़ाने में सहायक होता है।

### उद्देश्य

- 1) हमारे दैनिक जीवन में योग और व्यायाम से होनेवाले फायदों का अध्ययन करना।
- 2) आजके इस आधुनिक युग में हमारे जीवन में योग और व्यायाम के महत्व का अध्ययन करना।
- 3) समाज को जागरूक करना कि कैसे प्रतिदिन योग और व्यायाम करने से वे रह सकते हैं इसका अध्ययन करना।
- 4) स्वास्थ्य से संबंधित सामान्य समस्याओं में योग और व्यायाम की उपयोगिता का मूल्यांकन करना।

### शोध की आवश्यकता और महत्व

- 1) आजके आधुनिक युग में बढ़ती बीमारीया जैसे मोटापा, मधुमेह, हृदय रोग आदि मुख्यतः निष्क्रिय जीवनशैली का परिणाम है।
- 2) बच्चों से लेकर बुजुर्गों तक हर आयु वर्ग के लिए योग और व्यायाम आवश्यक है।
- 3) आजके इस आधुनिक युग की जीवनशैली में चिंता और मानसिक तनाव को दूर करने में योग और व्यायाम एक प्रभावी उपाय है।

### संशोधन पद्धति:

इस अनुसंधान में अनुसंधानकर्ता द्वारा अपनाए गए संशोधन पद्धति निम्नलिखित है। इस अनुसंधान में "योग और व्यायाम का दैनिक जीवन में महत्व" इस विषय का चुनाव किया गया है। किसी भी अनुसंधानकर्ता को अनुसंधान करना है तो वह अनुसंधान वैज्ञानिक पद्धति पर आधारित होना चाहिए। इस अनुसंधान में योग और व्यायाम का दैनिक जीवन में महत्व से संबंधित घटकों तथा तथ्यों का संकलन विशिष्ट चयनित परिक्षण के माध्यम उपयोग किया गया है। जब कोई व्यक्ति, समूह, समाज, कोई घटना या कोई विषय या समस्या या वास्तविक तथ्यों का वर्णात्मक विवेचना करतो है। वह वर्णात्मक अनुसंधान का मुख्य उद्देश्य है। ऐसे ही प्रस्तुत अनुसंधान में तथ्य संकलन दुर्लभ तथ्य सामग्री का उपयोग किया गया है। इसमें योग साहित्य, किताबें, वर्तमानपत्र, मॅगजिन, भाषण, संकेतस्थल, धार्मिक ग्रंथ, ऐतिहासिक कागजपत्र इत्यादि लिए गये हैं।

### तथ्य विश्लेषण

भारतीय धर्म और दर्शन में योग और व्यायाम का अत्यधिक महत्व है। आध्यात्मिक उन्नति या शारीरिक और मानसिक स्वास्थ्य के लिए योग और व्यायाम की आवश्यकता व महत्व को प्रायः सभी दर्शनो एवं भारतीय धार्मिक सम्प्रदायों ने एकमत से स्वीकार किया है। अगर हम अपने जीवन में योग और व्यायाम को अपने दिनचर्या में सम्मिलित करते हैं तो हम अपने शरीर को स्वस्थ रख सकते हैं तथा अपने शरीर की रोगप्रतिरोधक क्षमता को बढ़ा सकते हैं। जिससे हम अपने शरीर को विविध प्रकार के विमारीयों से अपने शरीर को बचा सकते हैं। अगर हम दिन में एक घंटा

प्रति दिन योग और व्यायाम का अभ्यास करते हैं तो हम अपने शरीर को बाहरी विषाणू या वायरस से बचा सकते हैं। क्योंकि योग अभ्यास से हमारे शरीर के अंधुरनी भाग मजबूत होते हैं। जैसे कहते हैं की स्वस्थ शरीर में स्वस्थ मन का वास होता है। योग केवल एक शारीरिक गतिविधि न होकर एक सम्पूर्ण जीवनशैली है जो हमें शारीरिक स्वास्थ्य के साथ साथ मानसिक शांति और आत्मिक उन्नति प्रदान करती है। योगासन, प्राणायाम और ध्यान जैसे अभ्यास न केवल शरीर को रोगमुक्त रखते हैं, बल्कि मन को एकाग्र, शांत और सकारात्मक भी रखते हैं। प्रतिदिन योग करने से हमारे मन और आत्मा को शांति मिलती है जिससे हम मानसिक रूप से स्थिर और प्रसन्नचित्त रहते हैं। वैसे ही व्यायाम एक ऐसी क्रिया है जो शरीर को सक्रिय, सशक्त, मजबूत और कार्यशिल बनाए रखने में सहायता करती है। यह शारीरिक शक्ति, सहनशिलता, संतुलन और लचिलापन बढ़ाने में सहायक होता है। योग और व्यायाम से हम अपने शरीर की शारीरिक और मानसिक क्षमता को बढ़ा सकते हैं और हमारे शरीर को तमाम संक्रमण से बचाए रखता है, बल्कि अस्वस्थ होने पर जल्द स्वस्थ होने में भी मदद कर सकता है। अब सवाल यह है कि शारीरिक और मानसिक क्षमता को बेहतर कैसे किया जाए, तो इसका सीधासा जवाब योग और व्यायाम है। शारीरिक और मानसिक क्षमता की मजबूती के लिए पोषक तत्वों से युक्त खाद्य पदार्थों के अलावा योगासन और व्यायाम का अपना लाभदायक महत्व है। यह तो स्पष्ट हो गया है कि तनाव को कम करके शारीरिक और मानसिक क्षमता को बेहतर किया जा सकता है इसमें हम उन योगासन और व्यायामों को जानेंगे जिसेसे शारीरिक और मानसिक क्षमता बढ़ाई जाती है। योग और व्यायाम करने के अनेक लाभ हैं। उनमें प्रमुख लाभ निम्नलिखित हैं।

योग के लाभ: मनसिक तनाव को कम करता है, मन को शांति प्रदान करता है, एकाग्रता बढ़ाता है, आत्म-नियंत्रण और धैर्य सिखाता है, शरीर मन और आत्मा में संतुलन लाता है।

व्यायाम के लाभ: हृदय को स्वस्थ रखता है, वजन नियंत्रित करता है, मांसपेशियों को मजबूत करता है, रोग प्रतिरोधक क्षमता बढ़ाता है, ऊर्जा में वृद्धि करता है।

### **निष्कर्ष:**

इस अध्ययन से यह स्पष्ट होता है स्वस्थ जीवनशैली का आधार योग और व्यायाम है। यह हमारे दैनिक जीवन का अभिन्न अंग बनना चाहिए। नियमित योग और व्यायाम करने से हमारे शरीर को हम स्वस्थ रख सकते हैं बल्कि अपने मानसिक संतुलन और आत्मिक शांति भी प्रदान कर सकते हैं। इन नियमित अभ्यास से हम सम्पूर्ण रूप से स्वस्थ रह सकते हैं।

### **सुझाव**

- 1) स्कूलों और महाविद्यालयों में योग और व्यायाम को अनिवार्य किया जाना चाहिए।
- 2) प्रतिदिन कम से कम एक घंटा योग और व्यायाम का अभ्यास कराना चाहिए।
- 3) समाज को योग और व्यायाम के लिए जागरूक करने हेतु अभियान चलाना चाहिए।

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