Journal of Science Research International (JSRI)
ISSN: 2456-6365 (Online)

OPEN ACCESS

TRAVEL EASE: A CHATBOT THAT HELPS PLAN TRAVEL USING ARTIFICIAL INTELLIGENCE

Sanjana Bhangale and Disha Pradeep Gharat

Department of Data Analytics,

Pillai College of Arts, Commerce & Science (Empowered Autonomous), Navi Mumbai, Maharashtra, India 410206

**Corresponding author E-mail: sanjanabhangale@mes.ac.in*

Received: 09 February 2026	Revised: 21 February 2026	Accepted: 20 March 2026	Published: 31 March 2026

DOI: **https://doi.org/10.5281/zenodo.19557288**

Abstract:

Travel planning can be really annoying because you have to look at many different sources of information. This can be hard to make good choices. Most travel websites are about booking things and do not help you plan your trip based on what you like. This project is trying to solve the problem of bringing all the information about travel into one system that can give you personalized advice on planning your trip. The system we are proposing is like a travel assistant that uses computer intelligence to understand what you are asking for. It uses things like breaking down what you say into parts getting rid of unnecessary words figuring out what you want and finding the important details. It looks at things like how money you want to spend how long you want to travel what you are interested in and what time of year you like to travel. Then it uses a way of matching your preferences with a list of places to visit so it can give you suggestions that're just right for travel planning. It also looks at what other people have said about these places to see if they were happy or not which helps make the travel suggestions better. We test how well the travel system works by seeing how accurate the travel suggestions are and if people are happy with them. The goal is to make planning your trip easier and faster and to give you a travel experience. The travel system is designed to help you make decisions, about travel and to reduce the stress of looking at much information. It uses data and facts to give you the travel suggestions. It is tailored just for you and your travel needs.

Keywords: *Travel Chatbot, NLP, Recommendation System, Itinerary Generation, Budget Planning, Sentiment Analysis.*

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1. Introduction

1.1 background

With just a few touches, travelers find spots to visit and reserve trips quickly online. Screen taps replace old visits to travel agent offices these days. Planning journeys feels easier now because phones put options right in hand.

Smarter digital tools show up everywhere these days, changing how services work. Because of learning algorithms, responses come quicker when users ask questions. Travel gets easier since replies arrive fast, tips feel personal, and experiences flow better. When people need help, chatbots step in answering routine questions, guiding through reservations, and sharing details right away. These talking interfaces sound less robotic now, studies confirm, fitting into daily life with growing ease.

Still, putting together an entire journey seems messy. Jumping from one site to another becomes normal price checks here, reviews there, weather updates somewhere else. Some tools push bookings hard instead of walking someone through each decision. Guidance gets lost when sales take center stage.

A shift is happening people want tools that talk naturally and offer smart ideas, not just dump data. One idea stands out: a chatbot powered by AI to walk alongside travelers, step by step. Rather than spitting out choices, it listens, responds, and shapes plans over time. Preferences guide each exchange, building trips piece by piece. The result? Planning feels less scattered and more personal. Structure meets conversation here, quietly changing how journeys take form.

1.2 Research objectives

A traveller talks. The bot listens, piece by piece gathering what matters - how much to spend, how long, where curiosity leans, which months suit best. Step after step unfolds naturally, shaped by real talk instead of stiff menus. Intent gets picked apart gently using language tools trained to catch meaning between lines. Suggestions come alive only once context settles into clarity. Planning shifts from chore to quiet exchange.

Weather, cost, or what you like - each shapes how plans come together. Day by day, a clear schedule takes form based on your choices. Transport, stays, meals, plus things to do - all add up into one total number. How it lines up depends on real-time info mixed with personal taste.

Finding positive vibes in reviews sharpens the recommendations, giving top-rated spots a better chance to show up. What stands out is how the whole thing pulls together - chatty prompts meet smart picks, guided neatly through each step without clutter.

1.3 Why these matters?

What makes this study matter? It tackles a real issue lots of travelers bump into - particularly students or those arranging trips for the very first time. Juggling travel details usually means hopping between sites, weighing costs, scanning forecasts, skimming feedback, then piecing together expenses on your own. When steps scatter like that, choices tend to get messy or unclear.

A fresh approach appears here - mixing chat-driven help with smart suggestions, schedule building, and cost forecasts in one place. Instead of juggling separate tools, travelers face fewer steps when organizing their journey. Complexity fades because everything works under one roof. Time adds up quickly when searching across apps; this setup cuts those moments short.

What stands out here isn't just the subject matter, but how tech plays a role. This work shows NLP, recommendations, and mood detection actually working in travel contexts. Rather than lean on tangled AI

structures, it builds something clear, broken into parts you can follow. That kind of setup fits well inside classrooms, opens doors down the road.

One step beyond, this work lays groundwork for what comes next in smart travel tech. Builders down the line might weave in live reservation links, languages beyond one, or sharper ways to tailor results. What matters now could shape tools years ahead.

From start to finish, this setup works by making things easier for users while sharpening choices. It guides trips more thoughtfully using smart support built on artificial intelligence. Each step flows into better planning without extra effort. Smarter moves come naturally when help arrives at the right moment.

2. Literature review

These days machines think more like people, shifting how travel works - smarter replies, smoother choices. Studies show guided tech helps tourists pick paths online, feeling less lost (1), (8), (9).

A. *Chatbots and conversational systems*

Now chatbots understand human speech more clearly, driven by improvements in machine learning for language. For travel needs, queries get answered or bookings handled - speeding up access while smoothing the experience. Yet most stay limited to basic exchanges rather than walking a person step by step across a full trip layout.

B. *Recommendation systems in tourism*

One way to sort travel choices is through recommendation engines that learn what users like and how they acted before (4), (5). Even if picking spots works well, turning those picks into daily plans stays uncommon - especially inside chat-based tools.

C. *Sentiment analysis in travel planning*

What travelers say gets sorted - good, bad, or somewhere in between - to track how they feel (6), (7). Even though those comments shape where people go, feelings usually show up only as stars, missing deeper use in travel bots that talk back.

D. *AI applications in tourism technology*

Looking into recent research reveals efforts using data tools alongside smart algorithms to boost travel experiences [8]–[10]. Even withprogress made, only a handful of platforms bring together chat-based artificial intelligence, personalized suggestions, emotion reading, trip planning, and price forecasting all under one roof.

E. *Research gap*

One after another, today's travel apps work alone. Chatbots help just a little. Instead of fitting together, recommendation engines miss step-by-step organization. Sentiment insights sit apart, never really joining advice tools. What shows up? A gap. Something should pull these pieces under one roof. A single helper could bring them all together. Not scattered. Connected.

3. Methodology

Step one: you talk to TravelEase. Each piece kicks in after the last, doing its job without overlap. One thing leads to another - starting with your request. Inputs shift into smart replies through separate but linked parts. What comes out? Custom tips for trips, day-by-day plans, plus rough pricing. It wraps up only when all boxes are checked.

A. ***Data collection and preparation***

From public tourism sites, travel websites, or visitor comments, information gets pulled together. Destination titles show up alongside how good a place is at different times of year. Costs are roughly listed, along with key spots worth seeing. Feedback appears boiled down into clear takeaways. With everything laid out neatly, suggestions become easier to form.

B. ***User interaction and query processing***

Travel plans begin with a few details shared by the user - budget, timing, destination, and trip duration shaping what follows. After that, meaning hides inside words, broken apart carefully so each piece becomes something useful later. Phrases get pulled out, patterns noticed, speech turned slowly into clear signals underneath. What sounds like casual talk turns into structured pieces through careful attention to structure. Each clue helps shape responses without showing the work behind them.

C. ***Recommendation mechanism***

A score shapes each destination, built from how well it fits your budget, interests, season timing, plus crowd appeal. Outcomes show clearer matches when numbers climb, making choices feel grounded and clear.

D. ***Itinerary generation***

One spot picked, the tool lays out each day's moves in order. Moving through spots close by comes first, grouped by type, then timed right for steady pacing. Next up, tasks line up smartly - nearness matters, so does kind, plus how one leads to another. Day after day fills without hiccups when steps link naturally. Getting around feels easier once pieces fit like paths connecting on their own.

E. ***Budget estimation module***

Costs add up when travel pieces fit together - rides, stays shaped by type, meals, city moves, plus things to do. Planning ahead gets easier because numbers show early.

F. ***Sentiment and Seasonal Guidance***

A single look at what travellers say helps highlight spots most worth visiting. When the climate fits well, those places rise higher on the list. From there, timing takes shape around sunnier days or clearer skies instead of fixed dates.

4. Overall workflow

Starting with what you type, words get broken down by software that understands meaning. After that, a system picks suggestions based on your input patterns. Then comes a step where emotional tone gets checked and adjusted if needed. Travel plans form only after feelings are sorted out properly. Money estimates follow once destinations take shape clearly. The bot speaks last, delivering everything in one message.

5. Result

Through functional tests plus real-case scenarios, TravelEase got a full checkup. Accuracy took center stage because the setup runs on preset rules along with separate building blocks. Instead of diving into advanced model stats, attention shifted toward how well it works in actual use. Relevance stayed key throughout each phase of review.

A. ***Functional testing***

- Several test questions helped check things out
- Query understanding accuracy

- Destination recommendation relevance
- Itinerary generation correctness
- Budget estimation accuracy
- Sentiment-based ranking adjustment

Most times, it pulled out essentials - budgets, trip lengths, kinds of places - without trouble. Locations suggested fit what users wanted, while price guesses stayed close to real numbers. Still, accuracy dipped if inputs were vague or conflicting.

B. Scenario-based testing

A few ways of moving around got checked out, just to see how the setup reacted. Testing included various trips, each showing a different reaction from the system.

For example:

Input: "3-day beach trip under ₹15,000 in December."

i. Starting off with Goa - it fits just right. The plan laid out follows a clear flow, day by day. Weather checks show conditions are favourable during those dates. Money needed stays inside the limit set earlier.
ii. A sudden match came through - Jaipur - for the culture-focused getaway, complete with daily plans and spending details. What stands out is how well it narrows options then pairs them accurately.
iii. Results from sentiment analysis appear here
iv. Some reviews got sorted into good, so-so, or bad feelings. Places that showed more upbeat reactions climbed higher on suggested lists. By matching picks to what travellers actually said, results felt truer.

C. User feedback evaluation

People tried out the system by checking how simple it was to interact with, how clear the info felt, whether travel plans made sense, also if budgets matched reality. A majority said the bot worked well enough,especially when organizing trips step by step. Some mentioned wanting live reservations built in, along with more tailored options down the line.

D. System performance

With light NLP handling and rules cutting noise early, responses came fast. Put together, one frame holds chat flow, travel picks, daily plans, mood reading, plus cost forecasts - TravelEase links them all.

6. Discussion

A fresh look at TravelEase reveals how chat-style guidance paired with clear decision steps simplifies planning trips. While built in separate parts, everything links well, flowing without hiccups. Newcomers and learners benefit most - those often puzzled by arranging travel details find it clears up confusion naturally. Typing however you like becomes possible thanks to Natural Language Processing. Though sentences differ wildly, budget details still get pulled out cleanly along with trip length and personal choices. Lighter tools actually work well if they concentrate hard on one area instead of trying everything at once. Starting with straightforward rules, the ranking method shows how decisions are made. Instead of hidden calculations, every suggestion relies on visible scores - this clarity builds confidence among users. Travelers' actual opinions feed into the process through sentiment checks, grounding results in real experience. Because of this mix, schools find it practical to adopt.

A fresh look at travel planning shows how daily schedules come together

-alongside rough price guesses - to guide choices. Instead of just naming places to go, it lays out timelines while sketching expense outlines ahead of time. This shift adds clarity before decisions lock in. Right now, it runs on fixed data, missing live weather info along with reservation links. Still, its flexible design means upgrades can happen later without rebuilding everything from scratch. Finding a balance seems possible when simple AI tools handle talks, suggestions, schedules, and price guesses together. One system manages it all without heavy computing demands. Not every model needs to be deep or dense to work well here. The outcome shows clarity through design, not complexity.

Conslusion

One aim stood out right away - make travel plans easier using one smart chat interface. Instead of jumping between apps, TravelEase brings talking, suggesting, mood reading, schedule building, plus cost guessing together quietly under one roof. Each piece fits so users skip the chaos usually tied to organizing trips. Things just line up better when it all lives in the same place.

With Natural Language Processing, the system picks up what users like while pulling out essential trip info. Instead of guessing, it weighs destinations using set rules plus feedback mood checks for solid picks. Built- in schedules appear automatically, matched by spending estimates that help choices feel clearer. What comes next fits how people actually talk and plan.

One way to look at it is how today's setup runs using fixed data and set rules. Still, because it’s built in sections, adding live feeds later becomes possible. Think about adjustments like deeper customization or handling multiple languages. What stands out is how clear organization helps when pairing AI with traveler needs. Complexity fades a bit when guidance comes step by step. Even small progress here shows machine help fits well in exploring places.

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